

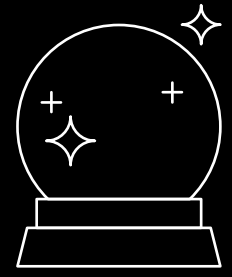
2023

Global Tracker: UAE – *Presentation Deck*

Brought to you by your Kantar Team:
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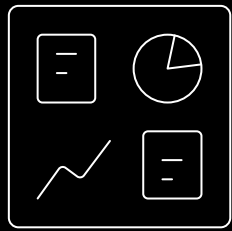
Contents of today's presentation



1

MACRO MARKET CONTEXT

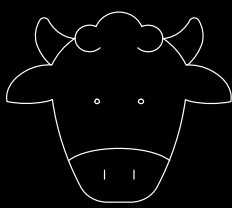
Market context inc. inflation, sustainability and post-covid trends impacting consumer choice



2

PROTEIN LANDSCAPE

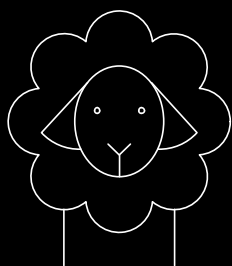
Awareness, claimed consumption and perceptions of key proteins – including general beef and lamb buying behaviours.



3

IMPORTED BEEF CONSUMPTION & COUNTRY OF ORIGIN

COO associations, trust and how these build demand and willingness to pay



4

IMPORTED LAMB CONSUMPTION & COUNTRY OF ORIGIN

COO associations, trust and how these build demand and willingness to pay



5

FINAL THOUGHTS & DISCUSSION

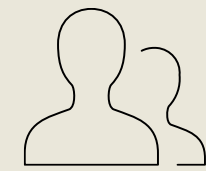
Levers to pull to support choice of Australian Beef and Lamb

The Central Question

How can Australian Beef and Lamb maintain its justified-premium positioning and continue to be relevant to different UAE consumer groups into the future?



UAE sample – a deliberate key city and higher income skew (not Nationally Representative)



Consumers aged 18-64
Grocery buyers, meal planners
Affluent households (skew)
Selected based on potential
openness and ability to buy AU
Beef and/or Lamb
(Not representative of total market)



Sample n=500 consumers

DEMOGRAPHICS		COUNTRY INCIDENCE	SAMPLE STRUCTURE
Gender	Male	70%	45%
	Female	30%	55%
Age	18-34	-	45%
	35-49	-	50%
	50-64	-	5%
Cities	Abu Dhabi	16%	50%
	Dubai	30%	50%
Consumption	Buy Fresh Meat at Least Occasionally	-	100%
MGBs	Main Grocery Buyers	-	97%
Children	Households with Children	-	70%
Annual HH Income	241K - 322K AED	-	67%
	322,001 + AED	-	33%
Religion	Islam	76%	65%



MACRO- MARKET CONTEXT

3 key trends influencing consumer decisions now and into the future:



Inflation



Emerging Sustainability

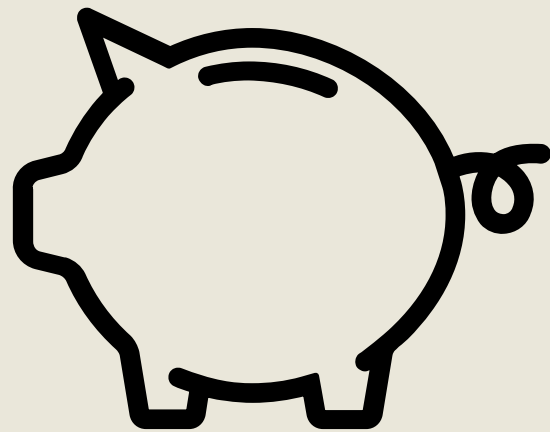


Increased focus on Health



While a proportion of consumers notice price increases on Imported and Local red meat, these are least affected by inflation vs other categories

INFLATION

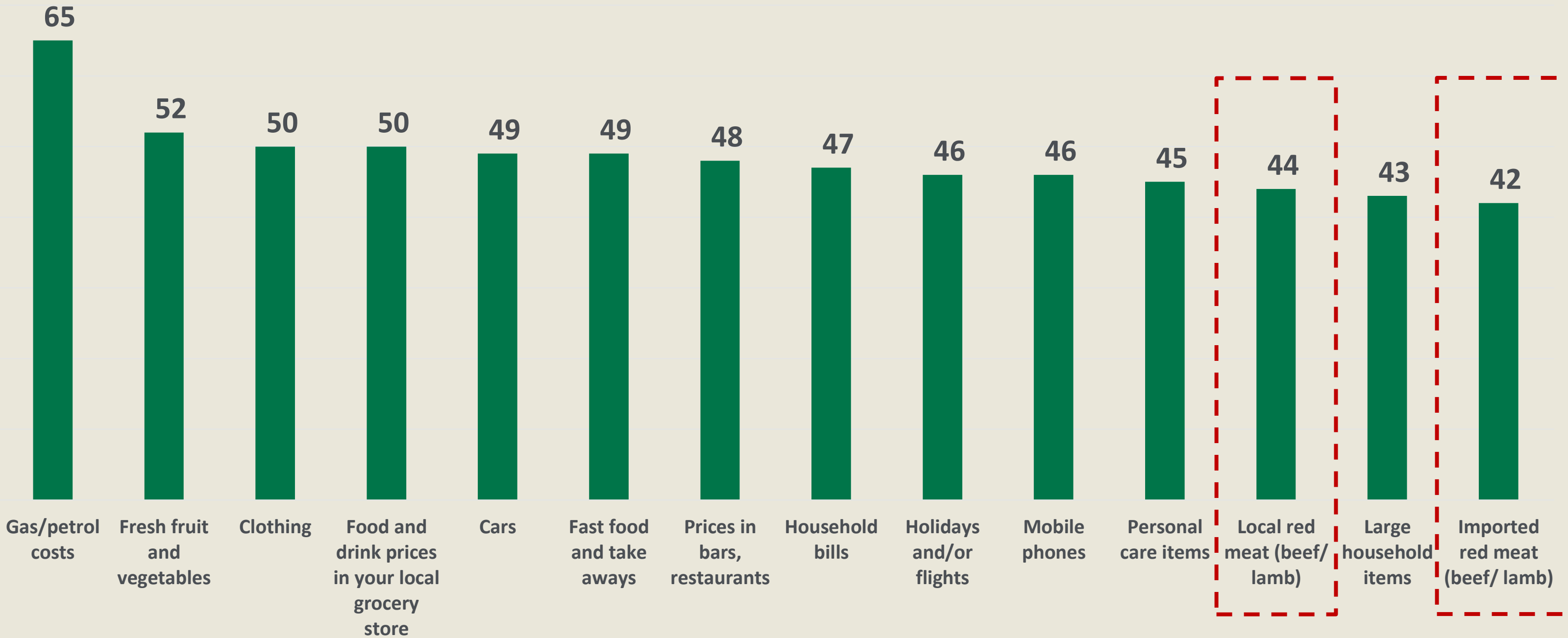


Inflation

Off the back of higher oil prices and measures to mitigate the impact of the covid-19 pandemic, the UAE's economy has recovered sharply.

Despite global economic challenges such as volatile commodity prices, inflation, uncertainty with regards to monetary policies and supply chain disruptions, the government has adopted an array of measures to enhance economic resilience.

PRODUCTS AFFECTED BY INFLATION



Data from the GT23UAE Survey



Base: Total (n=500)
VOL1: Which of these types of products have you noticed higher prices recently?
Source: [UAE economy grew 7.9% in 2022 amid diversification strategy \(thenationalnews.com\)](https://www.thenationalnews.com)

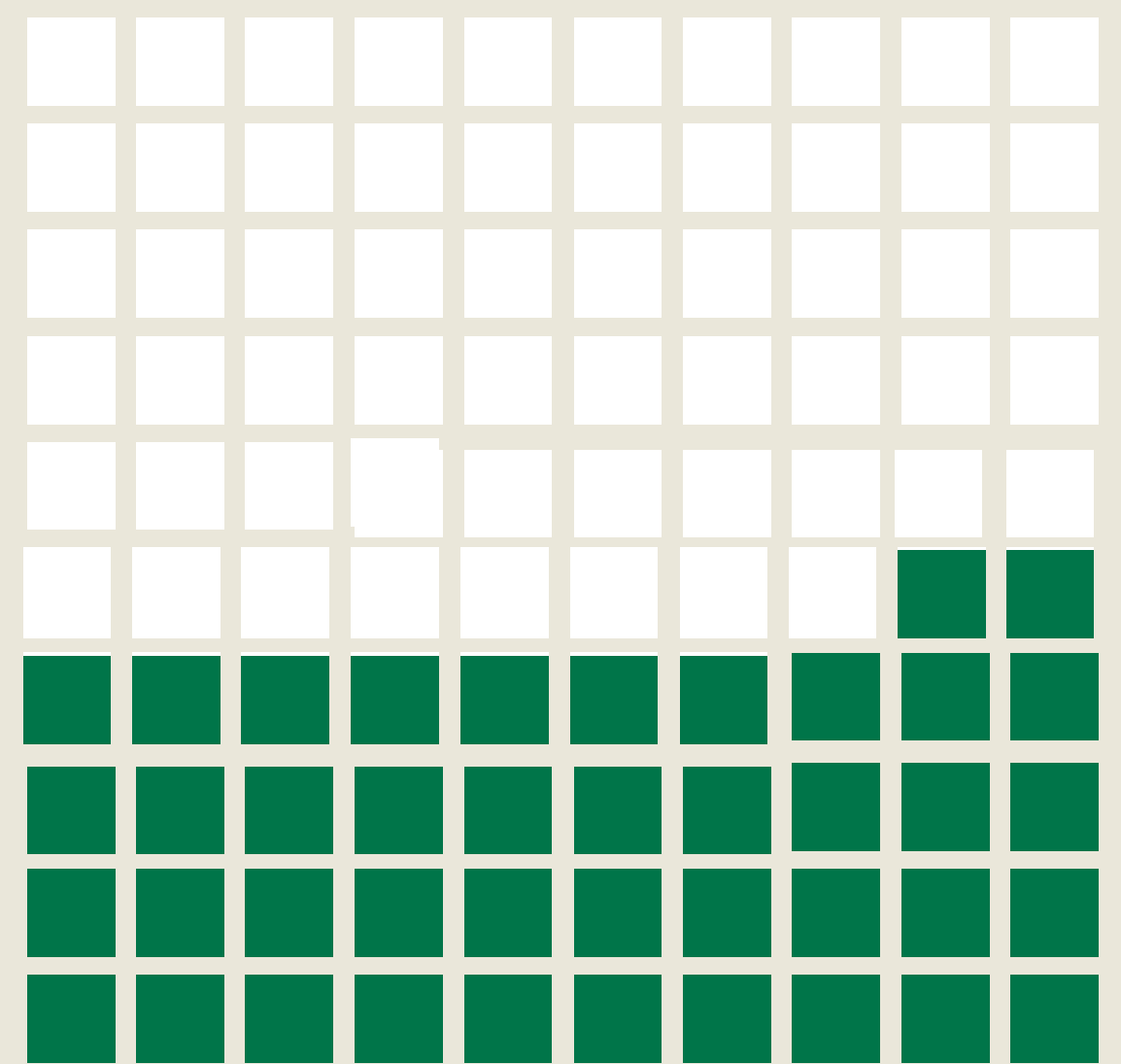


Among those who notice price rises, 4 in 10 continue to buy the same amount, while the remainder claim to have adopted some economising behaviours

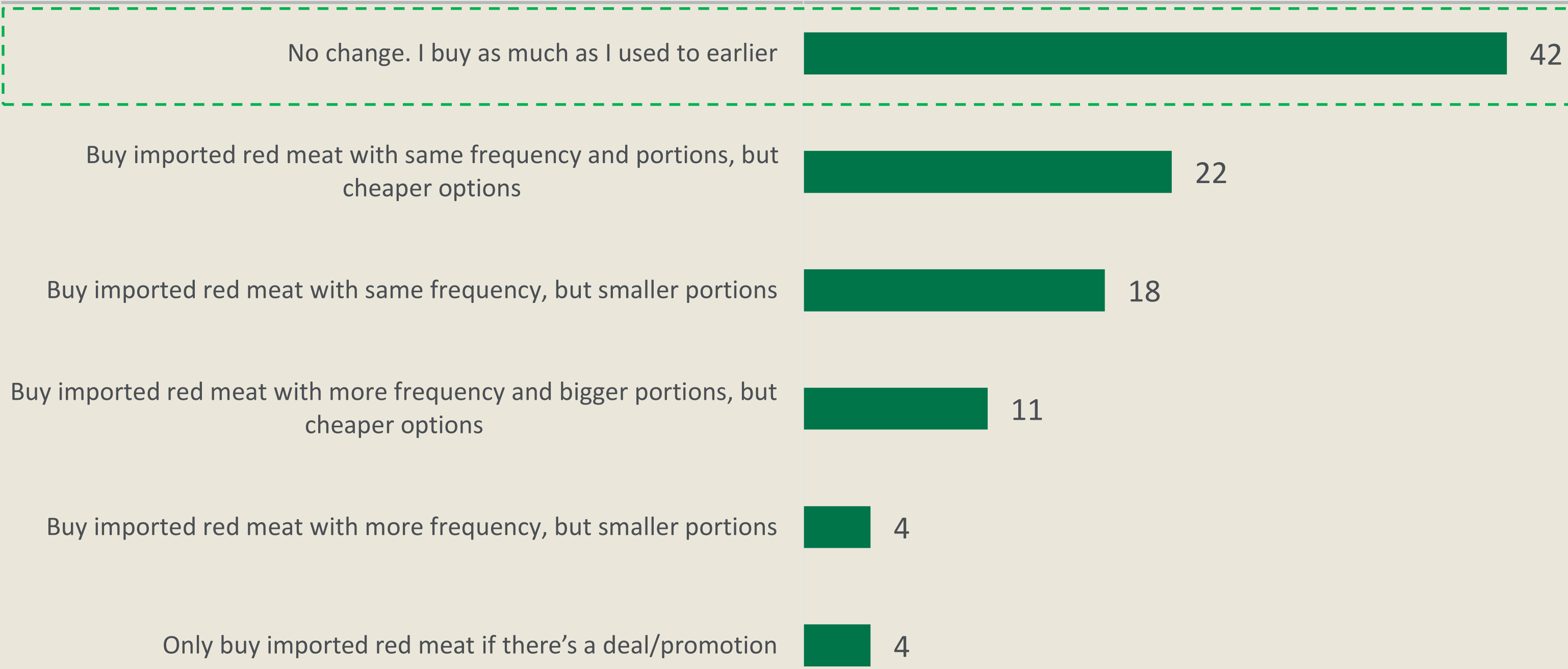
IMPACT OF INFLATION ON IMPORTED RED MEAT PURCHASE

People who noticed higher prices for imported meat recently

42%

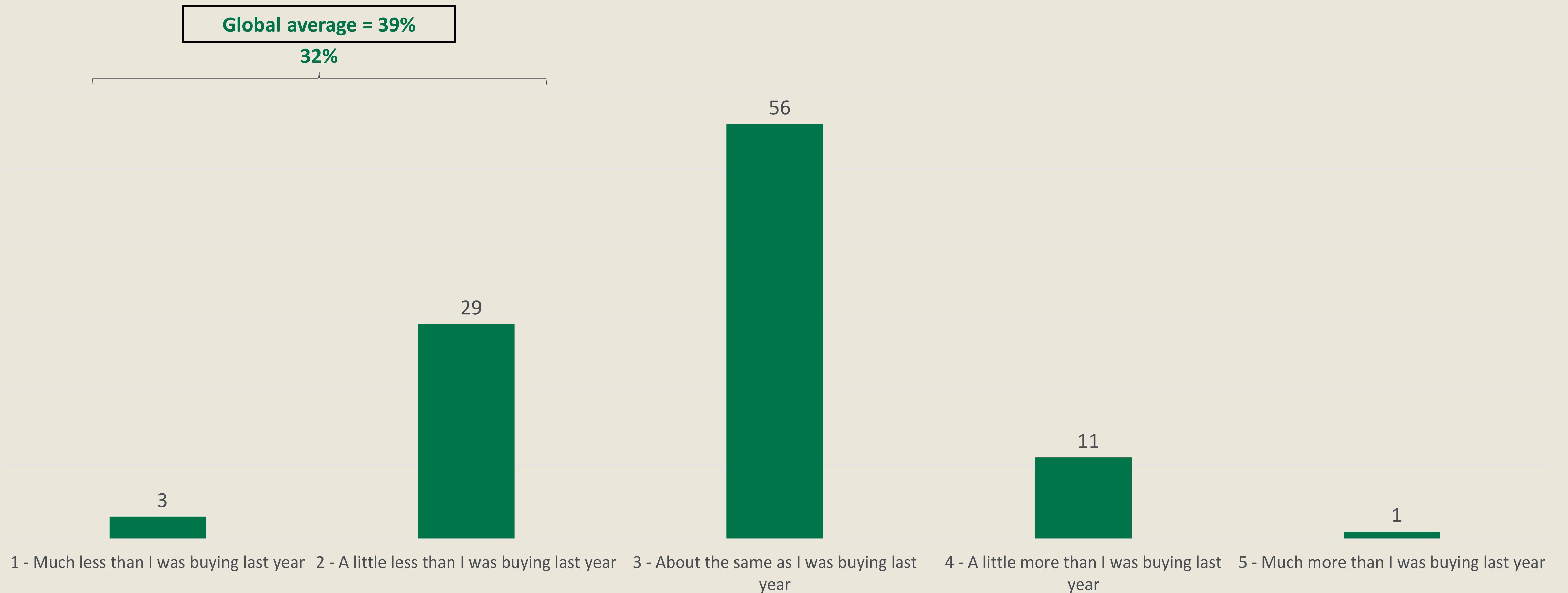


Changes in purchase behaviour of imported red meat considering higher prices



The majority plan to buy the same/ more imported red meat vs last year; indicating inflation is not yet prohibitive in this category

IMPACT OF INFLATION ON IMPORTED RED MEAT PURCHASE



UAE has a slightly higher proportion of 'Actives' compared to the Global avg; ahead of most other countries tracked in 2023

SUSTAINABILITY



Sustainability

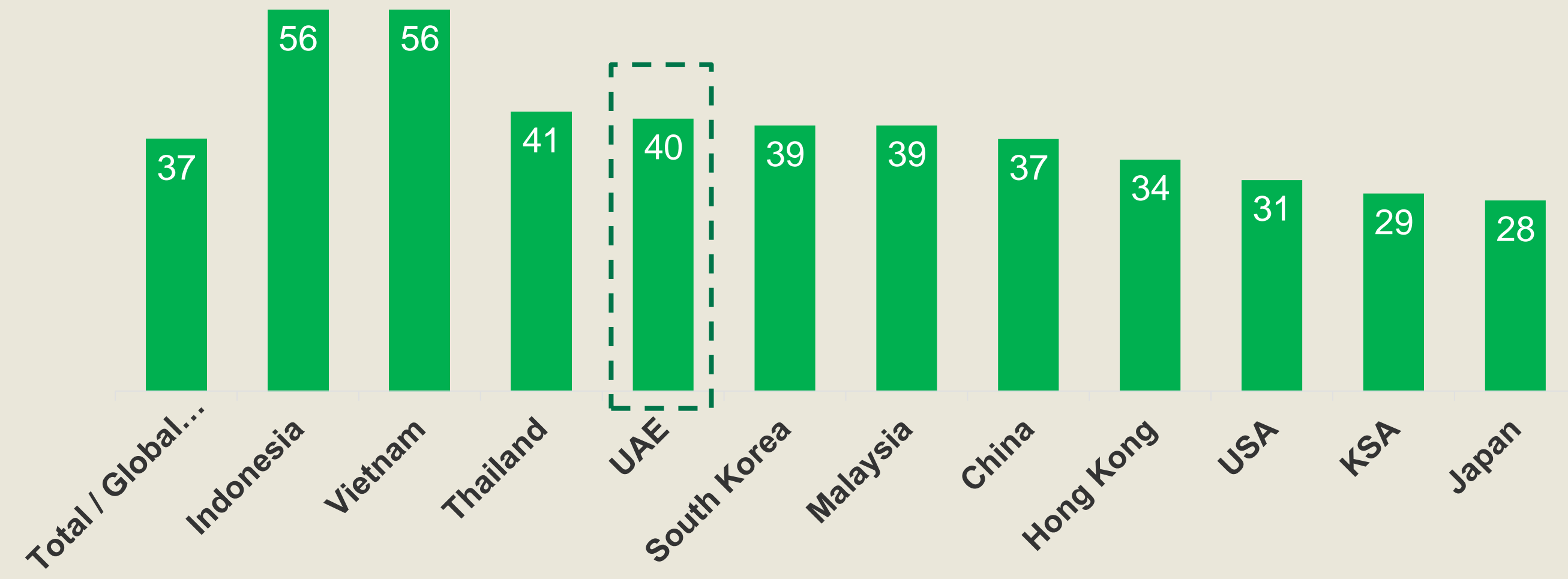
Reflecting broader global trends, sustainability has become an important consideration for UAE consumers.

Linked to sustainability, UAE consumers are increasingly aware of food quality and traceability, and as a result, are willing to pay a premium for food and beverage products that are quality assured, have high nutritional value and are natural.

Actives

- Much more likely to believe that they can make a real difference through their actions
- Believe they are personally affected by social and environmental issues
- Their actions match their values, they want to do more, and they are willing to invest their time and money to support companies that try to do good like offsetting their impact

% OF 'ACTIVE' SUSTAINABLE CONSUMERS IN...



Data from the GT23 UAE Survey



Base: Total (500)
 SUS_SEG
 Now we'd like to ask you some questions about your values regarding sustainability and the environment.
 Please tell us how much you agree or disagree with each statement.
 Source: [UAE consumers prioritise sustainability for grocery shopping, food consumption - News | Khaleej Times](#)



There is an increased focus on choosing healthier/high quality products in UAE; reflecting in red meat buying behaviours with Premium/better quality and Heathier/leaner meat paying important roles in decision making.

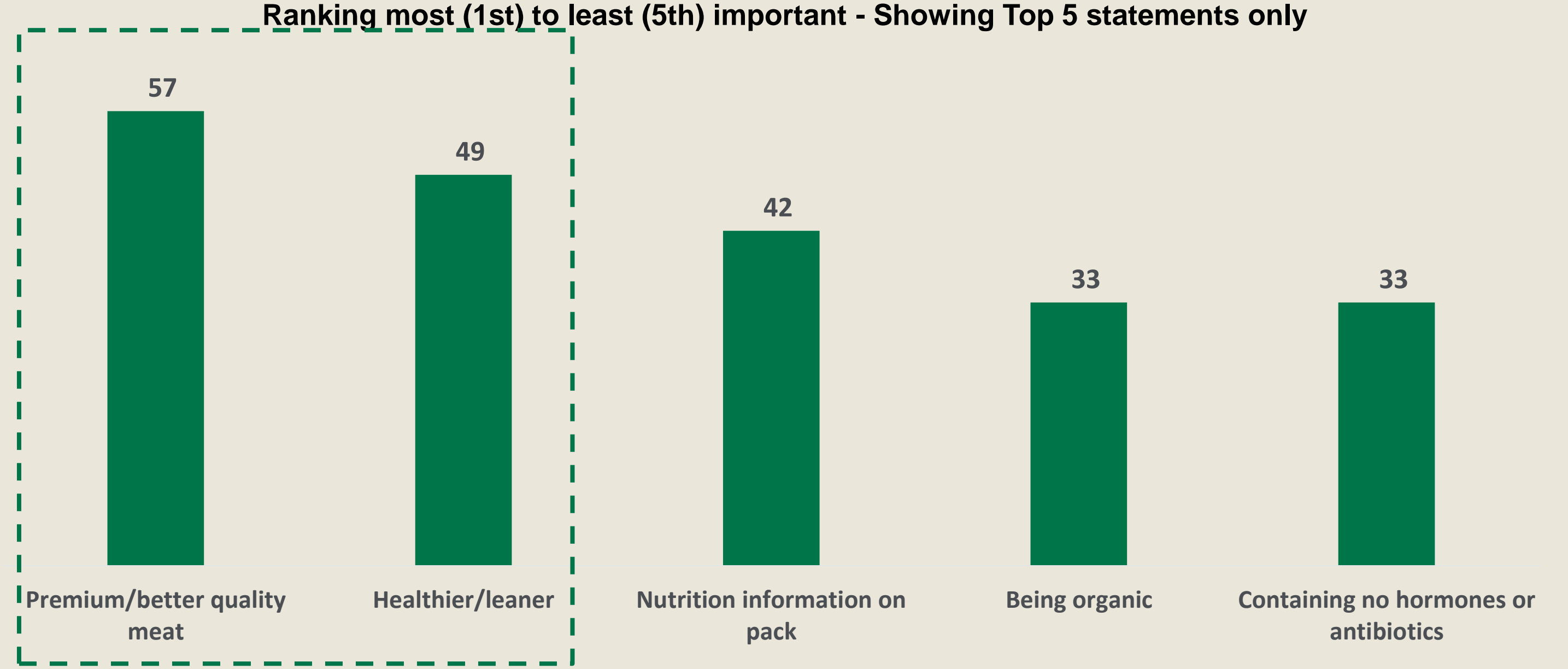
INCREASED FOCUS ON HEALTH



Increased Focus on Health

There has been a growing focus on health and wellness in the Middle East, with a focus on natural, whole foods and the use of traditional, natural ingredients. Consumers are also willing to pay more for healthier eating options.

TOP 5 IMPORTANT FACTORS WHEN DECIDING ON FRESH RED MEAT PURCHASE



Data from the GT23 UAE Survey



Base: Total (500)
SUS_SEG
Now we'd like to ask you some questions about your values regarding sustainability and the environment.
Please tell us how much you agree or disagree with each statement.
Source: [THE FOOD TRENDS PREDICTIONS IN MIDDLE EAST FOR 2023 | LinkedIn](#)





PROTEIN LANDSCAPE

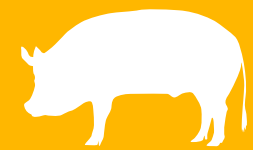
A reminder, we know that there are consistent themes when it comes to what different proteins stand for across all of our markets. Beef is the ‘Superior’ protein.



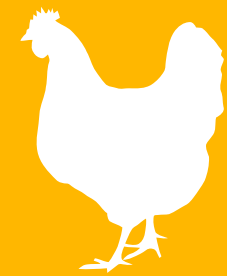
Global
Summary

PROTEIN PERCEPTIONS- GLOBAL

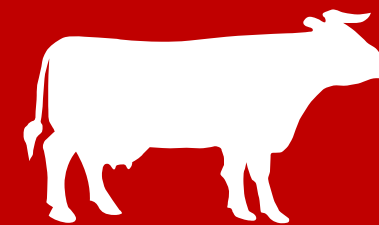
THE STAPLE



- Cheap (cost less) and easily available
- Versatile and easy to prepare
- Family favourite
- Doesn't play to taste
- Not nutritious
- Animals treated poorly
- Not environmentally friendly
- Questionable safety
- Not premium or superior



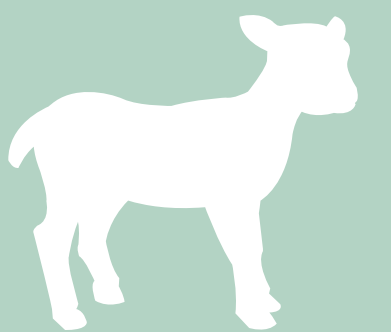
THE SUPERIOR



- Good quality, great taste, superior
- Family favourite
- Worth paying more for
- Nutritious & versatile

THE CURIOSITY

- Unfamiliar, occasional purchase
- Premium, superior option
- Not sure what to do with it
- Fatty & tender
- Taste is a barrier for some
- *In MENA lamb is Superior*



THE SPECIALTY



- Few strengths or weaknesses
- Weakly positive on animal welfare and sustainability
- Taste is a barrier
- Lean/tough
- Unfamiliar and uncommon except amongst certain groups



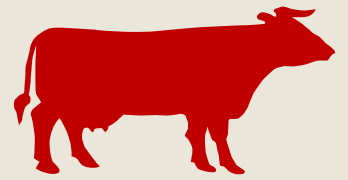
THE HEALTHY ALTERNATIVE

- Fresh
- Nutritious – especially for children
- Low in fat
- Tricky to use
- Welfare is not great
- *In SEA, fish is a cheap, low value protein - elsewhere it is premium*



In UAE as well, red meat remains Superior, however, are weaker on health-related perceptions where Chicken and Fish play a role.

PROTEIN PERCEPTIONS- UAE



Superior, Consistent Quality

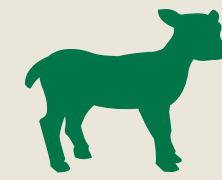
Beef

Strengths vs others

- ★ Consistent quality standards
- ★ Most superior meat

Weaknesses vs others

- Not low in Fat
- Not Cheap
- Not an essential part of a healthy diet for growing children



Delicious, Superior, Worth paying more for

Lamb

Strengths vs others

- ★ Animal is well-cared for
- ★ Tastes delicious
- ★ Most superior
- ★ Willing to pay more for

Weaknesses vs others

- Not cheap
- Not low in fat



Affordable, Versatile & Healthy

Chicken

Strengths vs. others

- ★ Cheaper
- ★ Versatile
- Low in fat
- Essential part of a healthy diet for growing children

Weaknesses vs. others

- Not nutritious
- Animal not cared for
- Not sustainable
- ★ Not delicious
- ★ Not willing to pay more



Healthy & Affordable

Fish

Strengths vs. others

- Cheaper
- Low fat
- Essential part of a healthy diet for growing children

Weaknesses vs. others

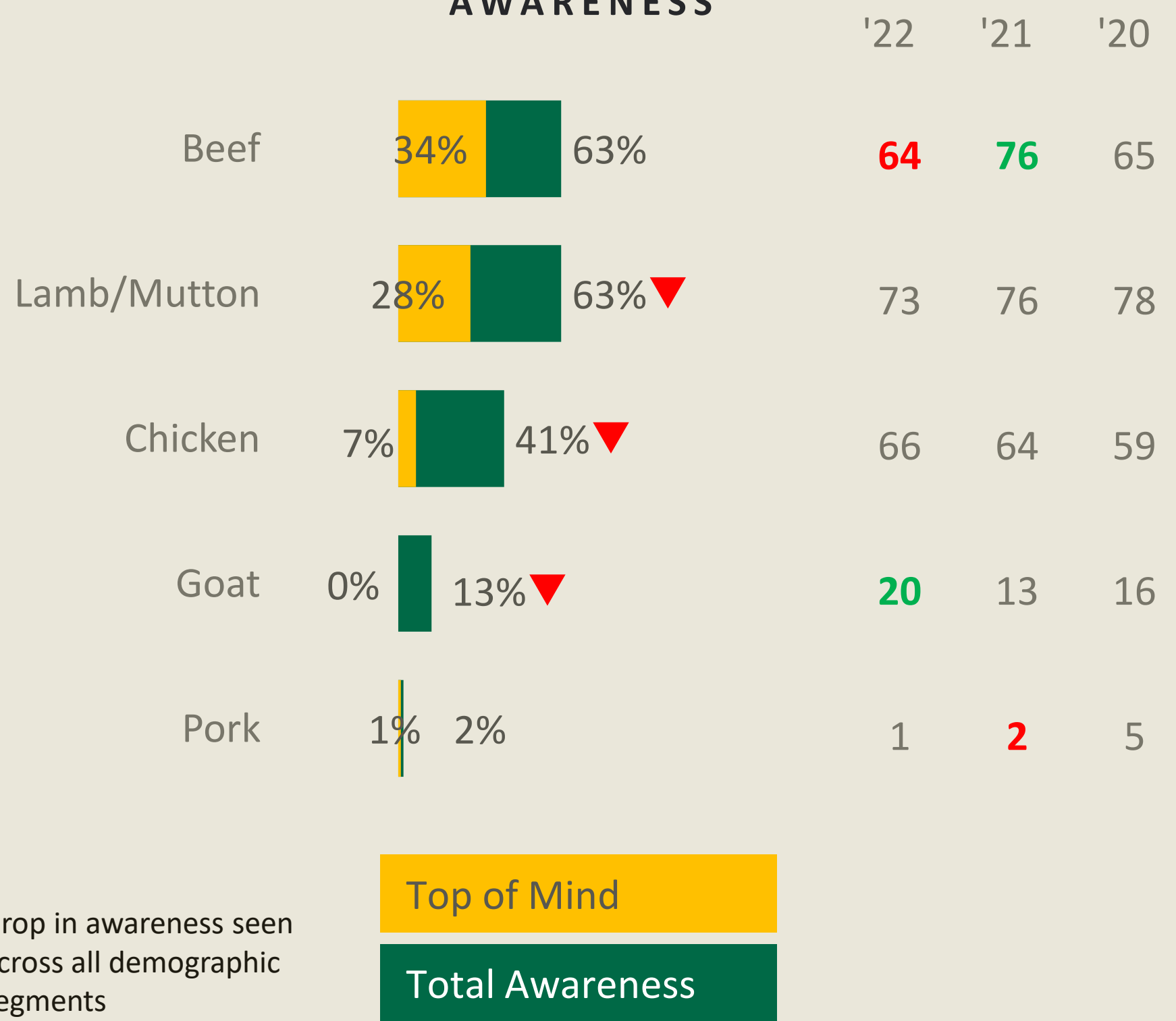
- Animal is not well cared for
- Not environmentally sustainable
- ★ Not willing to pay more for

Chicken remains most consumed, followed by Beef. Last month purchase is broadly stable across proteins, however, Beef sees a general increase in number of serves overtime.

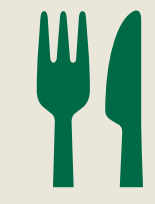
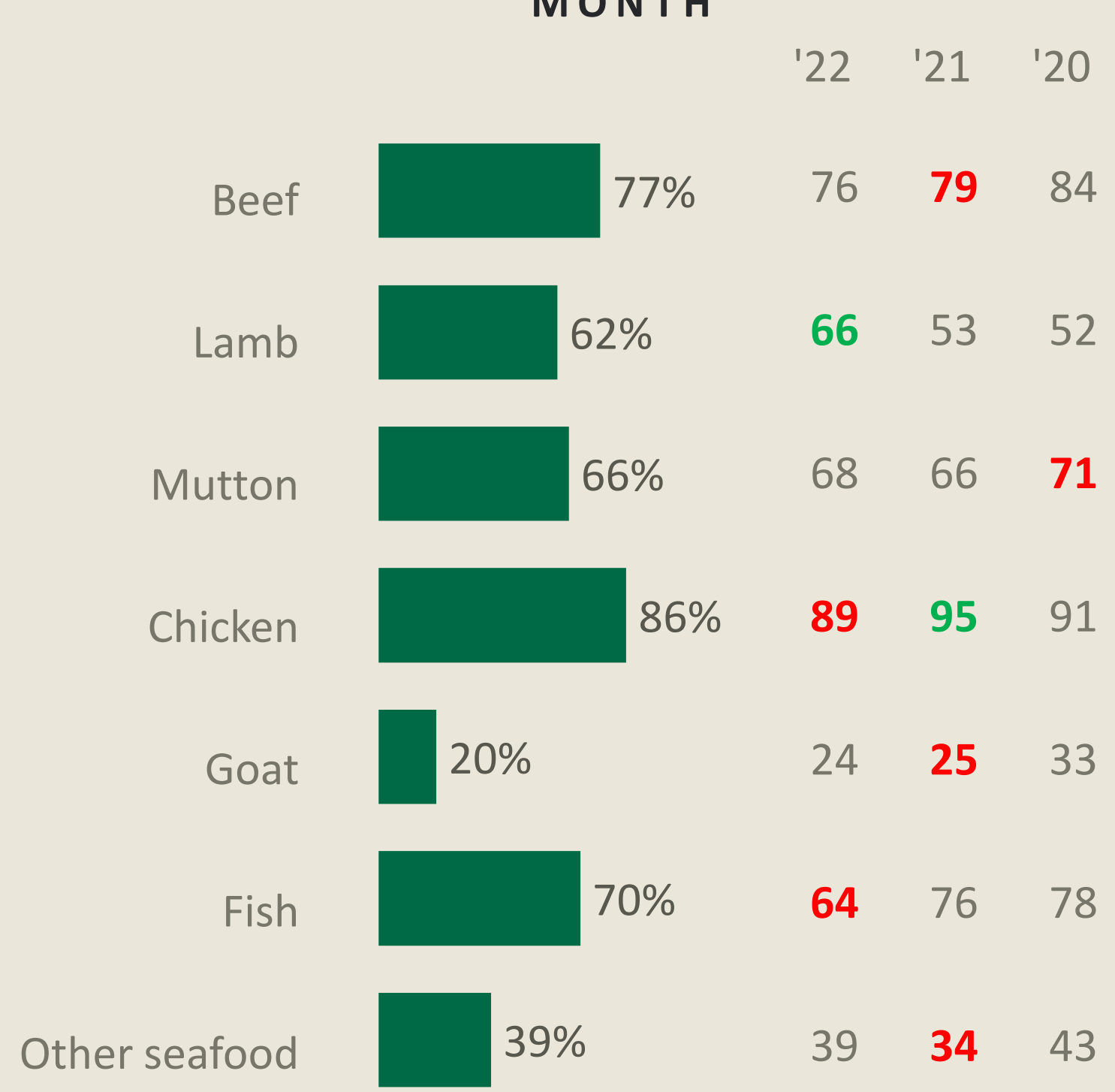
KEY PROTEIN METRICS



SPONTANEOUS AWARENESS



BOUGHT IN LAST MONTH



AVERAGE SERVES LAST 7 DAYS



CH1 Spontaneous Awareness – When thinking about meat, which types come to mind?
 CH10 How many meals that included the following meats have been prepared and eaten in your home in the last 7 days?
 CH2 Bought in the last month – Which types of meat have you bought in the last month to prepare for a meal at home?
 Base: '23 (n=500), '22 (n=500), '21 (n=500), '20 (n=500)

▲ ▼ Sig. different at 95%

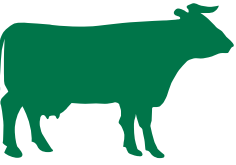


Overall meat consumption is high among Arabs and Western Expats. Lamb is more popular among Western Expats while Mutton is more popular among Asian Expats

BOUGHT IN LAST 1 MONTH

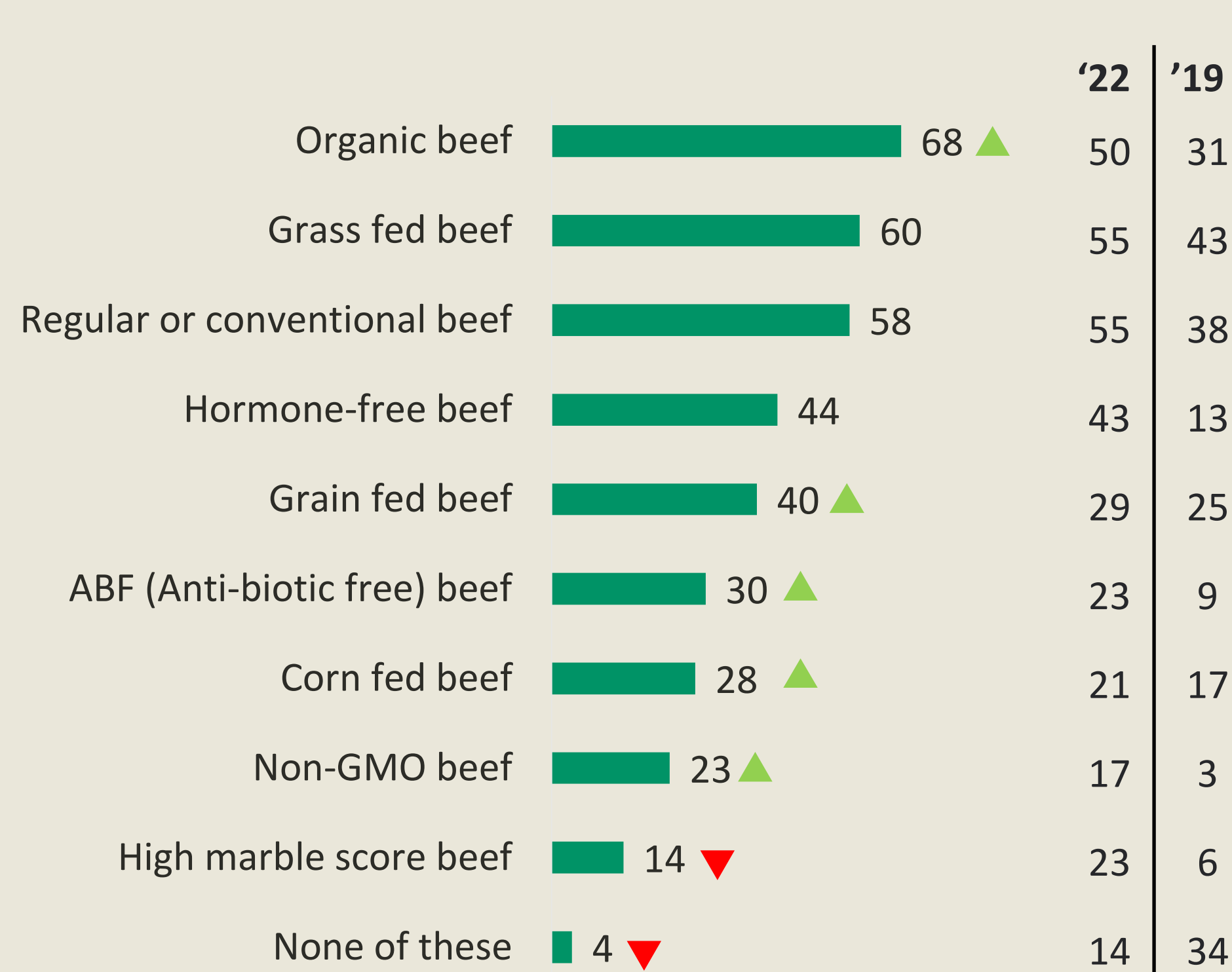
		Generally high meat consumption		Strong beef and lamb consumption	Strong mutton low beef consumption	
Total		Emirati	Expat Arabs	Western Expats	Expat Asian	
Chicken	86%	77%	94%	83%	89%	Chicken popular across ethnicities
Beef	77%	79%	91%	79%	57%	
Lamb	62%	57%	60%	77%	54%	
Mutton	66%	57%	56%	73%	80%	

In the context of accelerating demand for healthy, organic options, Organic Beef significantly increases in awareness and consumption; now leading in claimed beef type bought.



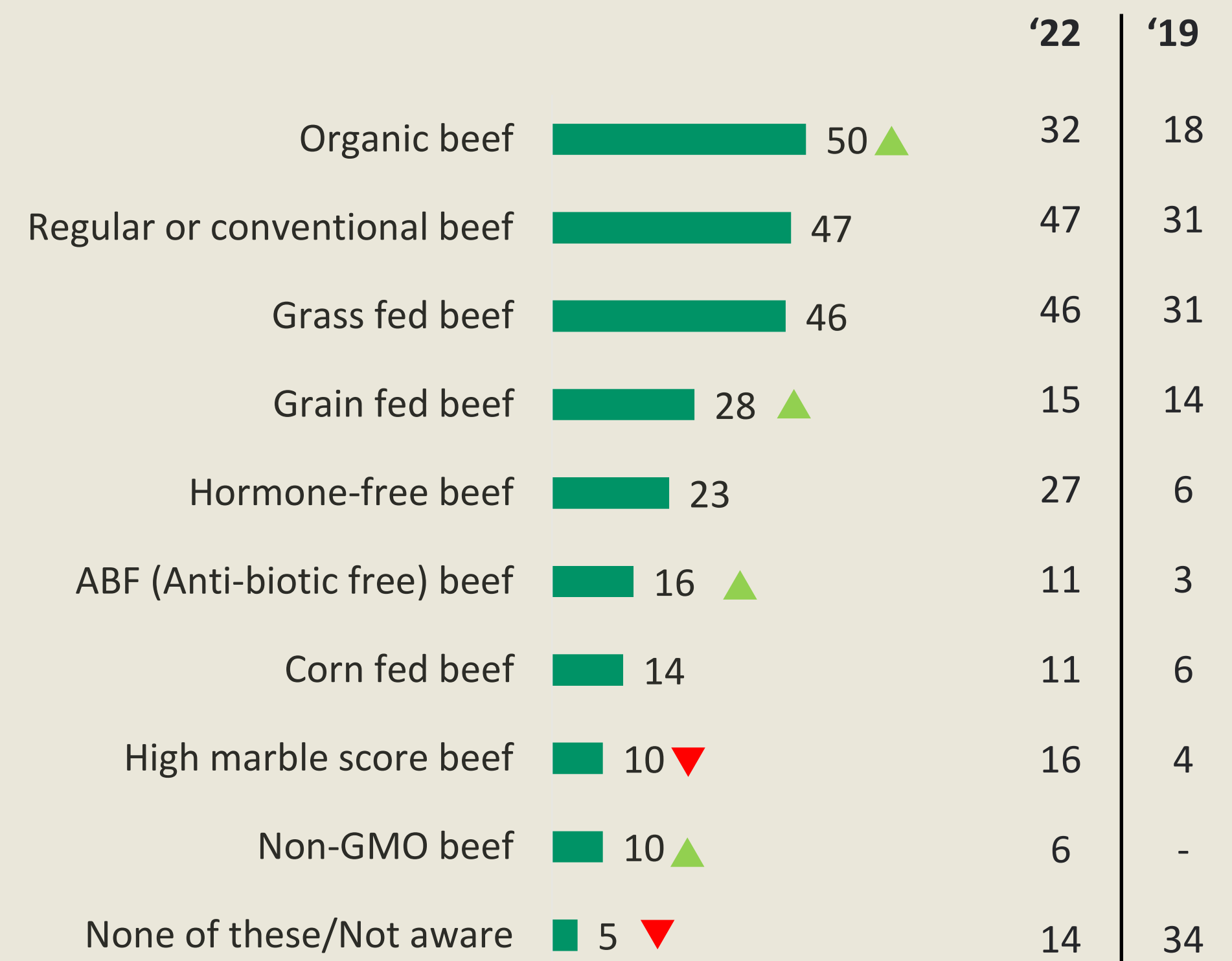
AWARENESS AND PURCHASE OF DIFFERENT TYPES OF BEEF

AWARENESS OF TYPES OF BEEF (%)



2020: Increase high income sample

BEEF BOUGHT IN THE PAST (%)

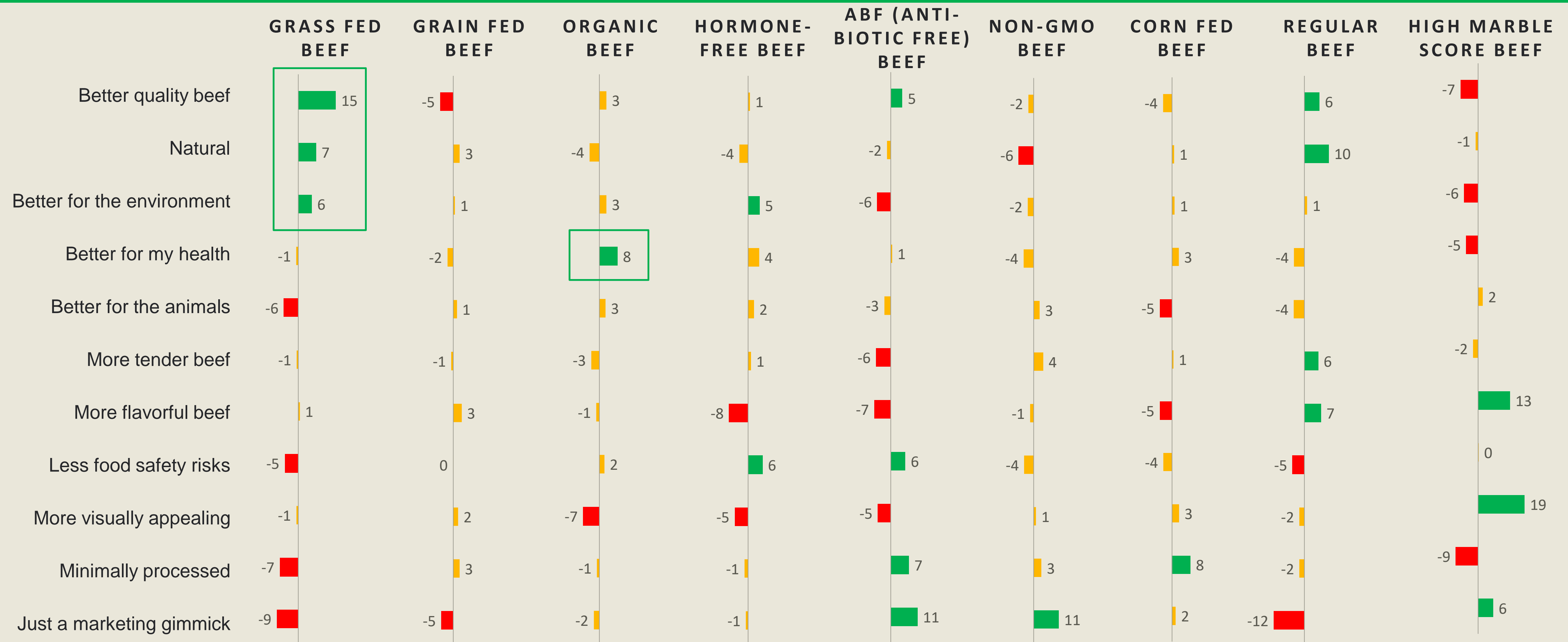


2020: Increase high income sample

In consumers minds' Organic beef is 'Better for my health' supporting its increased popularity. Highly consumed Regular and Grass fed are seen as 'Better quality', 'Natural' and 'Better for the environment'.



PERCEPTIONS OF DIFFERENT TYPES OF BEEF



GF5. Which of the following things do you associate with each type of beef below?

Base: Grass Fed Beef (n=262), Grain Fed Beef (n=173), Organic Beef (n=298), Hormone-Free Beef (n=191), Abf (Anti-Biotic Free) Beef (n=129), Non-Gmo Beef (n=100), Corn Fed Beef (n=122), Regular Beef (n=252), High Marble Score Beef (n=63)



+5 or more = relative category strength
-5 or less = relative category weakness.



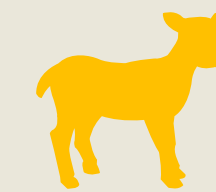
With post-COVID restrictions easing, Local butchers, Hypermarket and Supermarket regain Beef and Lamb purchase; while claimed online purchase stabilises.

PLACES OF PURCHASE- BEEF AND LAMB



Once per month or more often (net)

	'20 %	'21 %	'22 %	'23 %
Local butcher	76	60 ▼	66	82 ▲
Hypermarket	72	64	58	71 ▲
Supermarket	68	45 ▼	51	57
Gourmet butcher	49	31 ▼	43 ▲	43
Direct from farm/farmer's market	25	7 ▼	28 ▲	31
Convenience store	43	18 ▼	32 ▲	33
Department store	37	17 ▼	36 ▲	32
Online retailer	18	10 ▼	30 ▲	25

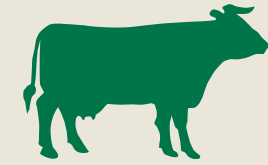


Once per month or more often (net)

	'20 %	'21 %	'22 %	'23 %
Local butcher	67	59	68 ▲	84 ▲
Hypermarket	78	68 ▼	52 ▼	70 ▲
Supermarket	65	43 ▼	40	59 ▲
Gourmet butcher	40	30 ▼	38	40
Direct from farm/farmer's market	22	6 ▼	27 ▲	27
Convenience store	38	14 ▼	32 ▲	31
Department store	32	17 ▼	31 ▲	30
Online retailer	13	13	31 ▲	25

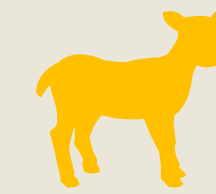
There are different channels to focus on if we are to engage the different audiences. Hypermarkets, supermarkets more common for Asian and Western expats. Butchers are more common for Arabs.

PLACES OF PURCHASE- BEEF AND LAMB BY ETHNIC GROUPS



Once per month or more often (net)

	2023 %	Total	Emirati	Expat Arabs	Expat Asian	Western Expats
Local butcher		82	91	84	85	65
Hypermarket		71	52	62	85	92
Supermarket		57	53	57	63	59
Gourmet butcher		43	55	46	48	16
Direct from farm/farmer's market		31	46	29	24	20
Convenience store		33	36	39	30	21
Department store		32	33	37	30	23
Online retailer		25	33	11	30	26



Once per month or more often (net)

	2023 %	Total	Emirati	Expat Arabs	Expat Asian	Western Expats
Local butcher		84	86	92	82	75
Hypermarket		70	60	65	67	86
Supermarket		59	53	65	57	63
Gourmet butcher		40	50	44	32	36
Direct from farm/farmer's market		27	32	28	18	26
Convenience store		31	33	40	21	23
Department store		30	35	34	21	29
Online retailer		25	21	20	21	38

Protein landscape in UAE

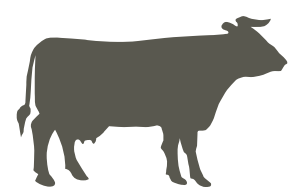
Red meat marries superiority and willingness to pay more for

Red meat continues to be seen as superior and worth paying more for, however, competitively it has weaker nutrition/ health credentials. Chicken plays the staple role, with strong versatility and health perceptions.

Different preferences across different ethnicities

UAE is home to diverse cultures, which reflect in meat preferences and channel behaviours. It's important to understand preferences across these diverse groups to ensure Australian Red Meat is well placed physically and perceptually to meet audience needs.

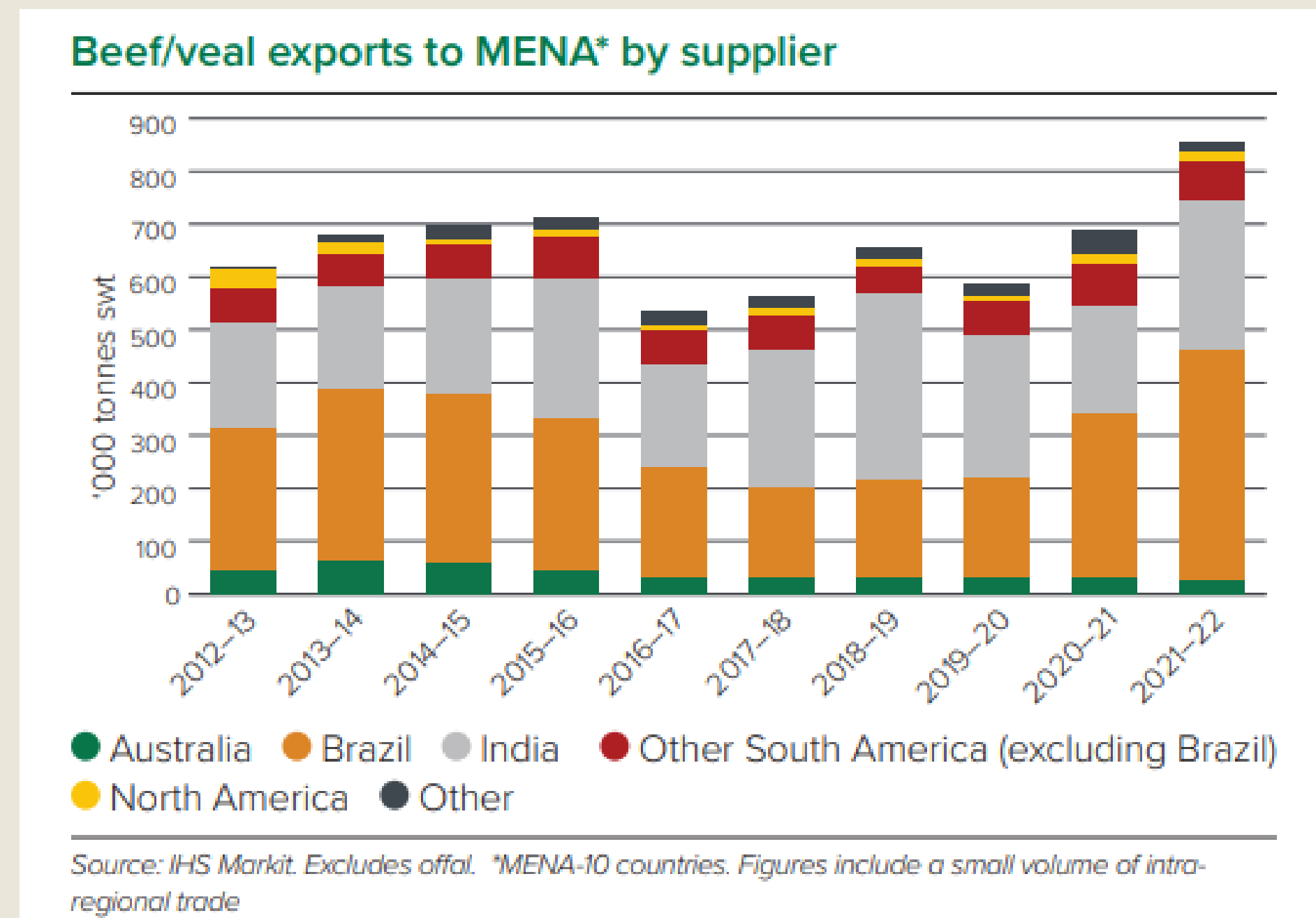
BEEF COUNTRY OF ORIGIN



All questions in this section were asked of beef buyers only (must have ever bought beef). They also must have previously bought, or would consider buying, imported beef.

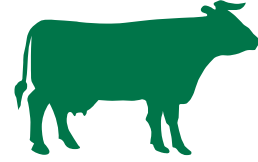
MENA is a major global market for live cattle, although Australian live exports to the region have been on a long-term decline due to several factors.

MLA MARKET CONTEXT - MENA



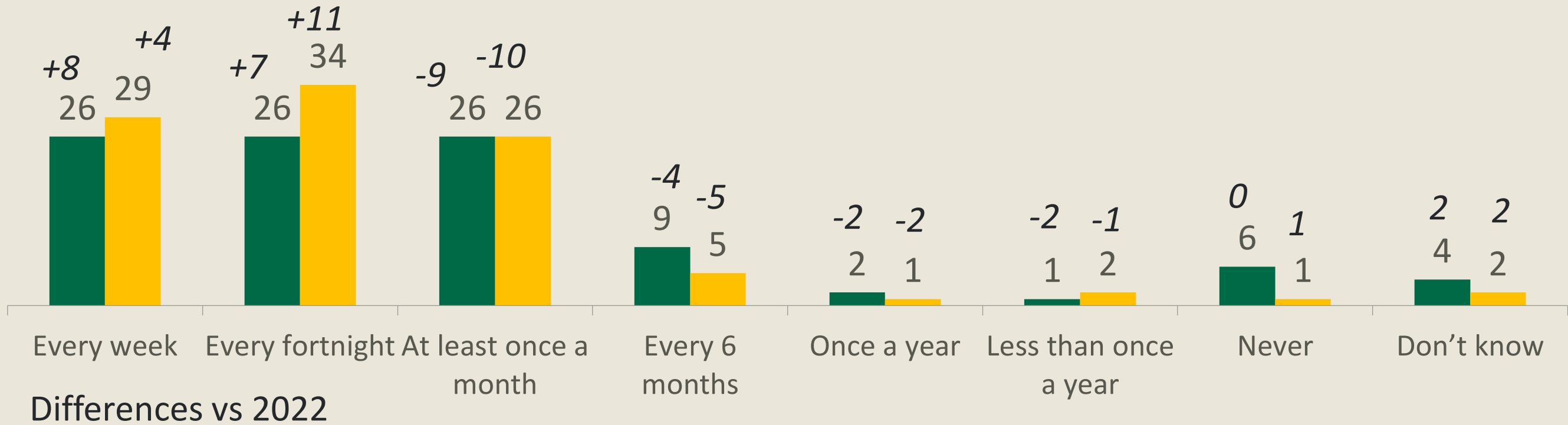
- Beef import demand across MENA varies, depending on domestic production and consumption habits. In some Gulf countries like the UAE, Kuwait, Oman, Qatar and Bahrain, almost all beef consumed is imported.
- Overall, by volume, the largest boxed beef importers are Egypt, the UAE, Saudi Arabia and Iran. The bulk of the region's beef imports are from Brazil and India, comprising mostly of frozen boneless and lean Beef cuts and buffalo meat.
- The past 12-18 months has seen notable increases in supply from smaller suppliers such as Sudan, Ethiopia and Tanzania. Australia is also a key supplier of frozen veal carcass to Saudi Arabia.
- Competition for Australian grain-fed beef comes mostly from the US and, to some extent, Canada and Japan. Japan exports small but increasing volumes of wagyu to the Gulf – mostly to the UAE but also Qatar and Bahrain.

The frequency of imported and local beef purchase has increased; especially fortnightly. Asian and Western Expats lean more towards Imported Beef vs Local Beef.

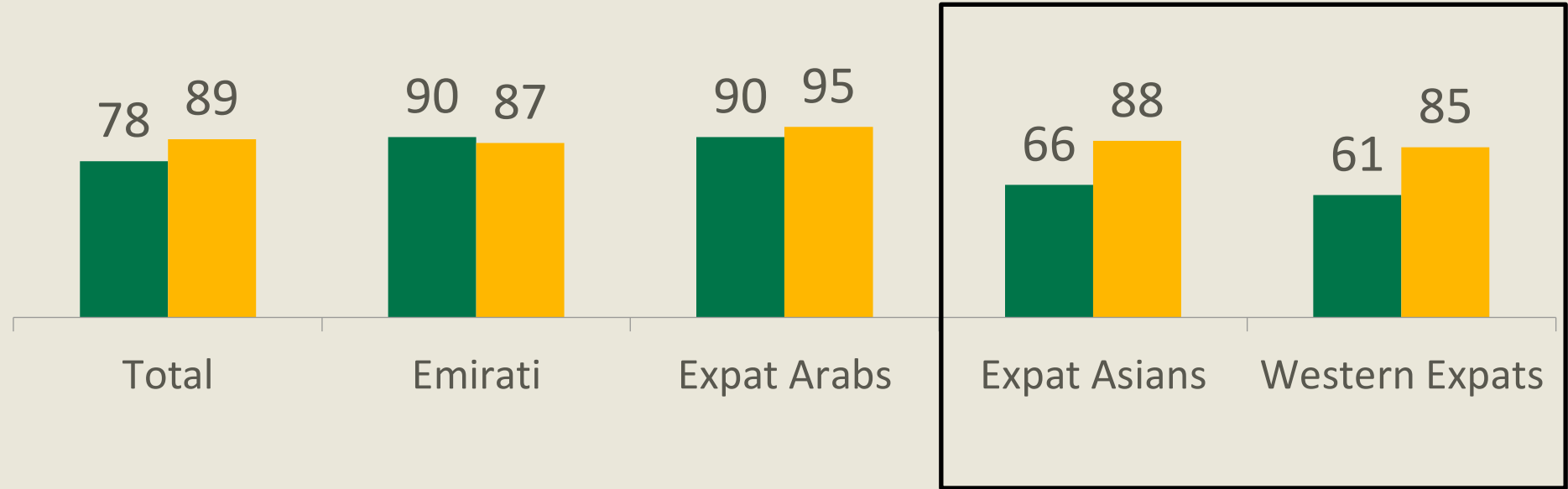


FREQUENCY OF BUYING BEEF

FREQUENCY OF BUYING LOCAL AND IMPORTED BEEF



MONTHLY PURCHASE BEEF BY ETHNICITY



Buy at least once a month	2022	2023
Local beef	72	84
Imported beef	78	89

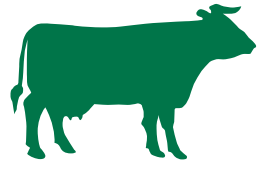


(GF3B) Do you know the country of origin of the beef you buy? (n=437)
 (CH4) How often do you buy imported beef? (n=437)
 (CH4LOC) How often do you buy local beef? (n=437)

▲ ▼ Sig. different at 95%



Considering 'Country of Origin' is amongst the top 'on pack' cues consumers look for, awareness of Country of Origin is high and stable

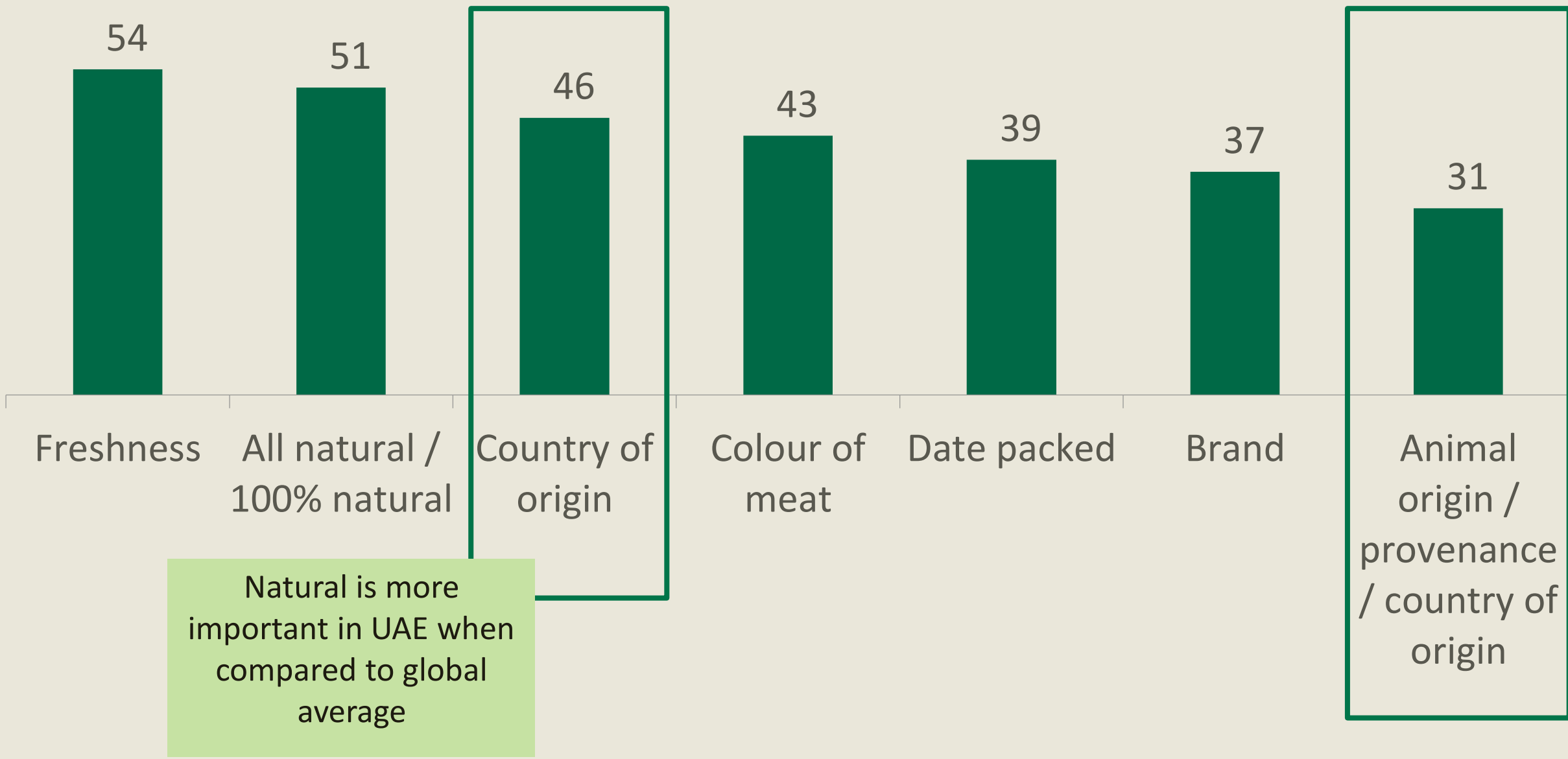


TOP 'ON PACK' CUES SOUGHT WHILE BUYING BEEF

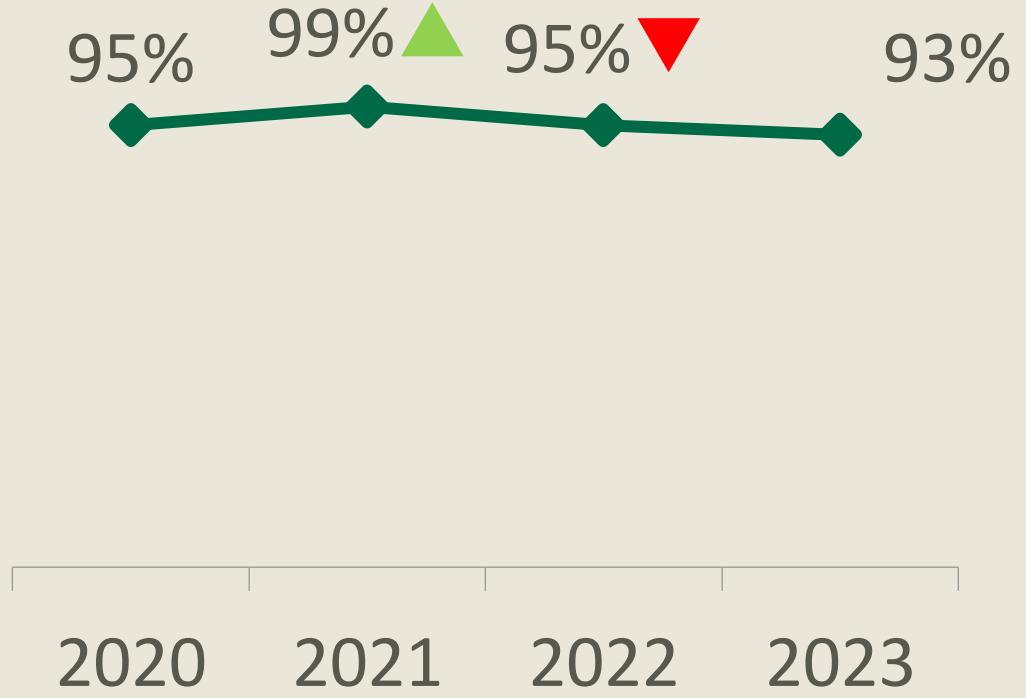


Global average
2023
Ranking

48%	35%	33%	53%	45%	25%	32%
#2	#4	#5	#1	#3	#9	#6



Know Country of Origin?



The brand List for Beef was consistent vs 2022

BEEF BRANDS TRACKED IN 2023

Australian beef



UAE Local beef



Pakistani beef



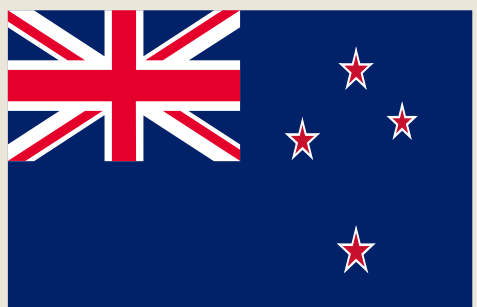
Brazilian beef



Indian beef/ Buffalo



New Zealand beef



American beef



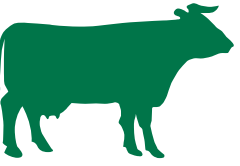
South African beef



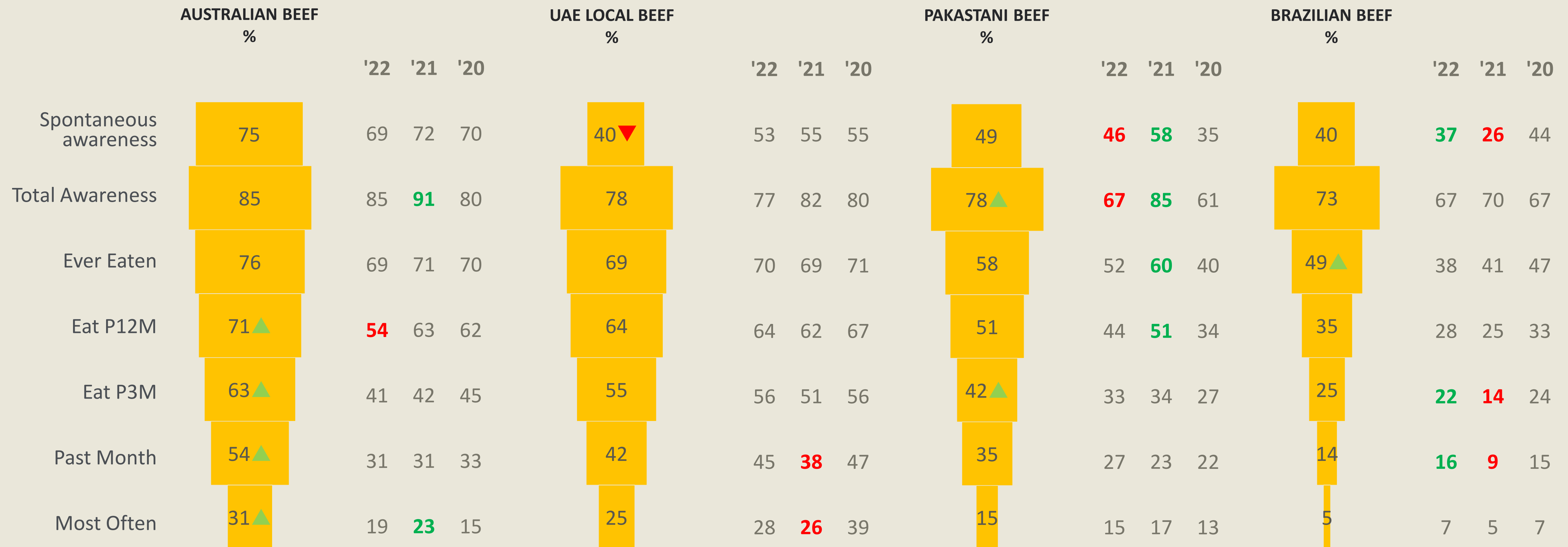
Canadian beef



Australian Beef strengthens across usage metrics, overtaking Local Beef to be most consumed amongst the target sample. Brazilian Beef sees some momentum on trial.



BEEF- BRAND HEALTH FUNNELS BY COUNTRY OF ORIGIN

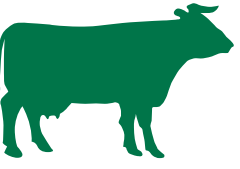


BBH1. Spontaneous Awareness, BBH2. Prompted Awareness, BBH3. Ever Eaten, BBH4. Eaten last year, BBH5. Eaten in the last 3 months, BBH6. Eaten last month, BBH8. Most often
 Base: '23 (n=255), '22 (n=243), '21 (n=258), '20 (n=254) – Bought beef in past month or ever buy beef

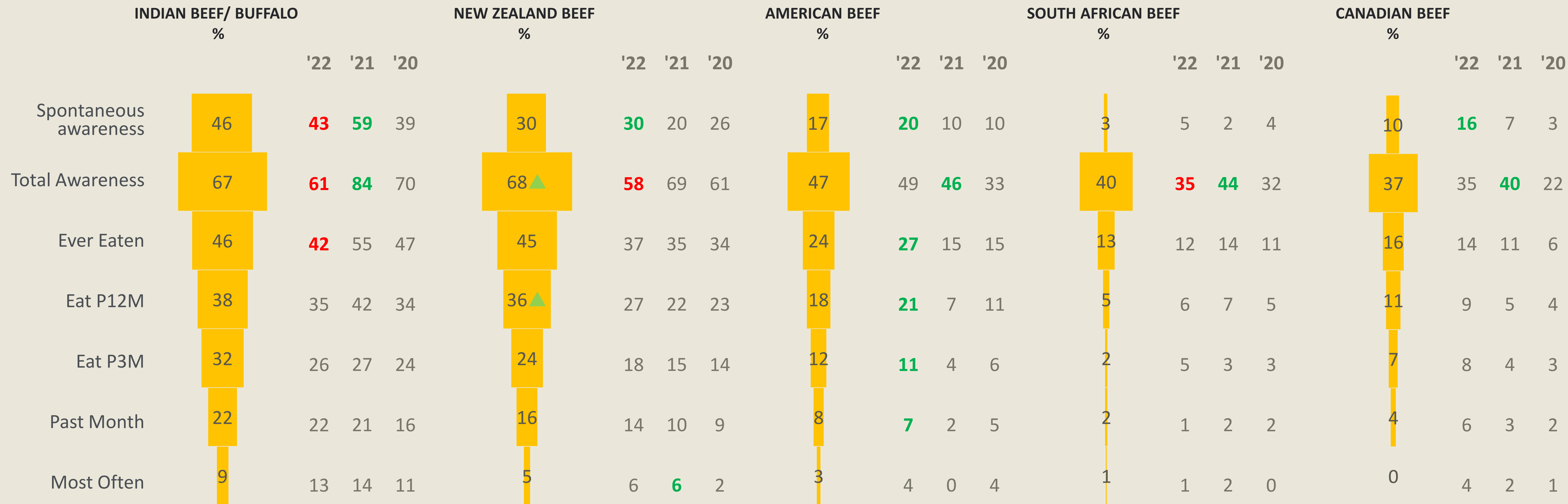
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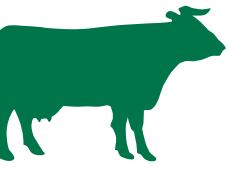


New Zealand beef also sees momentum, recovering some awareness and building consumption. All other imported Beef are broadly stable.



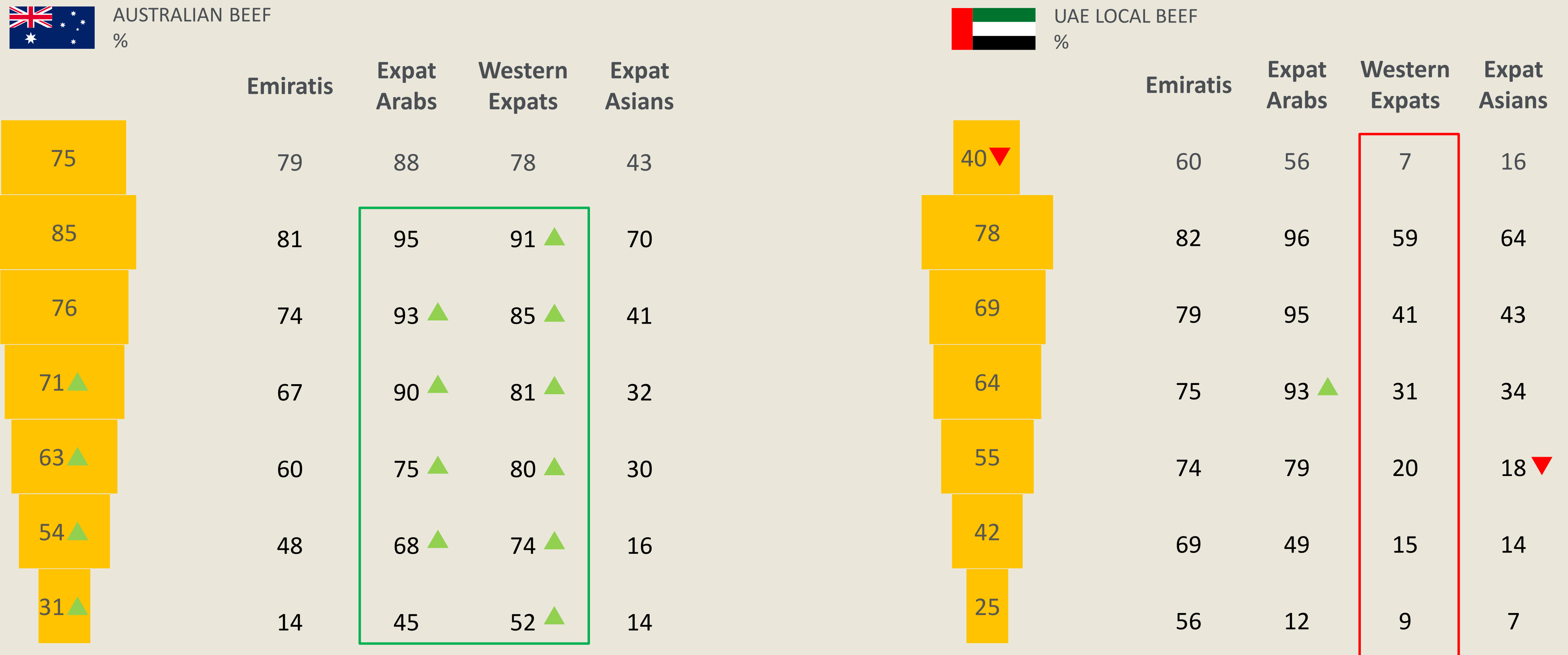
BEEF - BRAND HEALTH FUNNELS BY COUNTRY OF ORIGIN



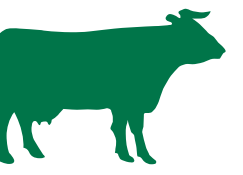


Western Expats show high consumption for AU beef, conversely weaker for Local. Expat Arabs have strong usage for both, but greater loyalty for AU Beef. This suggests scope to improve frequency of purchase for AU beef amongst Emiratis considering their high usage.

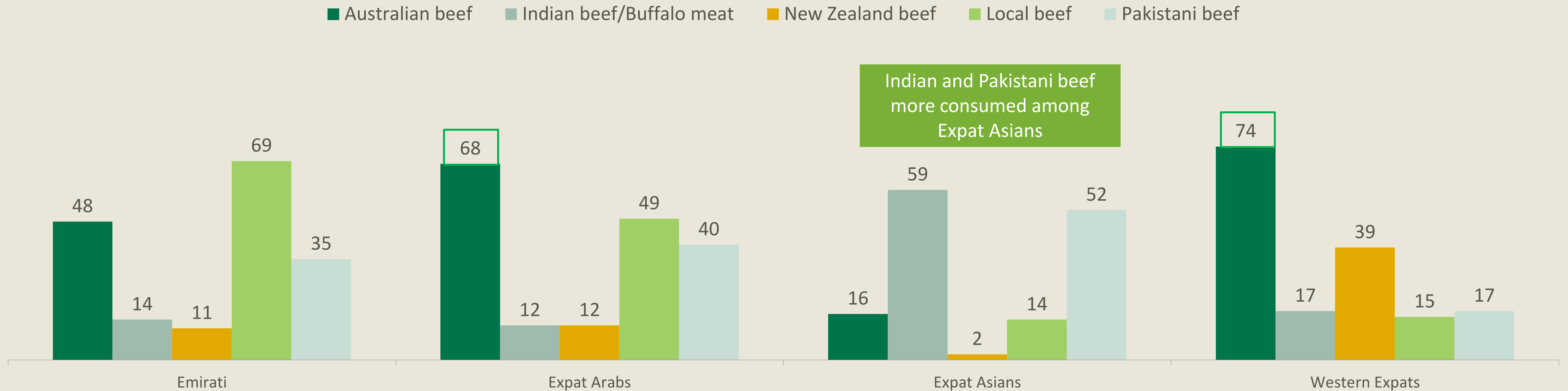
BEEF- BRAND HEALTH FUNNELS BY COUNTRY OF ORIGIN



Different ethnicities also show clear differences in the Beef consumed. Like AU beef, NZ beef has highest consumption among Western Expats. Expat Arabs, however show preference for AU beef.



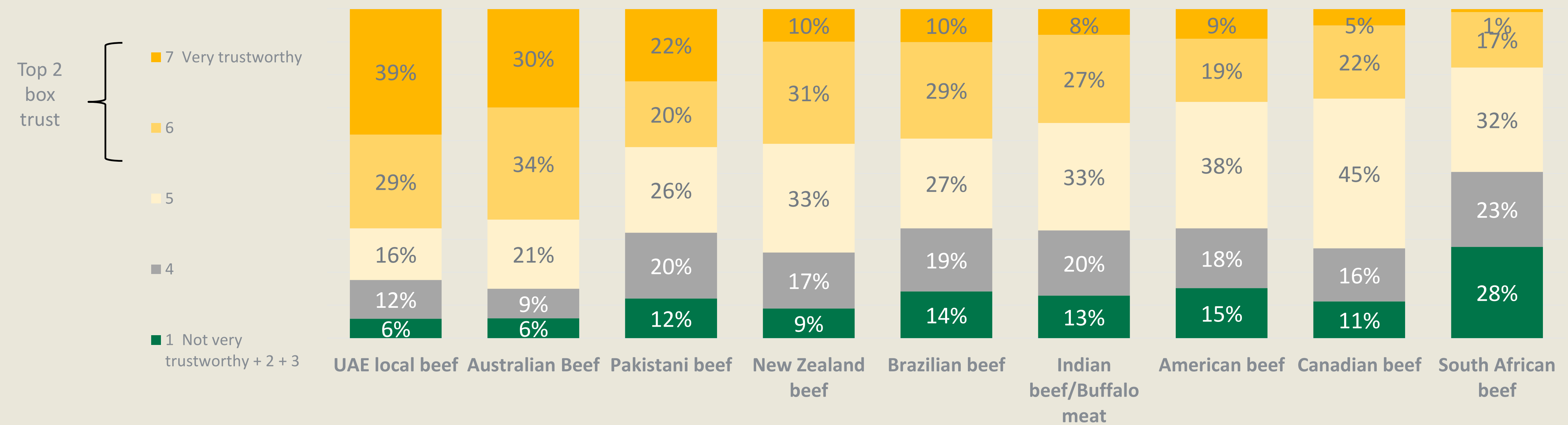
BEEF- EATEN IN LAST 1 MONTH



Local beef continues to be most trusted followed by AU beef. Trust for other imported beef brands is much lower when compared to AU beef, and except for US beef, all brands are building trust at their own pace.

TRUST BY COO BRANDS

TOP 2 BOX '22	62%	51%	36%	39%	29%	31%	31%	19%	7%
TOP 2 BOX '23	68% (+6)	64% (+13)	42% (+6)	41% (+2)	39% (+10)	35% (+4)	28% (-3)	27% (+8)	18% (+11)



Different preferences among ethnic groups also reflects in the level of trust we see among them. Local beef is weakening on Trust among Asian and Western Expats, while AU beef strengthens across all groups.

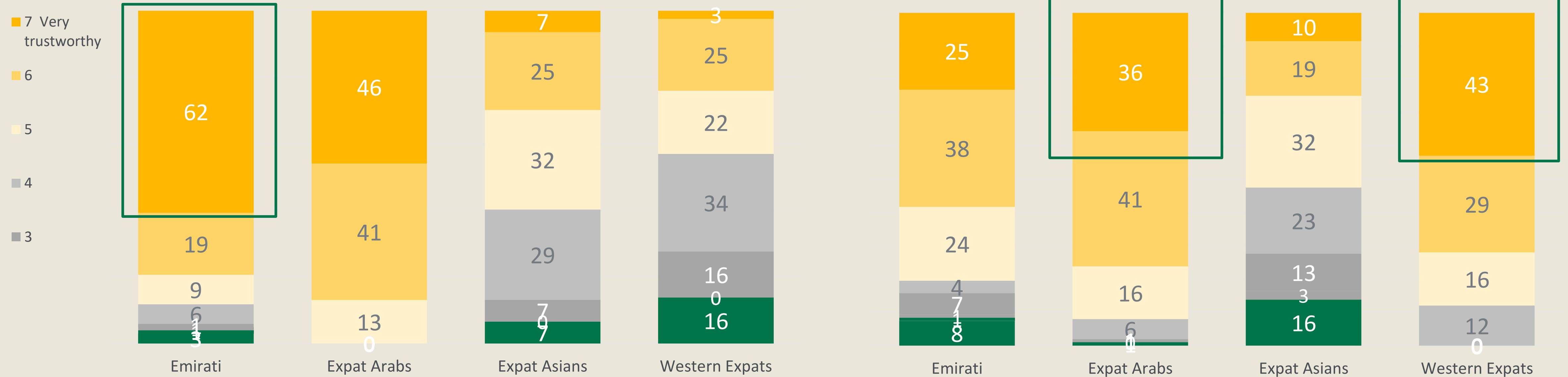


COO TRUST BY ETHNICITY



Top 2 Box-2022	77%	63%	52%	41%
Top 2 Box-2023	81%	87%	32%	28%

53%	62%	22%	58%
63%	77%	29%	71%



WHAT NEXT FOR AU BEEF IN UAE?



0 There are two paths to brand growth.

By increasing the likelihood
that a consumer will buy a brand

We call this:

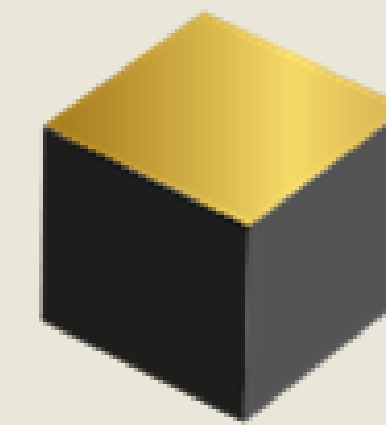


Demand Power

High Demand Power brands capture **5x higher** volume share

By increasing the likelihood
consumers will pay for a brand

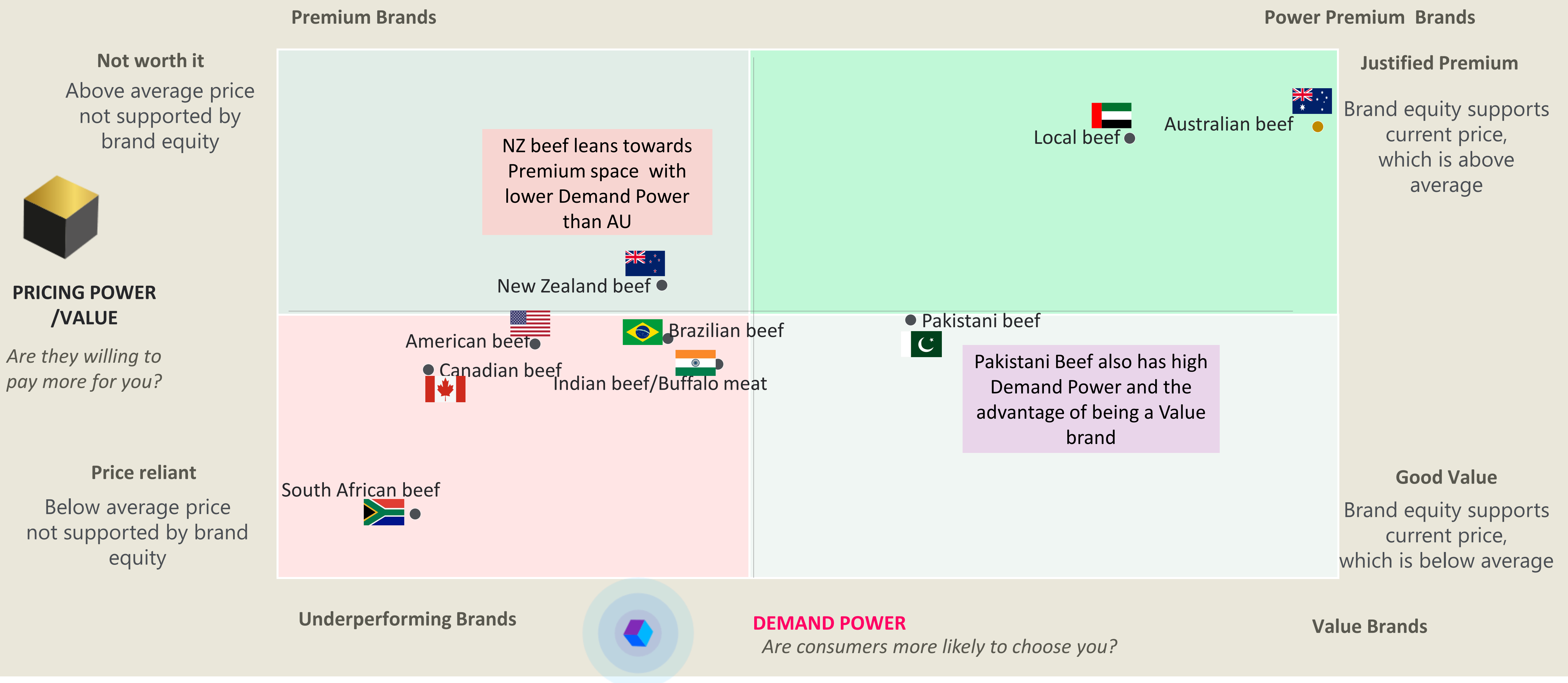
We call this:



Pricing Power

High Pricing Power brands can charge **25% more** than brands with a low Pricing Power score

AU and Local Beef are firmly 'Justified Premium' propositions. In line with brand health, Demand Power for AU beef is stronger vs Local beef. The task at hand is for AU beef is to maintain this strong position.



The associations that consumers hold in their minds for beef in UAE breaks up into 5 themes



IMPORTANCE IN DRIVING DEMAND POWER



31%

SUPERIOR QUALITY

- Is the most superior beef
- Is my/my family's favourite beef
- More nutritious
- Guaranteed safe to eat
- Is easy and convenient to purchase
- Fresh
- Consistent quality standards



23%

VARIETY & FAT CUTS

- Offers a variety of cuts that suit the meals I make
- The fat is nicely marbled
- Low in fat



18%

ENVIRONMENT

- The industry is environmentally sustainable
- The meat is usually tender



18%

HALAL

- I trust that this beef is slaughtered according to sharia law and is therefore Halal
- The animal is well-cared for

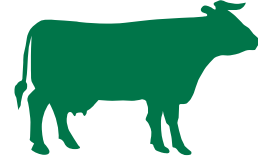


9%

CHEAPER

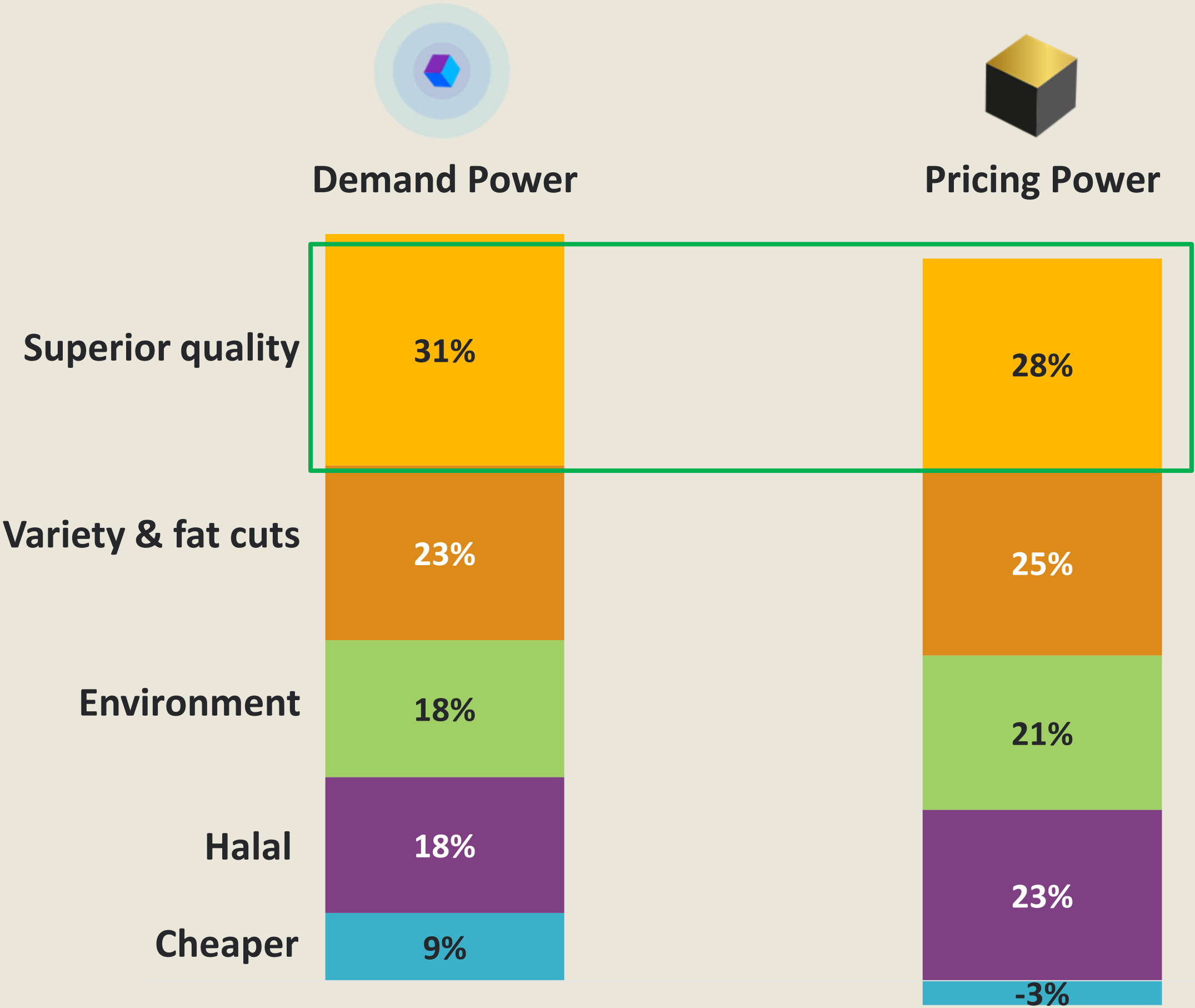
- Cheaper

Perceptions of 'Superior Quality' are most important in driving both Demand Power and justifying a higher price in UAE

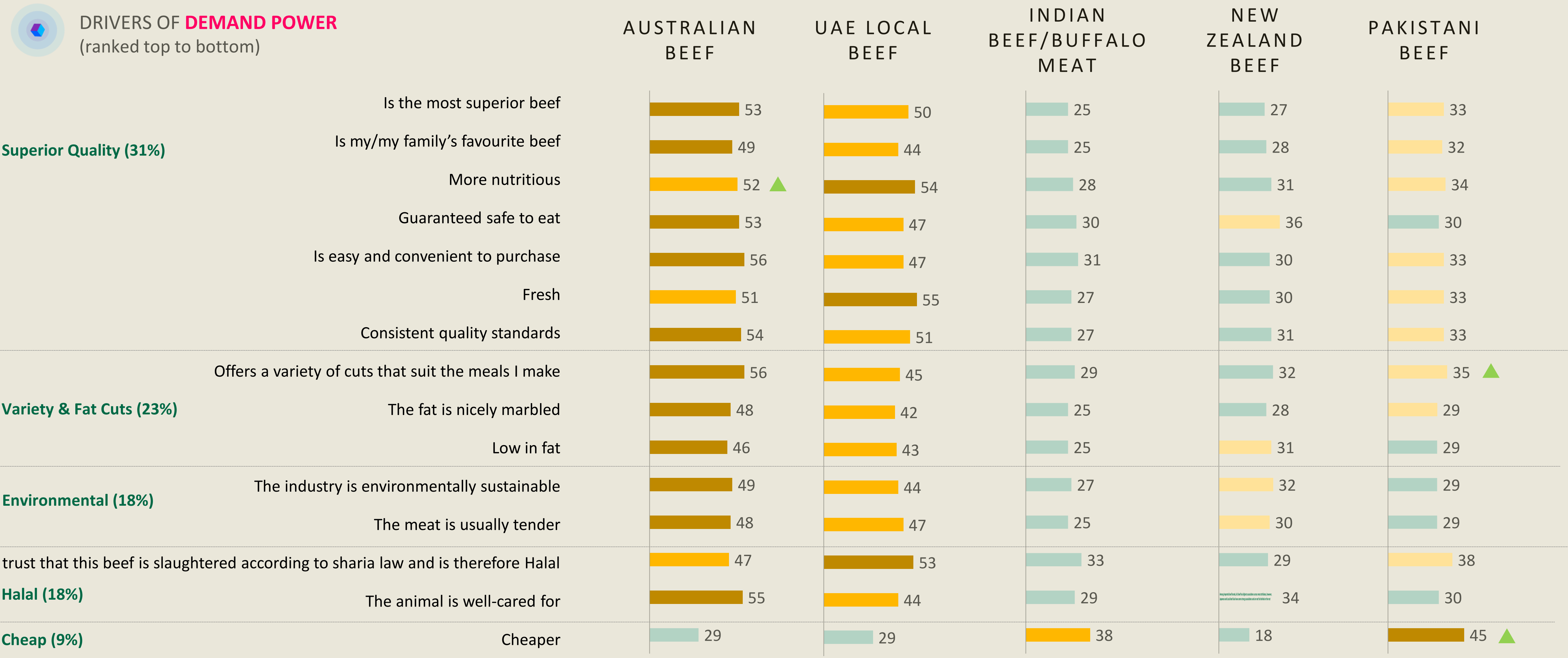
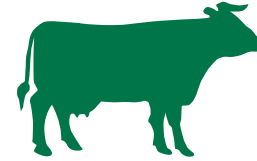


IMAGERY DRIVERS- POWER AND PREMIUM

SUPERIOR QUALITY
 Is the most superior beef
 Is my/my family's favorite beef
 More nutritious
 Guaranteed safe to eat
 Is easy and convenient to purchase
 Fresh
 Consistent quality standards



AU beef has the strongest associations across most attributes. Perceptions of AU beef's nutrition have strengthened vs 2022. UAE local beef is not far behind AU beef in terms of associations.



KANTAR
+5 or more = relative category strength
-5 or less = relative category weakness.

BBH9. Here are some things which people have said about beef. We would like to know which of the following statements apply to beef from different countries of origin. You may choose as many or as few countries of origin as you wish. It doesn't matter if you don't buy any of them - it's your impressions we'd like. Base: (n=xxx). Attributes are grouped according to level of co-endorsement i.e. when respondents endorse one attribute for a brand, they are likely to endorse the others in the group. In this way the attributes are linked, then the groups are given an appropriate, summary name.

- Highest association
- Second highest
- Third highest
- ▲ ▼ Sig. different at 95%

Big brands naturally attract high endorsement, which can limit insights.
 But we can run a statistical analysis to strip out size to identify relative strengths and weaknesses.

BIP ANALYSIS AND WHY WE SHOULD LOOK AT IT?

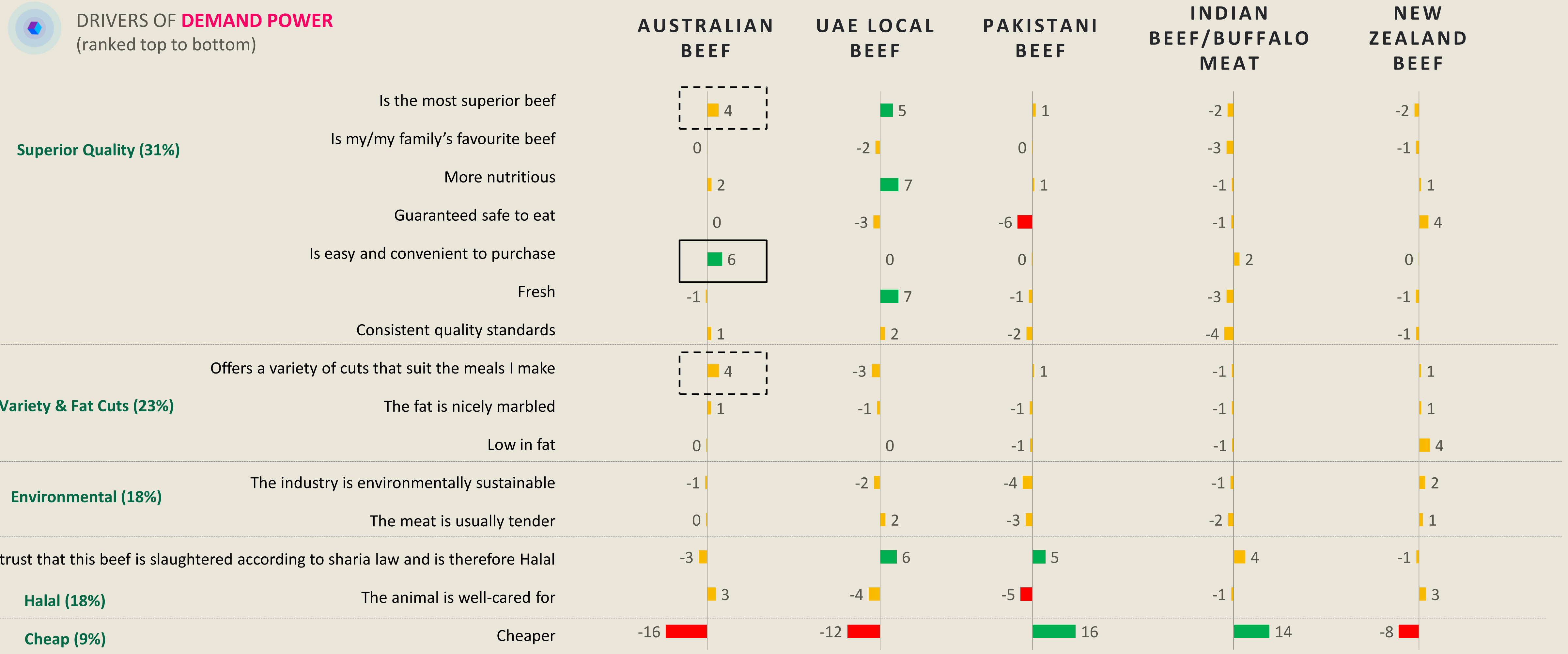


Limited Insights:
 Big Brand leads on everything, followed by Medium Brand and Small Brand.

- More Insights:**
- Big brand’s strength is driven by Association 2
 - Medium brand’s role is clear in consumers’ minds – it is known for Association 3, but not for Association 1
 - While small, Small Brand is a threat on Association 1

We can then **overlay what drives demand and willingness to pay** to help you pursue what matters most (choice/price driving associations, differentiation/competitive white space)

Local beef stands out in consumers' minds as fresh, nutritious and most superior ('Superior Quality'). AU beef is seen most as easy/convenient to buy with a superior range of cuts; with room to strengthen these.

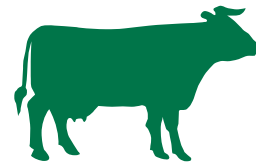



BBH9. Here are some things which people have said about beef. We would like to know which of the following statements apply to beef from different countries of origin. You may choose as many or as few countries of origin as you wish. It doesn't matter if you don't buy any of them - it's your impressions we'd like. Base: (n=xxx). Attributes are grouped according to level of co-endorsement i.e. when respondents endorse one attribute for a brand, they are likely to endorse the others in the group. In this way the attributes are linked, then the groups are given an appropriate, summary name.

**What does AU beef
need to focus on to
target further growth
in UAE?**



Continuing our focus on our Superiority backed by consistent quality, inherent safety and nutrition (reasons to believe) drives both Volume and Value most efficiently.



TOP ASSOCIATIONS TO GROW - VOLUME & PREMIUM (ORDERED BASED ON IMPACT ON BUILDING EQUITY*)

Associations for AU to communicate



1.
More nutritious



2.
Consistent quality standards



3.
Guaranteed safe to eat



4.
Fresh

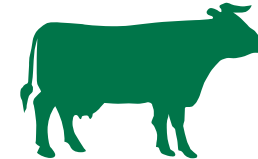


5.
Is the most superior beef

Difficult to achieve when competing vs. a local product

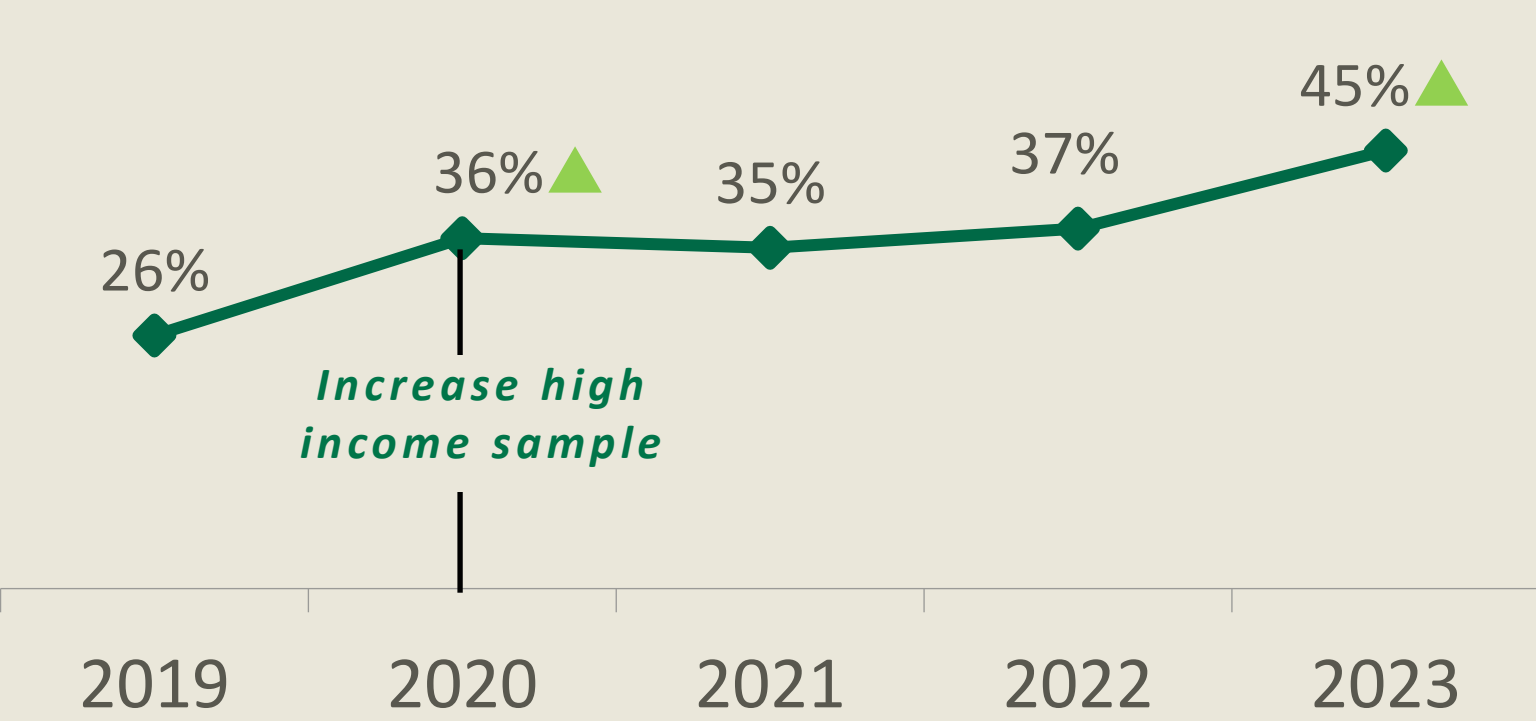
*These associations are simulated in the Meaningfully Different model to ascertain which will drive the greatest growth in Power and Premium

Awareness of True Aussie is strengthening overtime. TA assets strongly communicate trust, high animal welfare standards/care and freshness which can be leveraged to reinforce high quality and nutrition.

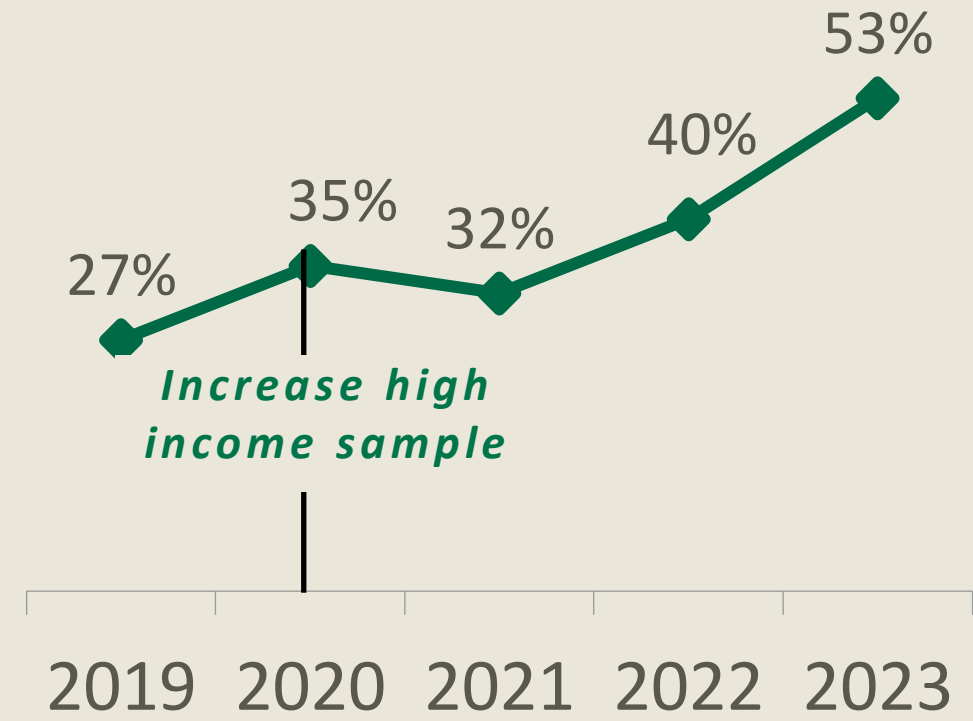


TRUE AUSSIE - AWARENESS AND PERCEPTION

**Aware of Term:
'True Aussie'**



Aware of Logo:



Awareness of True Aussie Logo (without halal certification):
2021: 36%, 2022: 34%, 2023: 35%

Top 5 impressions of True Aussie logo:

1. Is processed under the highest animal welfare standards
2. I trust the beef from here
3. Is fresh
4. They care for their animals when raising them
5. Is my/my family's favourite

Based on imagery associations with the logo



QTA1. Have you heard the term "True Aussie" before? Base: '19 (n=500), '20 (n=500), '21 (n=500), '22 (n=500), '23 (n=500)
 QTA3. Have you ever seen this logo before? Base: Beef '19 (n=269), Beef '20 (n=254), Beef '21 (n=258), Beef '22 (n=243), Beef '23 (n=255)
 Lamb '19 (n=231), Lamb '20 (n=246), Lamb '21 (n=242), Lamb '22 (n=257), Lamb '23 (n=148)

▲ ▼ Sig. different at 95%



Summarising Beef Module

Maintaining Australian Beef's leadership

Maintaining leadership is the task at hand.

Australian Beef has strengthened across consumption metrics; overtaking local beef (albeit a portion of this is Australian beef in reality) to become the most consumed.

It currently has high loyalty amongst Western Expats and Expat Arabs with potential to strengthen for Emiratis.

With Superior Quality being the key choice driver, Australian beef needs to continue communicating about its Superiority which is backed by its consistent quality, inherent safety and nutrition.

Clean, Green and Natural for Quality and Safety

UAE consumers are highly conscious of the quality of beef and its origin. Country of Origin awareness is very high in this market.

On pack cues of beef being 'Natural' is also more important vs other markets.

AU can deliver to this need functionally and perceptually with its clean, green natural image and processes. This narrative should be leveraged across consumer touchpoints.

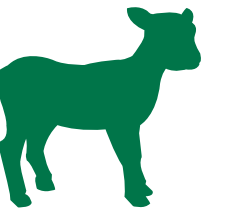
LAMB

COUNTRY OF ORIGIN



All questions in this section were asked of lamb buyers only (must have ever bought lamb). They also must have previously bought, or would consider buying, imported lamb.

Among those who have never bought lamb, smell is the key barrier followed by Lamb being too fatty. Taste as a barrier is less significant overtime.



LAMB PURCHASE BEHAVIOUR



41%

Global average
2023

17%

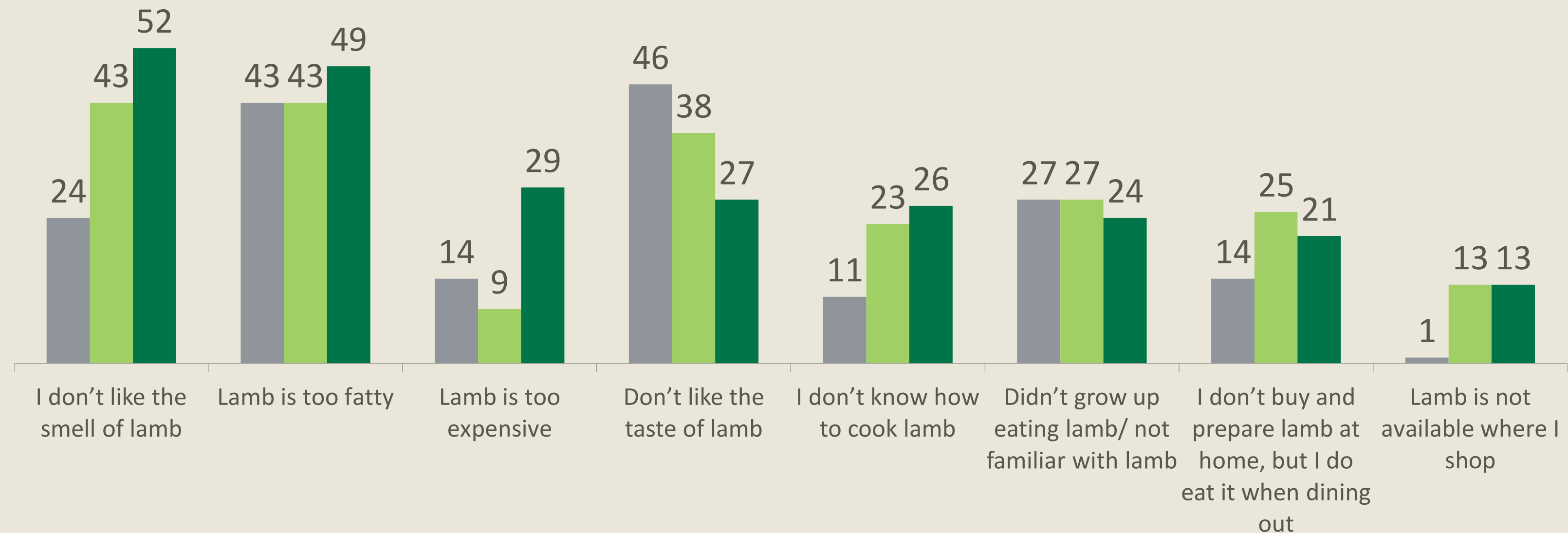


Of the sample
have never
bought lamb

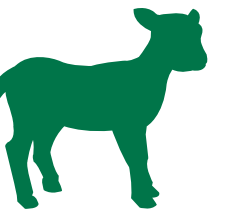
2022: 11%
2021: 15%

Barriers to eating lamb

■ 2021 ■ 2022 ■ 2023



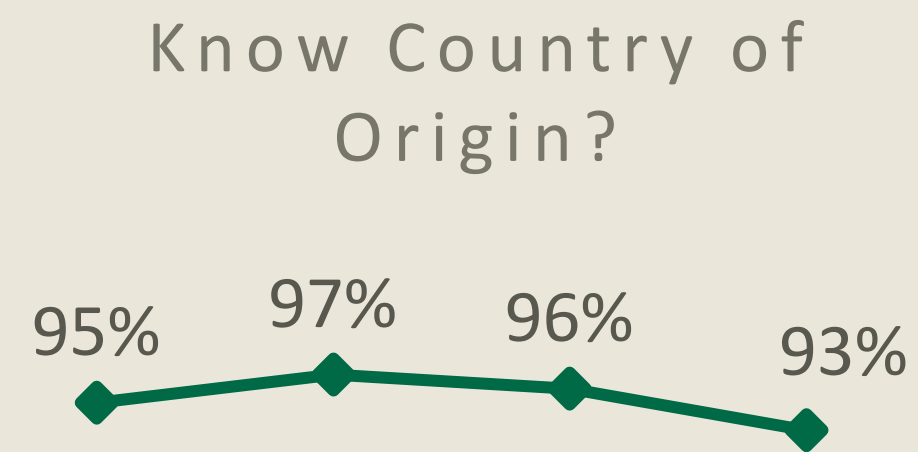
As with beef, knowledge of COO continues to be very high for lamb. Local lamb continues to be purchased most frequently, but there is an increase imported lamb frequency.



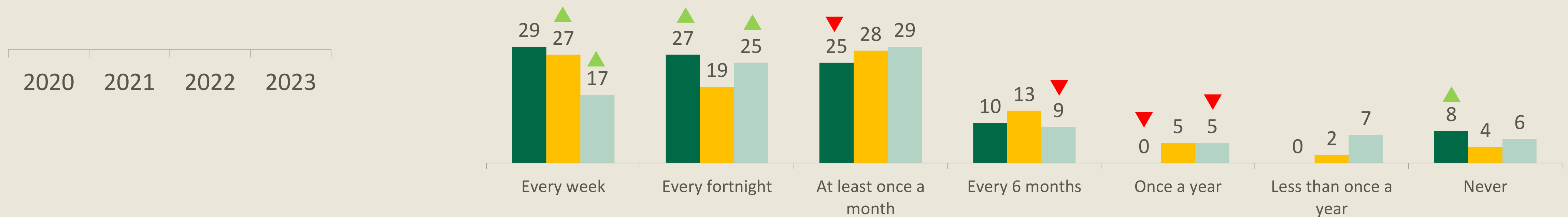
LAMB BUYING BEHAVIOUR

FREQUENCY OF BUYING
LOCAL, TRANSPORTED LIVE, AND
SLAUGHTERED LOCALLY &
SLAUGHTERED OVERSEAS LAMB

■ Local
 ■ Transported live, and slaughtered locally
 ■ Slaughtered overseas



Differences vs 2021 +4 +10 +6 +7 +1 +9 -12 -3 +1 +1 -4 -11 -5 -3 -5 -2 = = +6 -1 -1

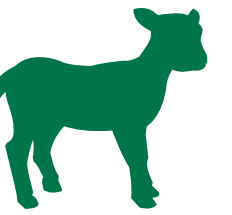


(LBH1A) Do you know the country of origin of the lamb you buy? Base: (n=415)
 (CH7) How often do you buy imported lamb/Halal compliant lamb? Base: (n=415)
 (CH7LOC) How often do you buy local lamb/Halal compliant lamb? Base: (n=415)

▲ ▼ Sig. different at 95%



The brand list for Lamb was consistent vs 2022

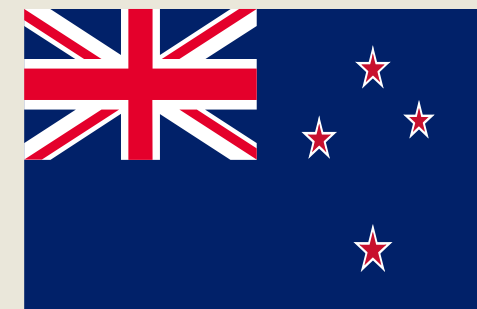


LAMB BRANDS TRACKED IN 2023

Australian lamb



New Zealand lamb



Indian beef/ Buffalo lamb



UAE Local lamb



Pakistani lamb



Sudanese lamb



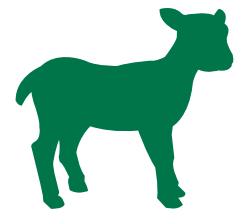
Somali lamb



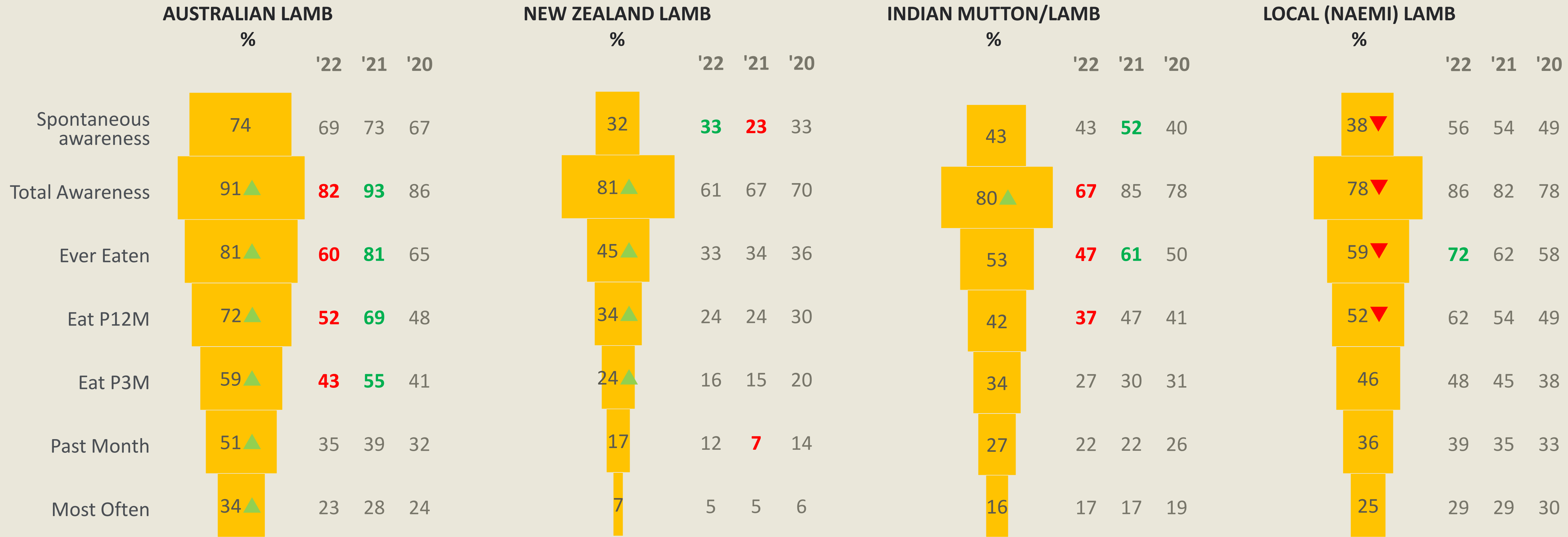
Welsh lamb



AU Lamb recovers from the drop seen in 2022, at peak levels for most levels of the funnel. In contrast, Local lamb weakens, lagging behind AU lamb on salience and consumption.



LAMB - BRAND HEALTH FUNNEL BY COO



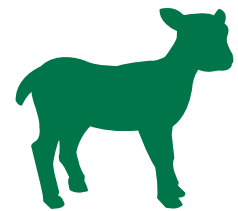
LBH1. Spontaneous Awareness, LBH2. Prompted Awareness, LBH3. Ever Eaten, LBH4. Eaten last year, LBH5. Eaten in the last 3 months, LBH6. Eaten last month, LBH8. Most often

Base: '23 (n=245), '22 (n=257), '21 (n=242), '20 (n=246) – Bought lamb in past month or ever buy lamb

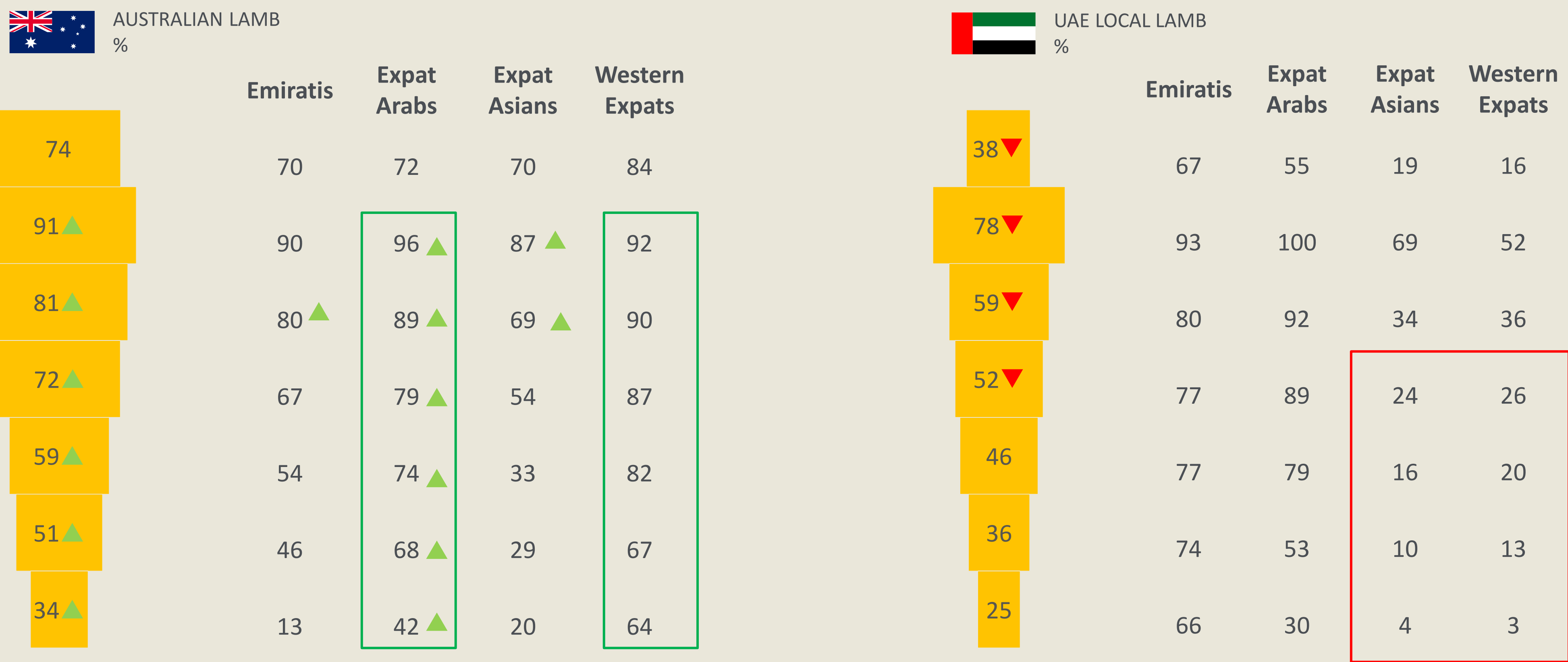
▲▼ Sig. different at 95%



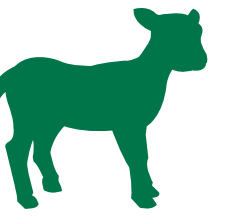
In line with beef, Western Expats show higher preference towards AU lamb. Expat Arabs show higher loyalty vs Local. Potential to further strengthen usage for Emiratis and Expat Asians.



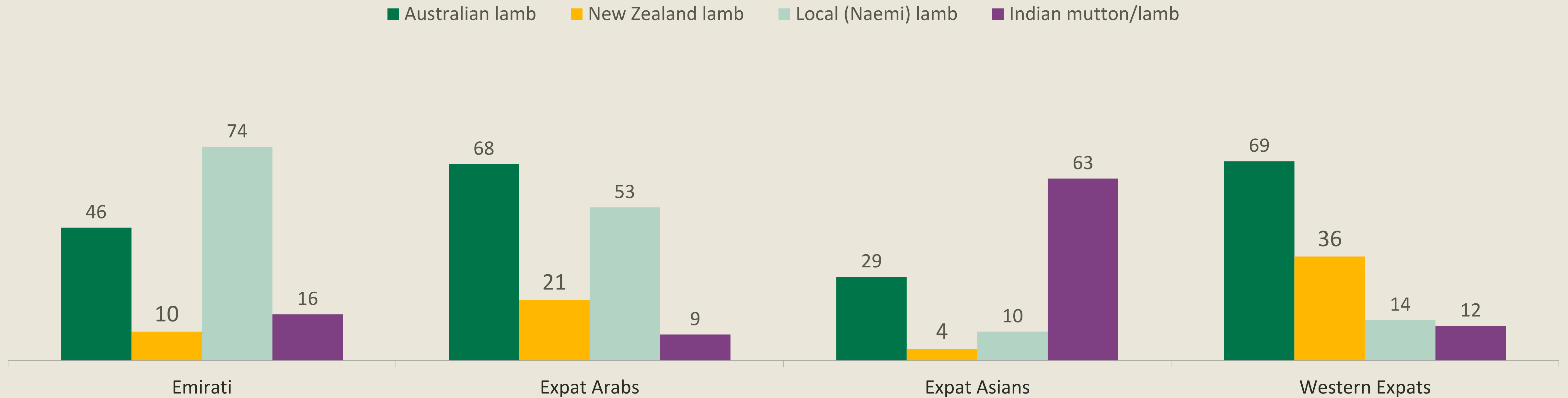
LAMB - BRAND HEALTH FUNNEL BY COO



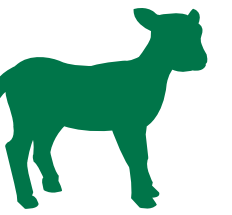
There are clear differences in consumption behaviour across different ethnicities, with Emirati's consuming Local Lamb more while Expat Asians show higher consumption of Indian mutton/ lamb



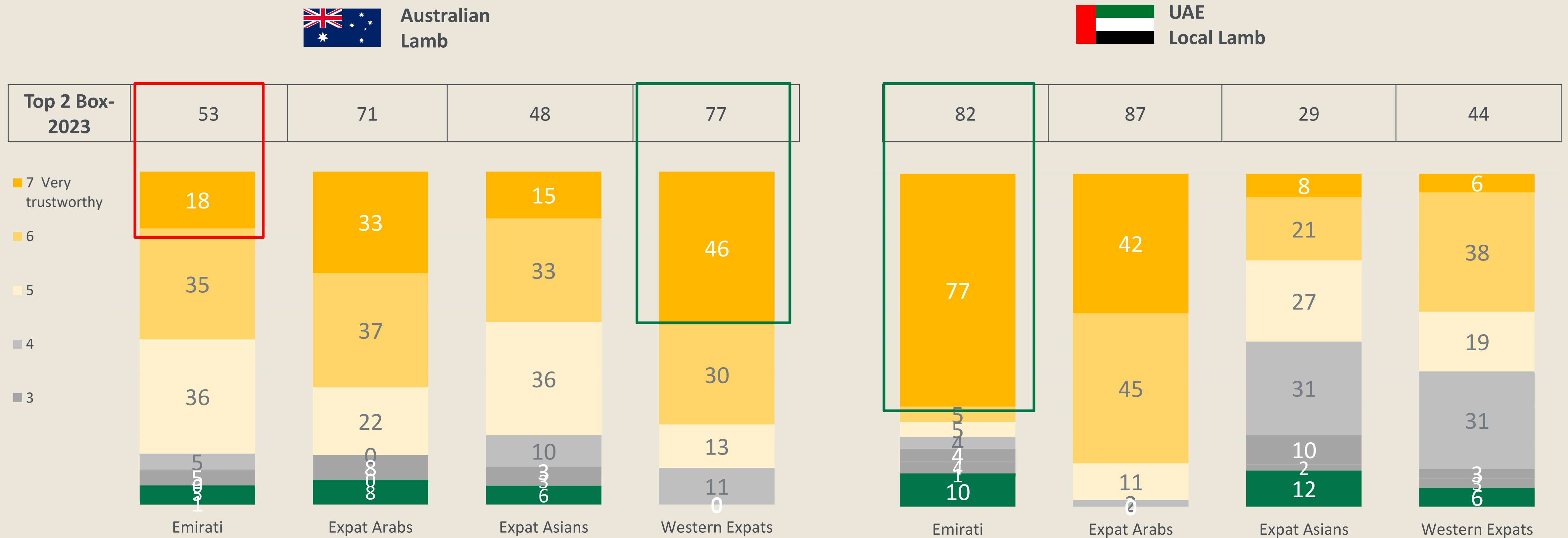
LAMB- EATEN IN LAST 1 MONTH



This also reflects in the level of trust across ethnic groups. Significantly higher trust for local lamb among Emiratis leading to higher consumption vs AU lamb



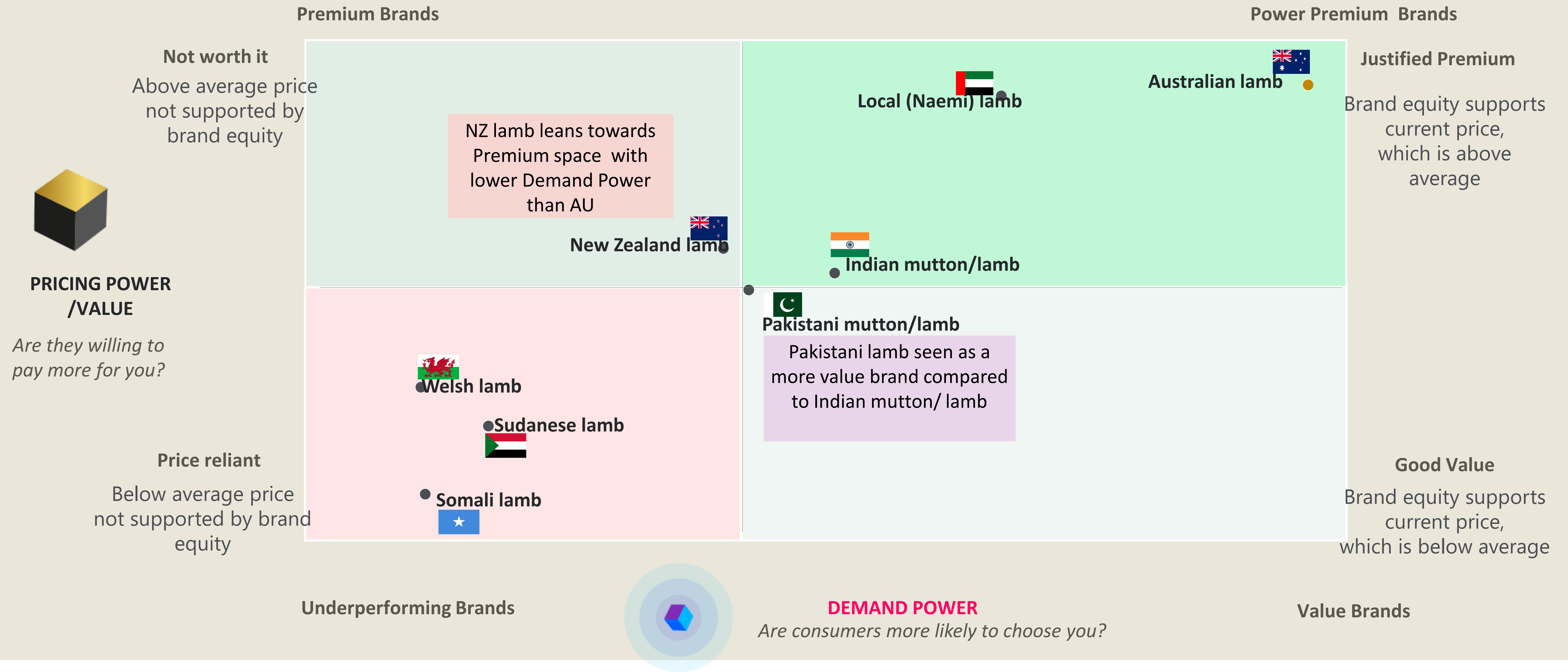
COO TRUST BY ETHNICITY



WHAT NEXT FOR AU LAMB IN UAE?



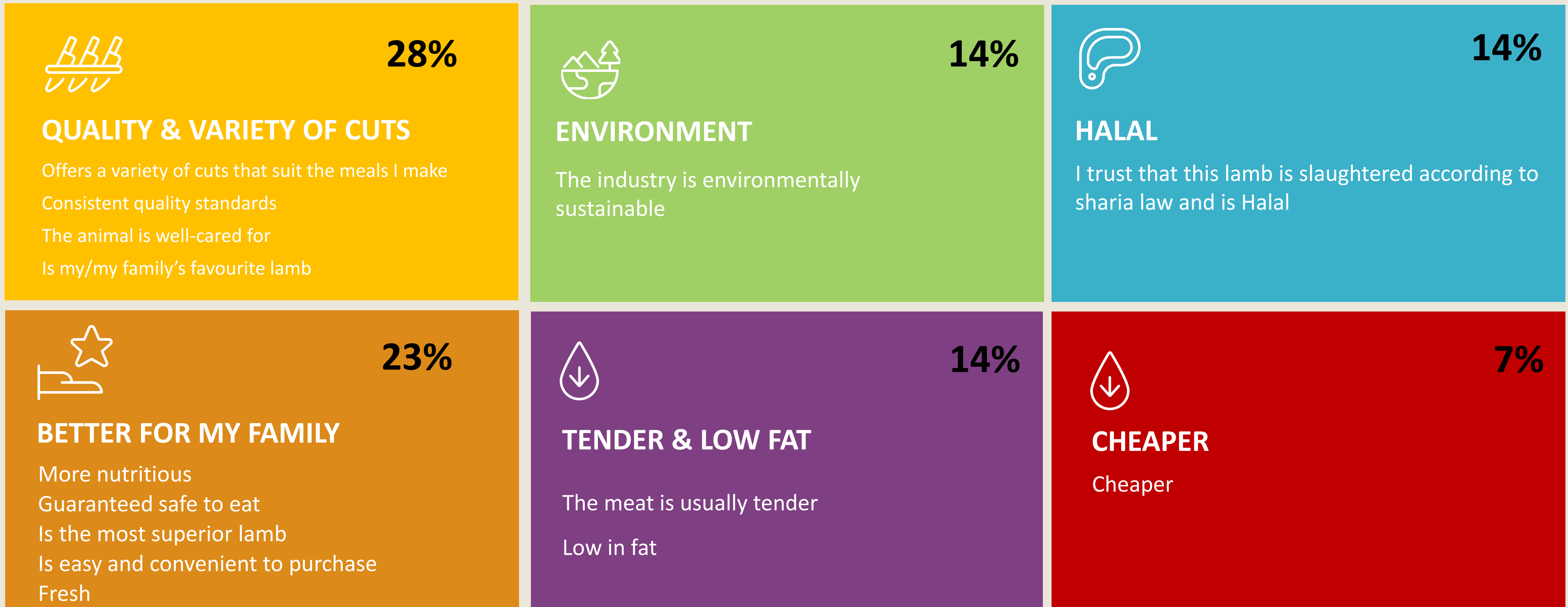
Like beef, AU lamb is a 'justified premium' brand. Local Lamb occupies a similar territory but has relatively lower Demand Power. Therefore, the job for AU lamb is to maintain this strong position.



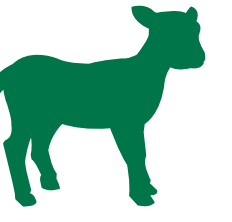
The associations that consumers hold in their minds for lamb in UAE breaks up into 6 themes



IMPORTANCE IN DRIVING DEMAND POWER



Strong perceptions of 'Quality' along with 'Variety of cuts to suit my needs' are most important in driving Demand Power and justifying a premium price for Lamb in the UAE.

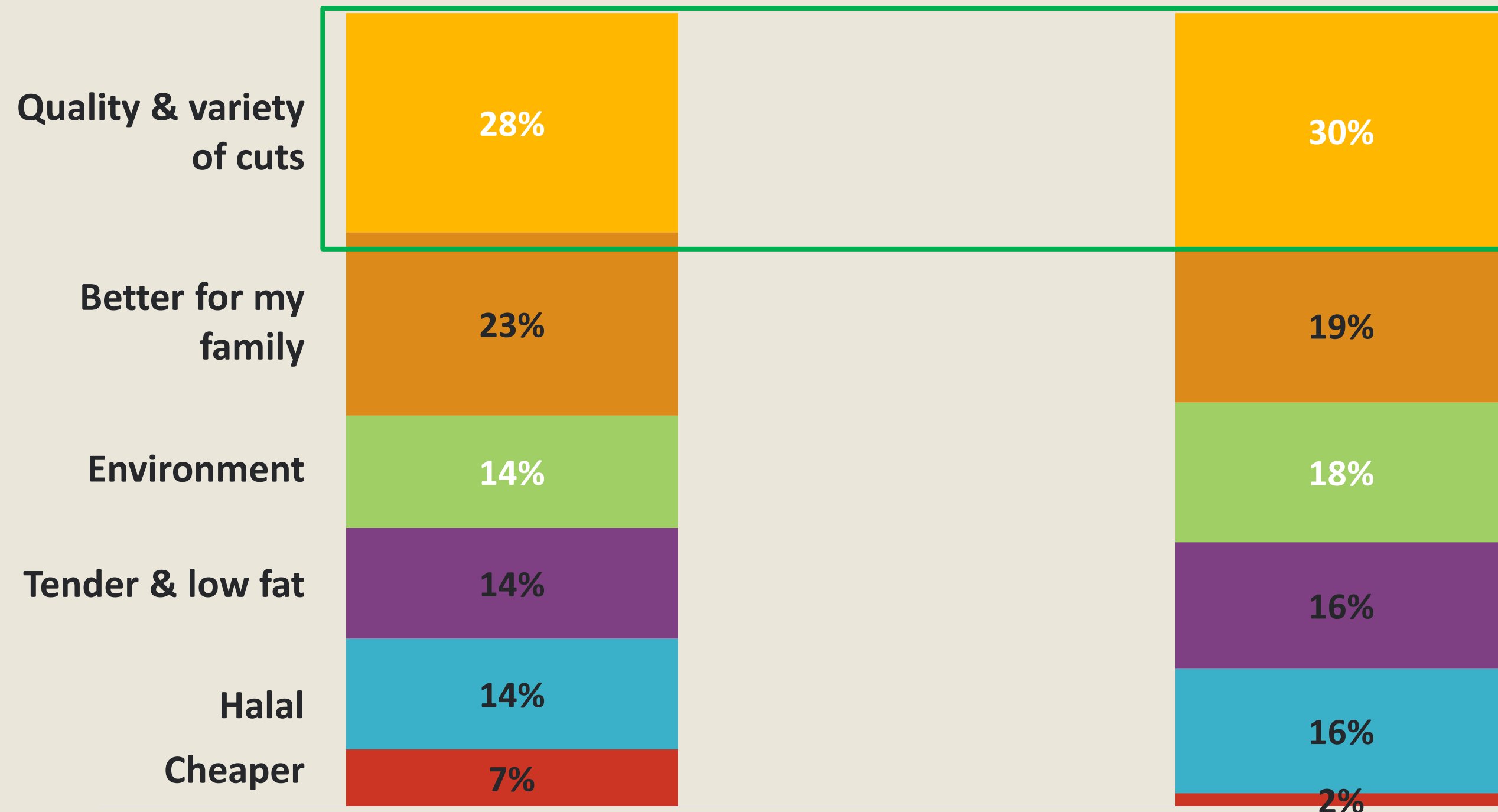


Demand Power



Pricing Power

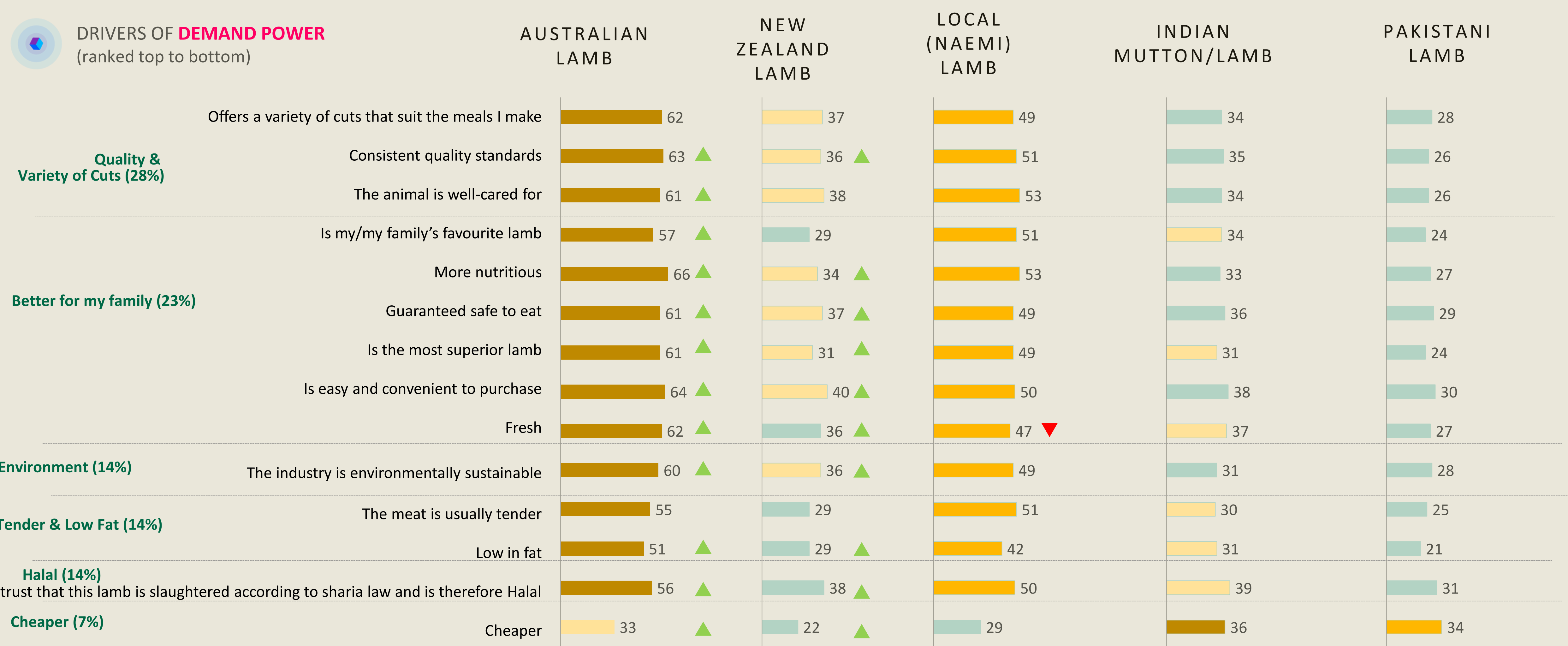
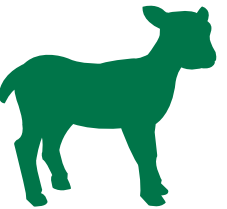
QUALITY & VARIETY OF CUTS
 Offers a variety of cuts that suit the meals I make
 Consistent quality standards
 The animal is well-cared for
 Is my/my family's favourite lamb



Sorted in order of Demand Power

Australian Lamb has strong associations across all attributes except for Cheaper.

Perceptions for Australian lamb saw a drop in 2022 and have now recovered to earlier levels of 2021

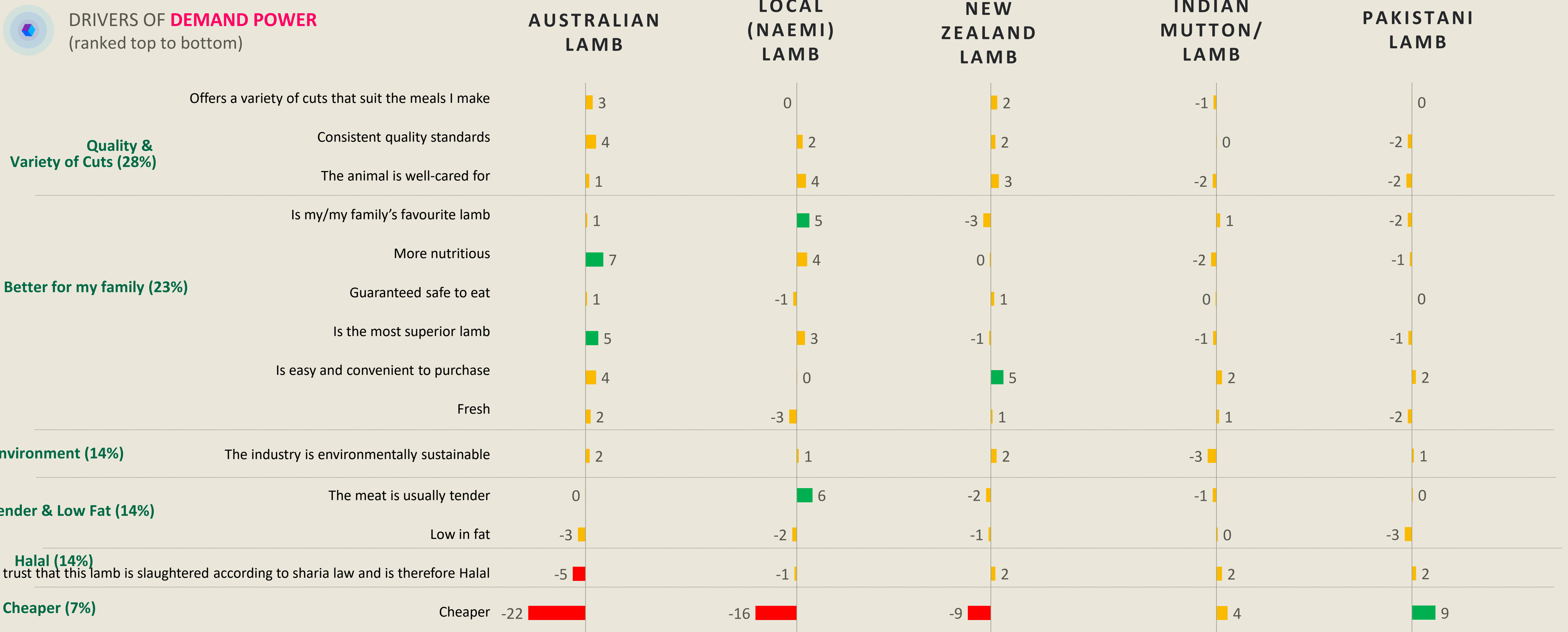
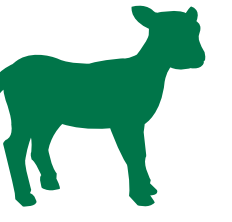


KANTAR
+5 or more = relative category strength
-5 or less = relative category weakness.

LBH9. Here are some things which people have said about lamb. We would like to know which of the following statements apply to beef from different countries of origin. You may choose as many or as few countries of origin as you wish. It doesn't matter if you don't buy any of them - it's your impressions we'd like. Base: (n=xxx). Attributes are grouped according to level of co-endorsement i.e. when respondents endorse one attribute for a brand, they are likely to endorse the others in the group. In this way the attributes are linked, then the groups are given an appropriate, summary name.

■ Highest association
■ Second highest
■ Third highest
▲ ▼ Sig. different at 95%

The key driver 'Quality & variety of cuts' is currently a white space. Considering AU lamb has strong perceptions across these attributes, it is well placed lean in further to own this differentiated space.

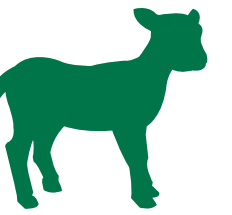


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**What does AU lamb
need to focus on to
target further growth
in UAE?**




Continuing our focus on Superiority and communicating the clean, green rearing conditions in Australia can reinforce safety and animal care; while supporting associated nutrition perceptions



TOP ASSOCIATIONS TO GROW - VOLUME & PREMIUM (ORDERED BASED ON IMPACT ON BUILDING EQUITY*)

Associations for AU to communicate



1.
Easy and convenient to purchase



2.
More nutritious



3.
Animal is well cared for



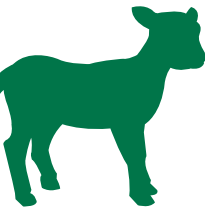
4.
Fresh

Difficult to achieve when competing vs. a local product



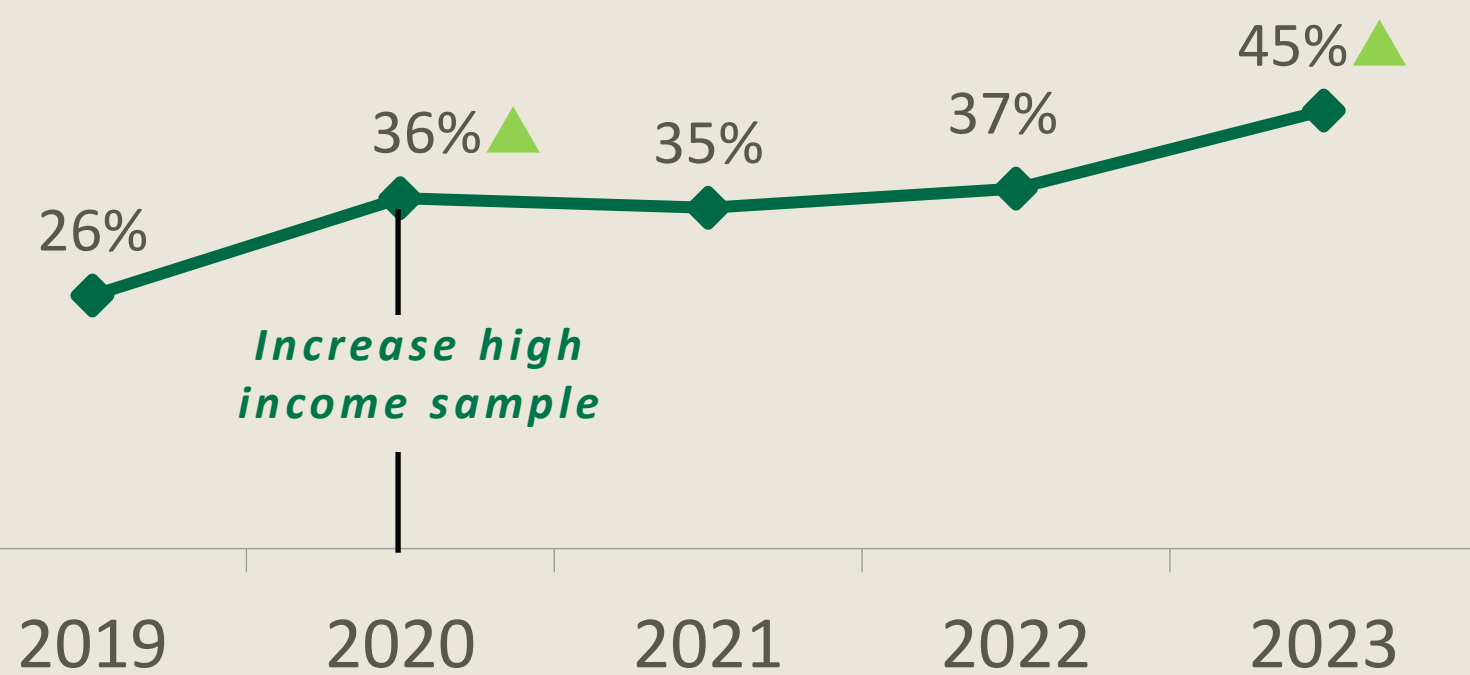
5.
Guaranteed safe to eat

Awareness of True Aussie continues to strengthen. TA assets strongly communicate trust, high animal welfare/care which can be leveraged to support perceptions of high quality and nutritious.

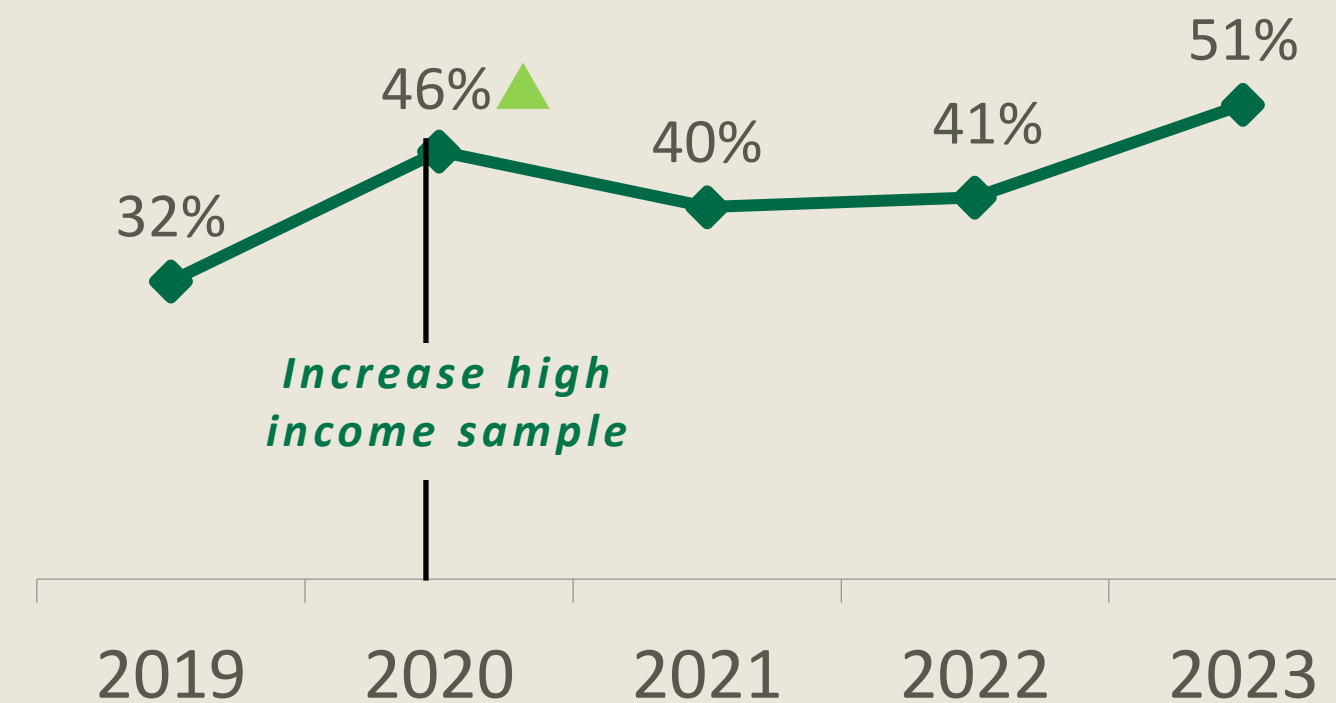


LAMB - TRUE AUSSIE AWARENESS

Aware of Term: 'True Aussie'



Aware of Logo:



Awareness of True Aussie Logo (without halal certification):
2021: 35%, 2022: 45%, 2023: 51%

Top 5 impressions of True Aussie logo:

1. Is processed under the highest animal welfare standards
2. They care for their animals when raising them
3. Is fresh
4. I trust the lamb from here

Based on imagery associations with the logo

Summarising Lamb Module

Maintain AU Lamb's Leadership

Maintaining leadership is the task at hand.

Like Australian beef, Australian lamb has strengthened across consumption, overtaking local (Naemi) lamb to become most consumed.

Australian lamb also shows significantly higher trust vs other imports.

It currently shows high consumption for Western Expats and Expat Arabs, with potential to strengthen for Emiratis and Expat Asians.

Key competition differs across ethnicities - Local lamb among Emiratis, Indian mutton/ lamb Expat Asians, NZ Lamb for Western Expats.

Focus on Quality & Variety of cuts

Australian Lamb has strong imagery perceptions and is well placed to differentiate itself on the key driver of 'Quality & Variety of cuts' which is currently a white space.

Continuing to focus on Superiority, by communicating the clean, green rearing conditions in Australia will help reinforce safety and welfare; laddering to nutrition.

'Nutritious' and 'Superiority' are strengths that AU lamb needs to maintain.

FINAL THOUGHTS & DISCUSSION



Final thoughts and discussion

1. Macro Factors- Health Focus & Sustainability

UAE consumers are focusing more on food quality and looking for more natural products from trusted sources.

Organic beef is becoming more popular as it is perceived as 'better for health'

Australia is well positioned to meet the demand for 'healthy', 'natural' and 'high quality' beef **with its clean, green, natural image**. This narrative should be leveraged in our consumer touchpoints.

2. Different preferences across different ethnicities

Meat consumption differs across the key ethnicities in UAE.

Thus, important to understand preferences across diverse groups and ensure we are well placed from a product as well as channel perspective to meet their needs.

Expat Arabs and Western Expats currently show high preference for both Australian Beef and Lamb. Task is to maintain loyalty among them.

Among Emiratis and Expat Asians, there is potential to grow consumption.

3. Maintaining Leadership position

Task at hand for both AU Beef and Lamb is to maintain its leadership position.

Focus on communicating its **superiority and consistent quality strengths to reinforce nutrition and safety perceptions**, which justify a premium price.

Awareness of True Aussie has strengthened and can be leveraged as a consistent asset across our communications and touchpoints.

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