

July 2022

Global Tracker: Qatar *Presentation deck*

Brought to you by your Kantar Team:
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& Carolina Ferrando



Flow of the presentation today



RECAP: MACRO-MARKET CONTEXT



Protein Landscape

Setting the scene by looking at the awareness, claimed consumption and perceptions of the key proteins in market. This also includes general buying behaviours.



Lamb country of origin brand health, trust & perceptions

Looking at the key associations with COO brands and trust in those brands.

How does this flow through to brand equity and Power.



Beef country of origin brand health, trust & perceptions

Looking at the key associations with COO brands and trust in those brands.

How does this flow through to brand equity and Power.



Final Thoughts & Discussion

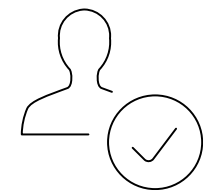
What levers can we pull and what should we continue to communicate to maintain our strong position in the Qatar market

INTRODUCING MLA'S GLOBAL CONSUMER TRACKER

Diverse markets, with some universal truths.



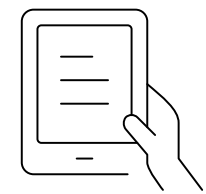
2022 Study Details:



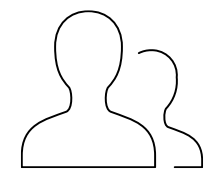
8,300 interviews



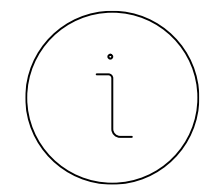
11 Markets *(See right)*



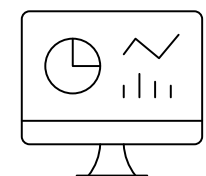
20-minute online survey
(supported by interviewer in MENA)



Consumers aged 18-64
Grocery buyers, meal planners
Affluent households (skew)
Selected based on potential
openness and ability to buy AU
Beef and/or Lamb
(Not representative of total market)



Captures meat consumption habits,
attitudes, perceptions of COO Beef
& Lamb, purchase drivers,
channels, trust and True Aussie

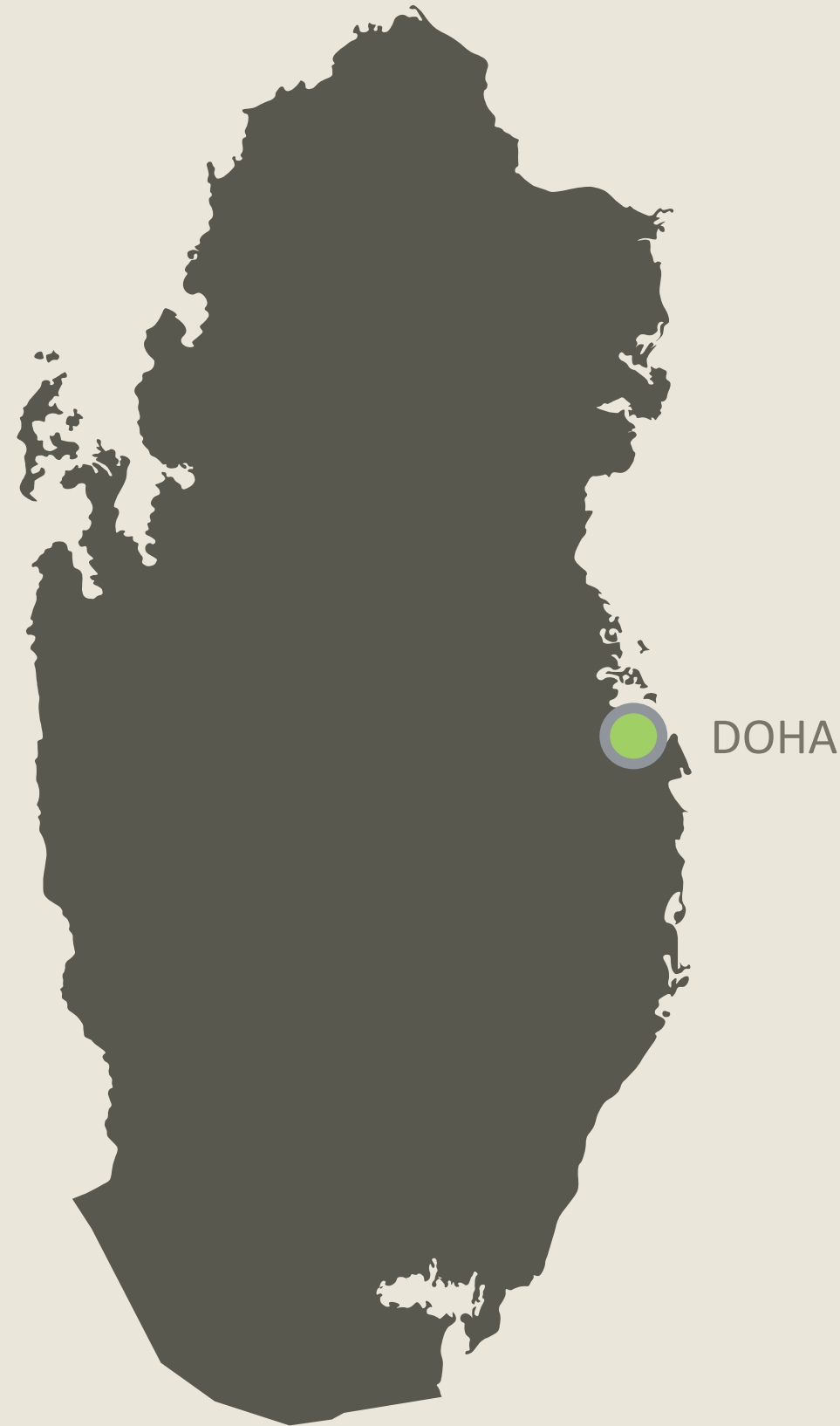


Conducted annually, this study
collects historical data allowing the
tracking of trends overtime



Qatar sample – a deliberate skew (not Nationally Representative)

Fieldwork completed late March, prior to Ramadan (April) 2022.



Sample n=500 consumers

DEMOGRAPHICS		COUNTRY INCIDENCE	SAMPLE STRUCTURE
Gender	Male	76%	77%
	Female	24%	23%
Age	18-34	-	53%
	35-49	-	39%
	50-64	-	8%
Cities	Doha	82%	100%
Consumption	Buy Fresh Meat at Least Occasionally	-	100%
MGBs	Main Grocery Buyers	-	100%
Children	Households with Children	-	81%
HH Annual Income	48,000 QAR or under	-	5%
	48,001 QAR -180,000 QAR	-	45%
	180,001 QAR or more	-	50%
Religion	Islam	68%	98%

MACRO MARKET CONTEXT



Meat an integral part of Arab consumers. COVID and recent supply chain challenges impacting consumers considerations in the ME region.



Meat – integral part

Meat plays a key role in meal times and specific occasions. The importance of the meal occasion defines the style and quality of meat chosen. Local and imported beef share presence. Origin, cost and texture drive premium cues.



Recent supply chain challenges

Supply chain issues in the region resulting in supply shortages and at the same time leading to high inflationary pressures on consumers.



Covid

Covid response of Qatari consumers has been to refocus on health & well-being, and re-evaluate their brand choices. Additionally there has been a significant shifts in purchase behaviours including for Online platforms.



Connect

As in UAE and KSA, there's opportunity to build a stronger emotional connect with the consumer and be an integral part of their dinner table.



Accessibility & Price

Supply chain challenges mean physical availability is critical along with ensuring the 'right' price.



Health

Consumers finding ways to better manage their mental and physical health through diet, focusing on safe and hygienic products, organic, no hormones, gluten free etc..



Changing Channel

Presence in both physical and Online channels is a must to ensure visibility and engaging with the consumers.

The Central Question

How can Australian meat strengthen its overall position in Qatar and establish itself as an Accessible Premium product?

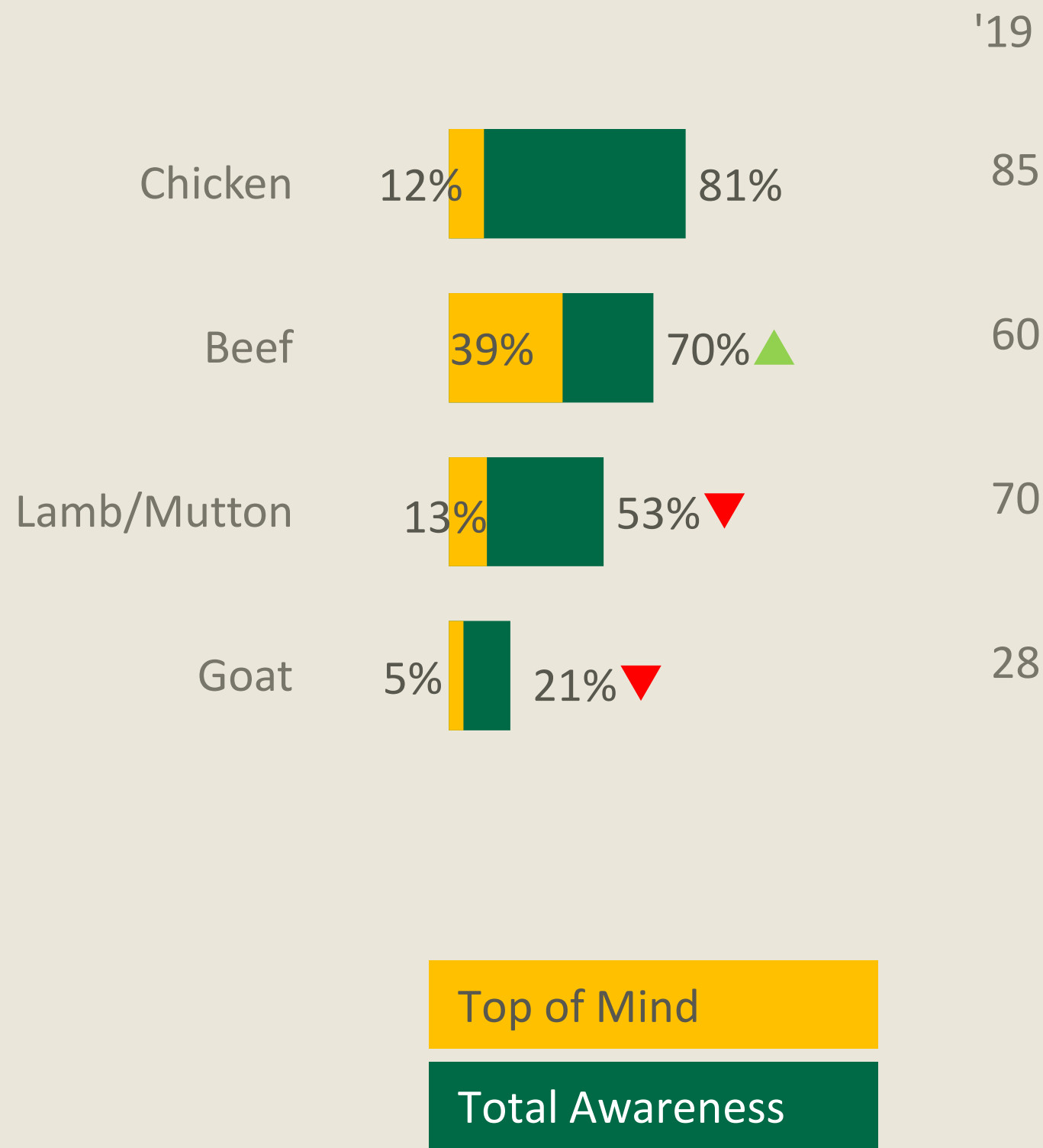


PROTEIN LANDSCAPE

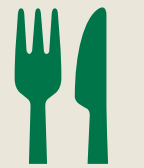
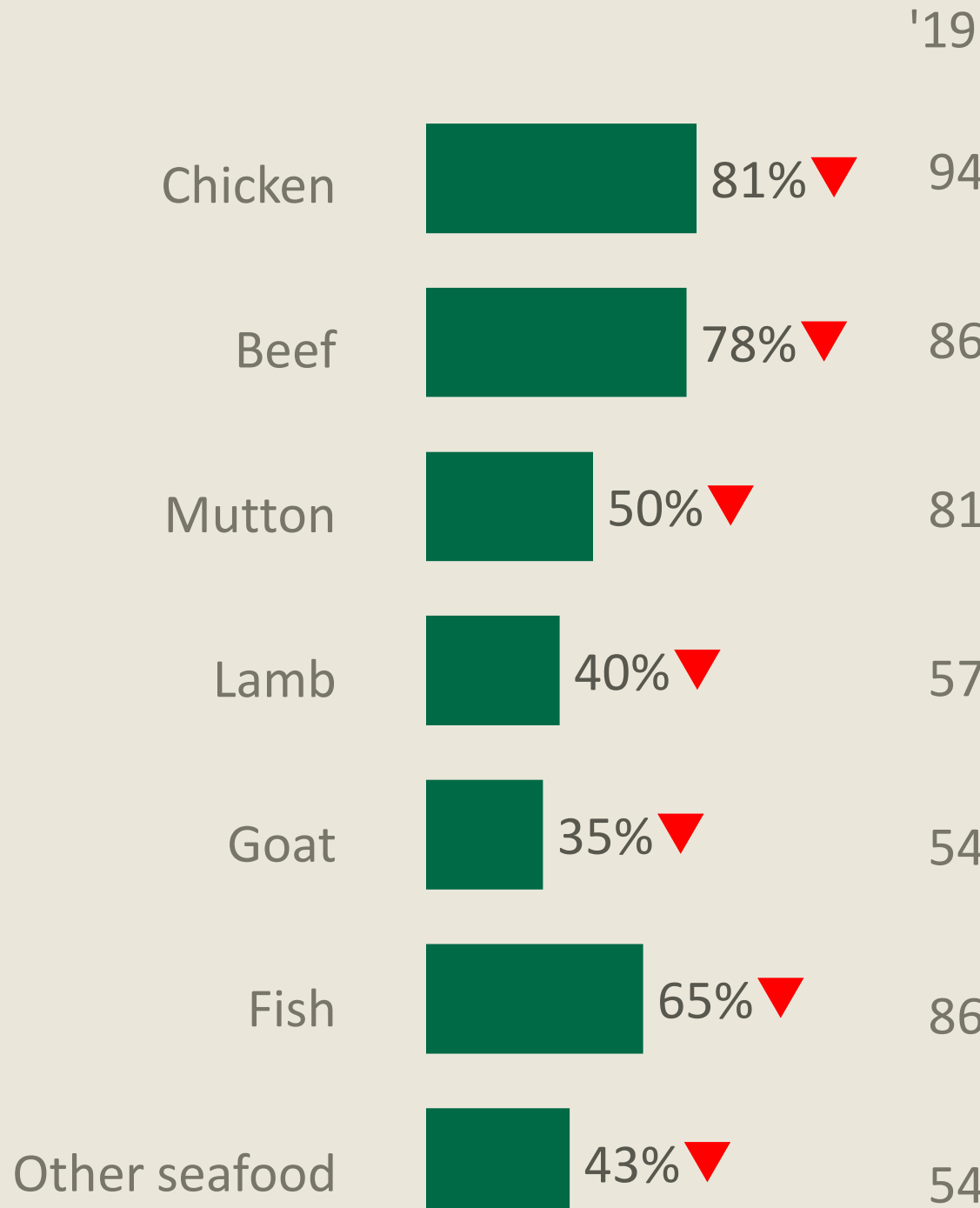
Chicken and beef remain the most consumed meat in Qatar. While claimed purchase sees dip across meat types, frequency of serves has increased across the board.



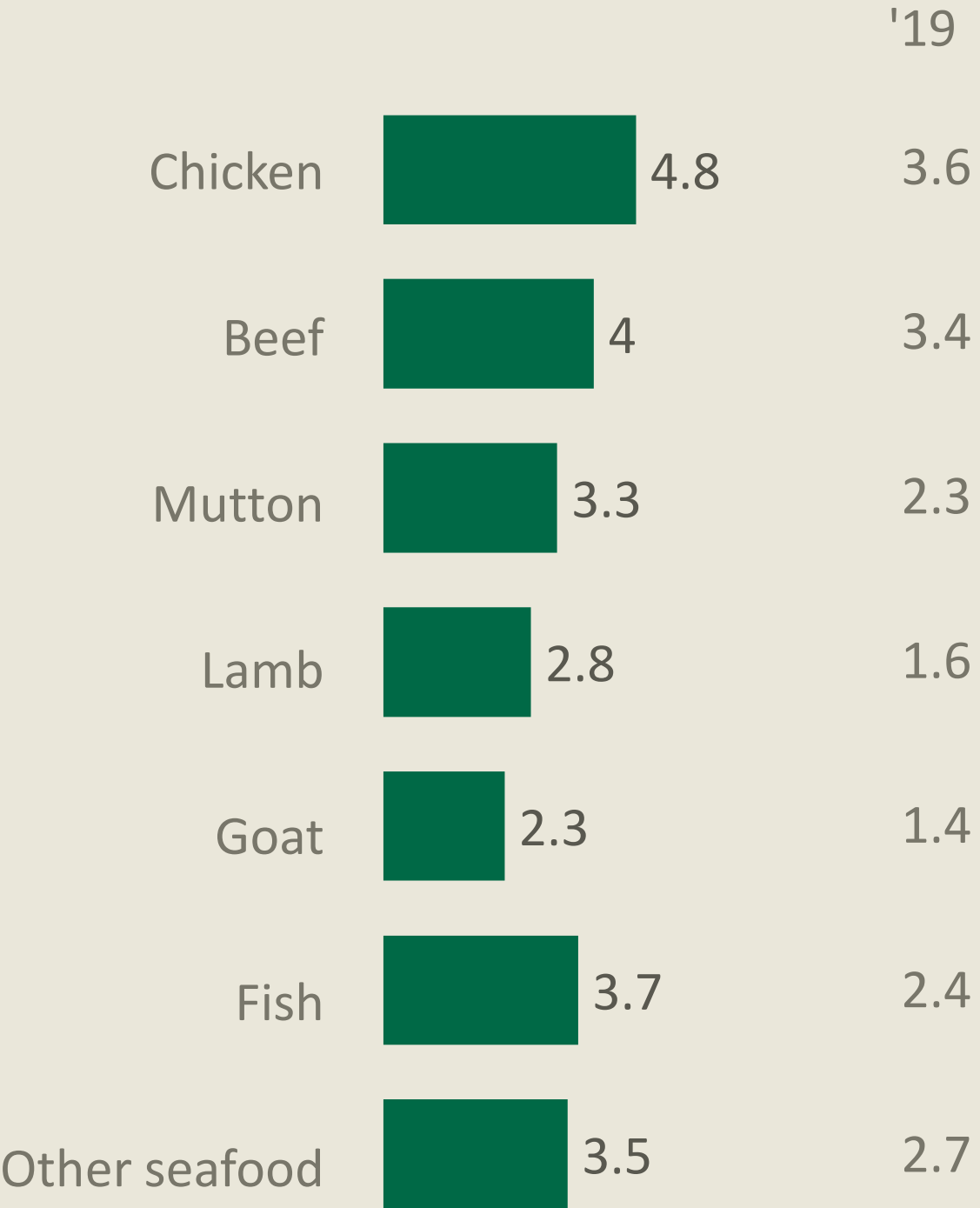
SPONTANEOUS AWARENESS



BOUGHT IN LAST MONTH



AVERAGE SERVES LAST 7 DAYS



While beef, chicken and fish have similar levels of past month purchase, we see that Sheepmeat/Goat plays a greater role in the lives of local Qataris compared to Expat Arabs



	Expat Arabs	Qatari	Total
Chicken	86%	78%	81%
Beef	84%	75%	78%
Fish	64%	65%	65%
Other seafood	36%	46%	43%
Mutton	40% ↓	55% ↑	50%
Lamb	29% ↓	45% ↑	40%
Goat	26% ↓	39% ↑	35%

	Average	Expat Arabs	Qatari	Total
Beef		4.2	3.9	4.0
Chicken		4.9	4.8	4.8
Fish		3.5	3.8	3.7
Other seafood		3.5	3.6	3.5
Lamb		2.3 ↓	3.1 ↑	2.8
Mutton		2.5 ↓	3.7 ↑	3.3
Goat		1.7 ↓	2.6 ↑	2.3

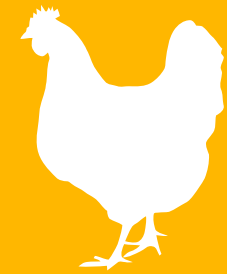
A reminder, we know that there are some consistent themes of what the proteins stand for across all of our markets. Beef is the Superior protein.



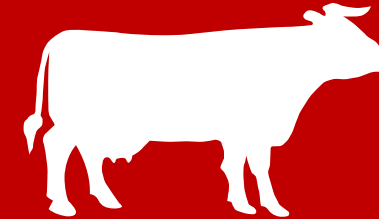
THE STAPLE



- Cheap and easily available
- Versatile and easy to prepare
- Doesn't play to taste
- Not very nutritious
- Animals treated poorly
- Questionable safety
- *Pork: Consistent quality, favourite and taste in key markets like China, Taiwan, US, Jp, SK)*



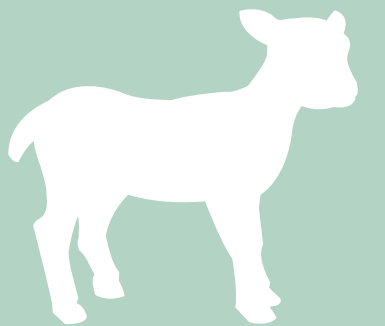
THE SUPERIOR



- Good quality, good taste, superior meat
- Worth paying more for
- Nutritious
- *In MENA, beef is a Staple*

THE CURIOSITY

- Unfamiliar, occasional purchase
- Premium option
- Not sure what to do with it
- Fatty
- Taste is a barrier for some
- *In MENA lamb is a Superior*



THE SPECIALTY



- Few strengths or weaknesses
- Weakly positive on animal welfare and sustainability
- Taste is a barrier
- Lean/tough
- Unfamiliar and uncommon except amongst certain groups



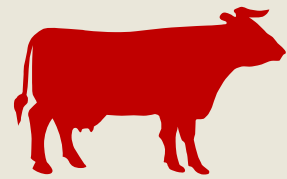
THE HEALTHY ALTERNATIVE

- Fresh
- Nutritious – especially for children
- Low in fat
- Tricky to use
- Welfare is not great
- *In SEA, fish is a cheap, low value protein - elsewhere it is premium*



In Qatar, red meat is the favourite – with Sheepmeat playing a Superior role, seen as well-cared for. Chicken is ‘everyday’ and fish is healthy.

Favourite



Prime / Superior



Affordable, convenient



Low fat, healthy



Beef

Strengths

- My/my family’s favourite meat

Weaknesses

- Not cheap

What’s changed this year?

Softened on superior, versatile and well-cared for

Lamb

Strengths

- Is well-cared for

Less clearly defined than KSA/UAE

Mutton

Strengths

- Most superior
- Fatty

Seen as superior across KSA, UAE and Qatar

Chicken

Strengths

- Cheaper
- Easy and convenient to purchase and prepare

Weaknesses

- Not Superior
- Not Delicious
- Not willing to pay more for

What’s changed this year?

Improved weakness on nutrition (now neutral)

Fish

Strengths

- Low fat
- Essential part of a healthy diet for growing children

Weaknesses

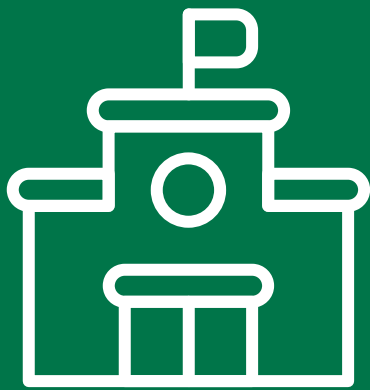
- Well-cared for

Consistent for MENA

From a channel perspective, vs 2019, we've seen a strong shift to channels beyond butchers for the purchase of red meat.



Butchers
relatively stable



Super/
Hypermarkets

Growth in 
other channels



Online



Convenience



Wet/Meat
markets



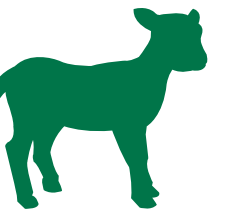
Qataris 
growth on **direct
farmers / family**

LAMB COO AWARENESS, BRAND HEALTH & TRUST

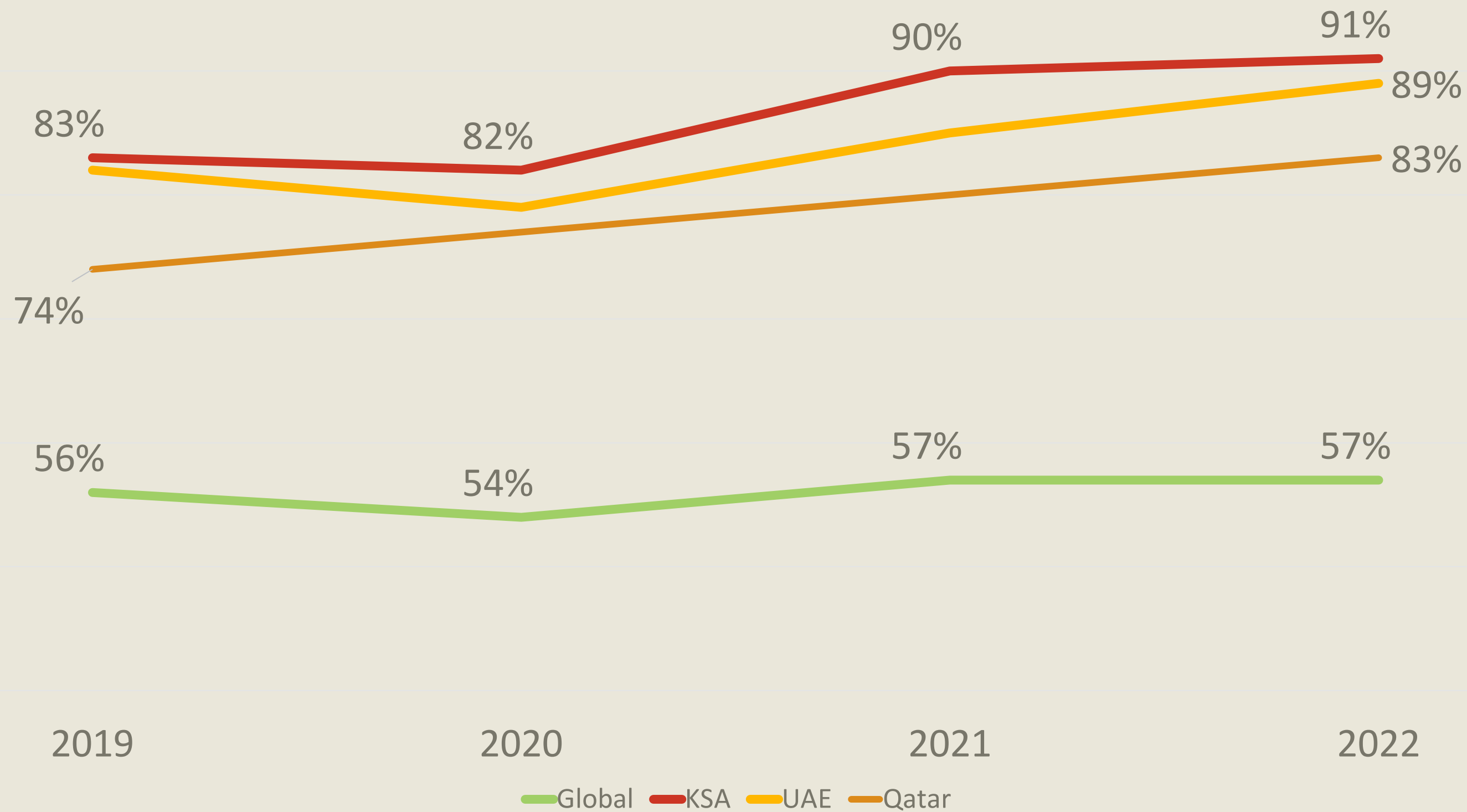


All questions in this section were asked of lamb buyers only (must have ever bought lamb). They also must have previously bought, or would consider buying, imported lamb.

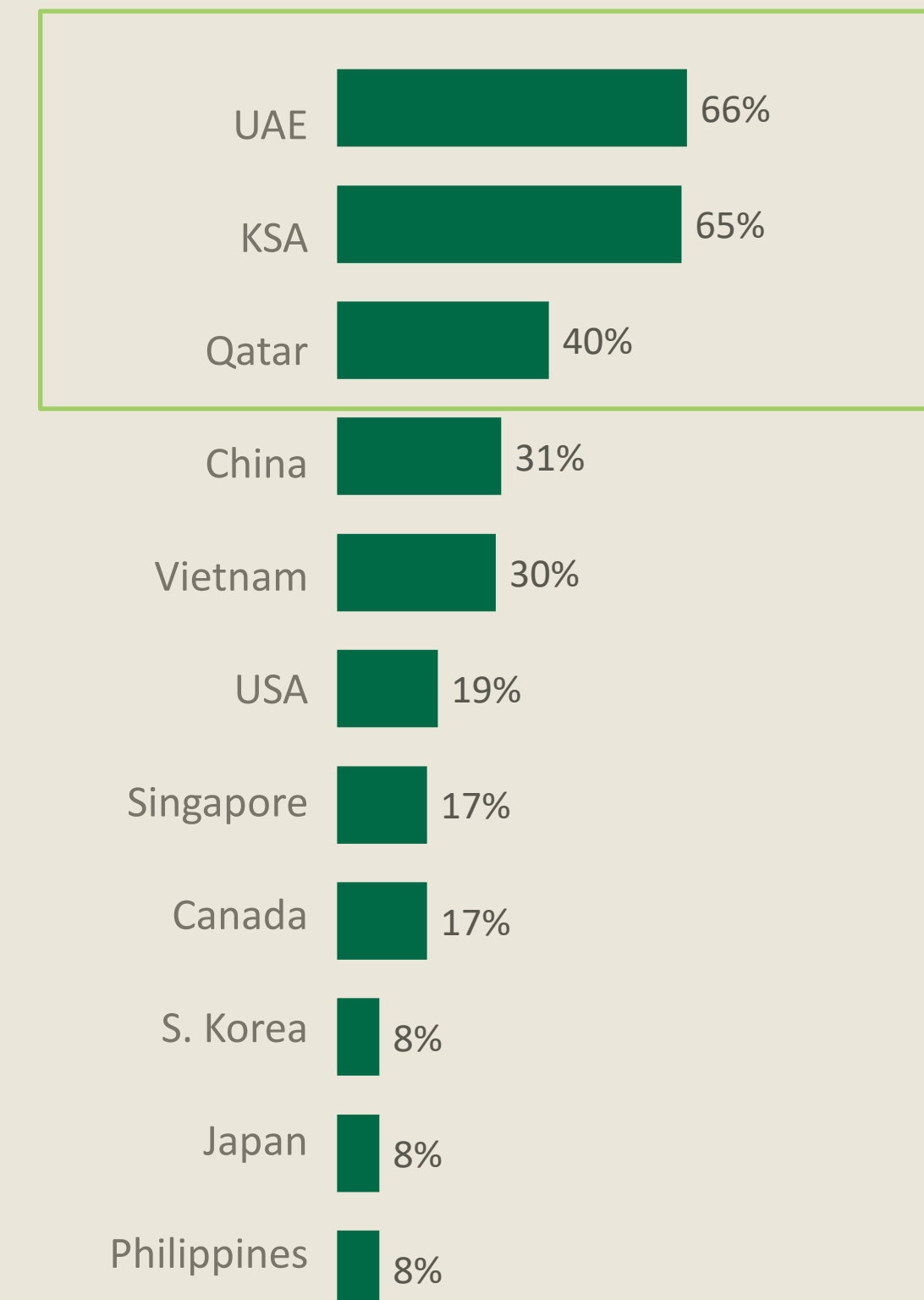
MENA continues to grow it's already high penetration of lamb, Qatar only slightly behind KSA and UAE with more than 4 in 5 saying they have bought lamb in the past.



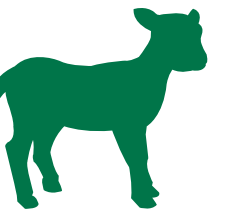
EVER BOUGHT LAMB



BOUGHT LAMB IN LAST MONTH



The majority claim to know the COO. Local lamb purchased more often, on a monthly basis by almost all lamb consumers in Qatar. Purchase frequency of imported has softened.

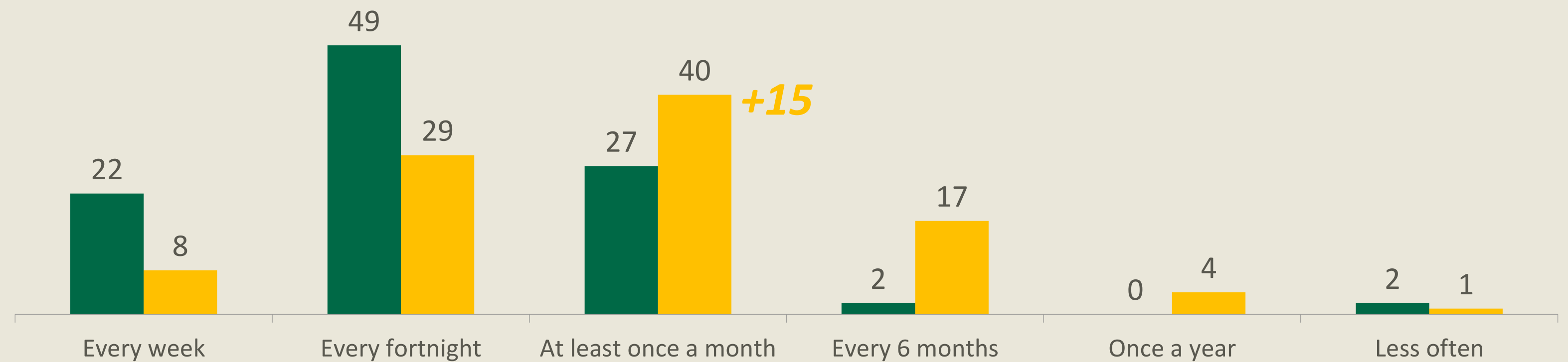


Know Country of Origin?



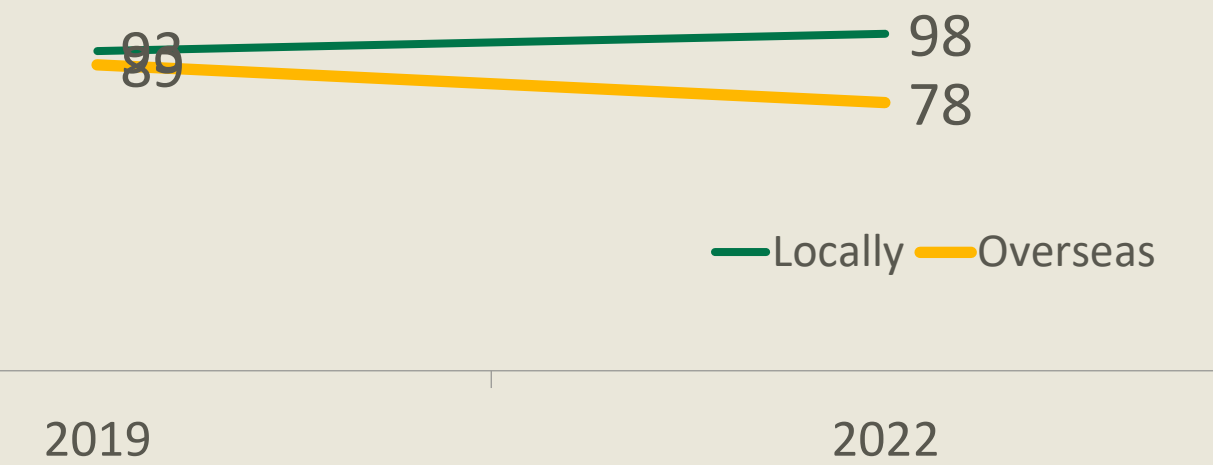
2019 2022

FREQUENCY OF BUYING
Slaughtered locally and
Slaughtered overseas lamb

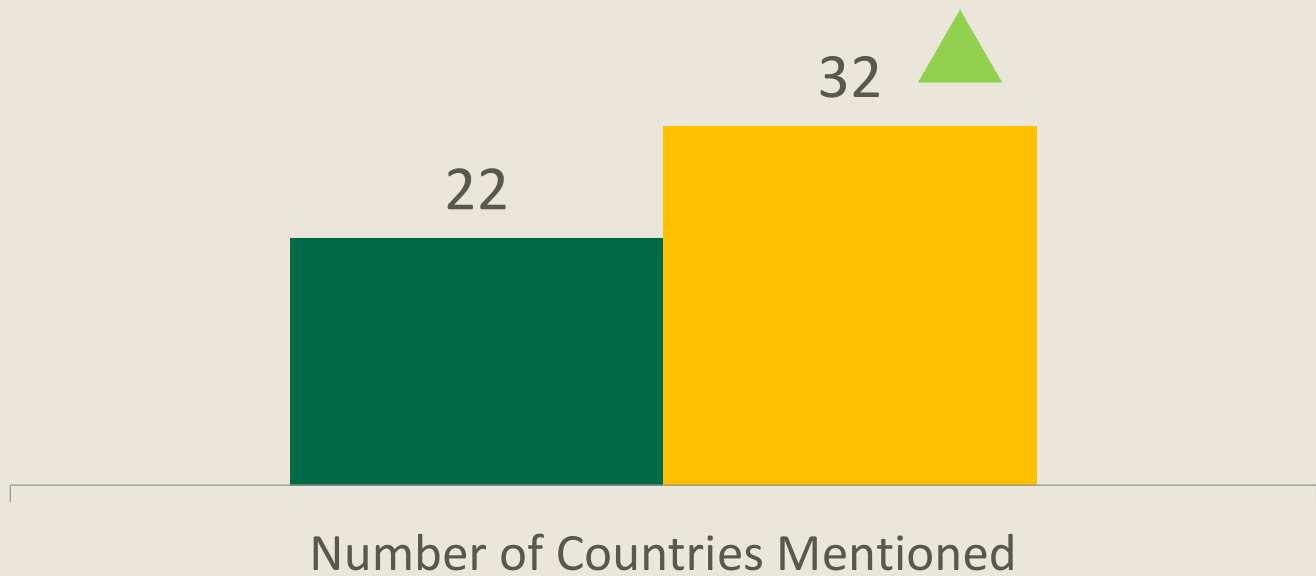


Transported live, and slaughtered locally Slaughtered overseas

Monthly purchase (trended)



With the removal of subsidies, and the subsequent proliferation of COOs - we've seen consumers spontaneously aware of more COOs vs 2019



Down:



AUSTRALIA
54% ▼

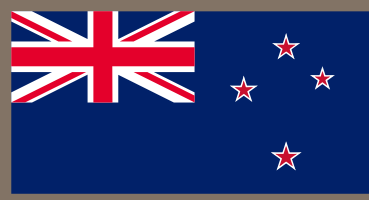
Slightly Weaker:



SYRIA
35%



SUDAN
25%



NEW ZEALAND
22%



GEORGIA
21%



PAKISTAN
18%



INDIA
18%

Up:



AMERICA
33% ▲



BRAZIL
22% ▲

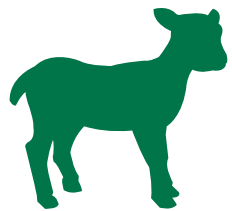


CANADA
20% ▲



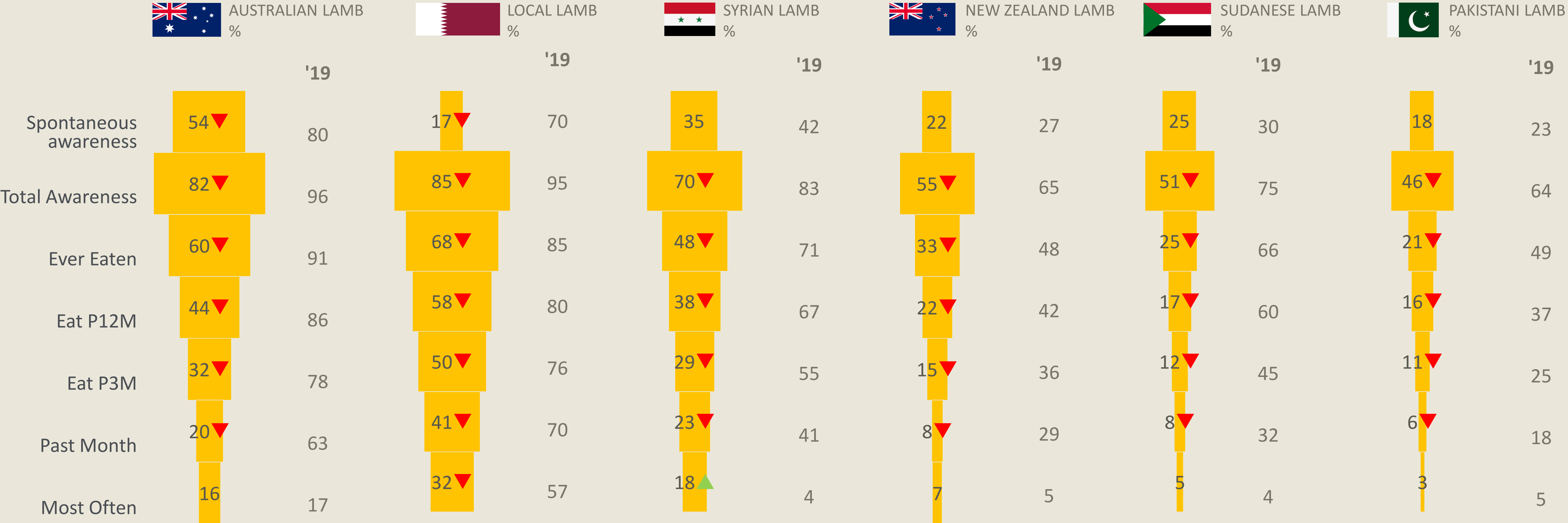
SOMALIA
18% ▲

In line with the more fragmented perceptions of the market we see diminishing awareness and claimed usage across the larger COOs and 'types' of Lamb.

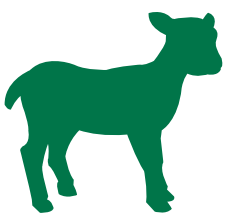


At the lower end of the funnel (claimed, current consumption) AU and Syrian Lamb are on par.

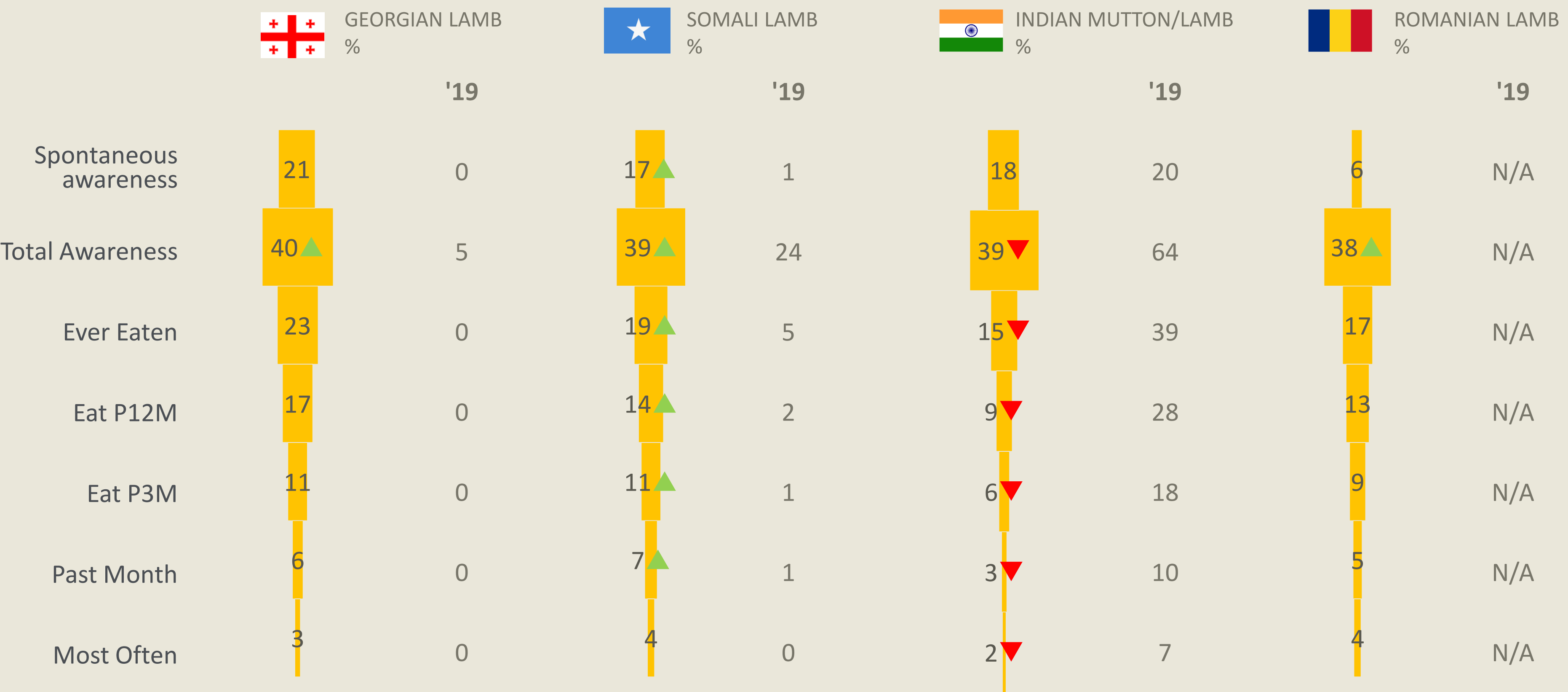
BRAND HEALTH – LAMB



In contrast to the more established types of lamb, Georgian, Romanian and Somali lamb have seen an increase in awareness flowing through to claimed consumption.



BRAND HEALTH – LAMB

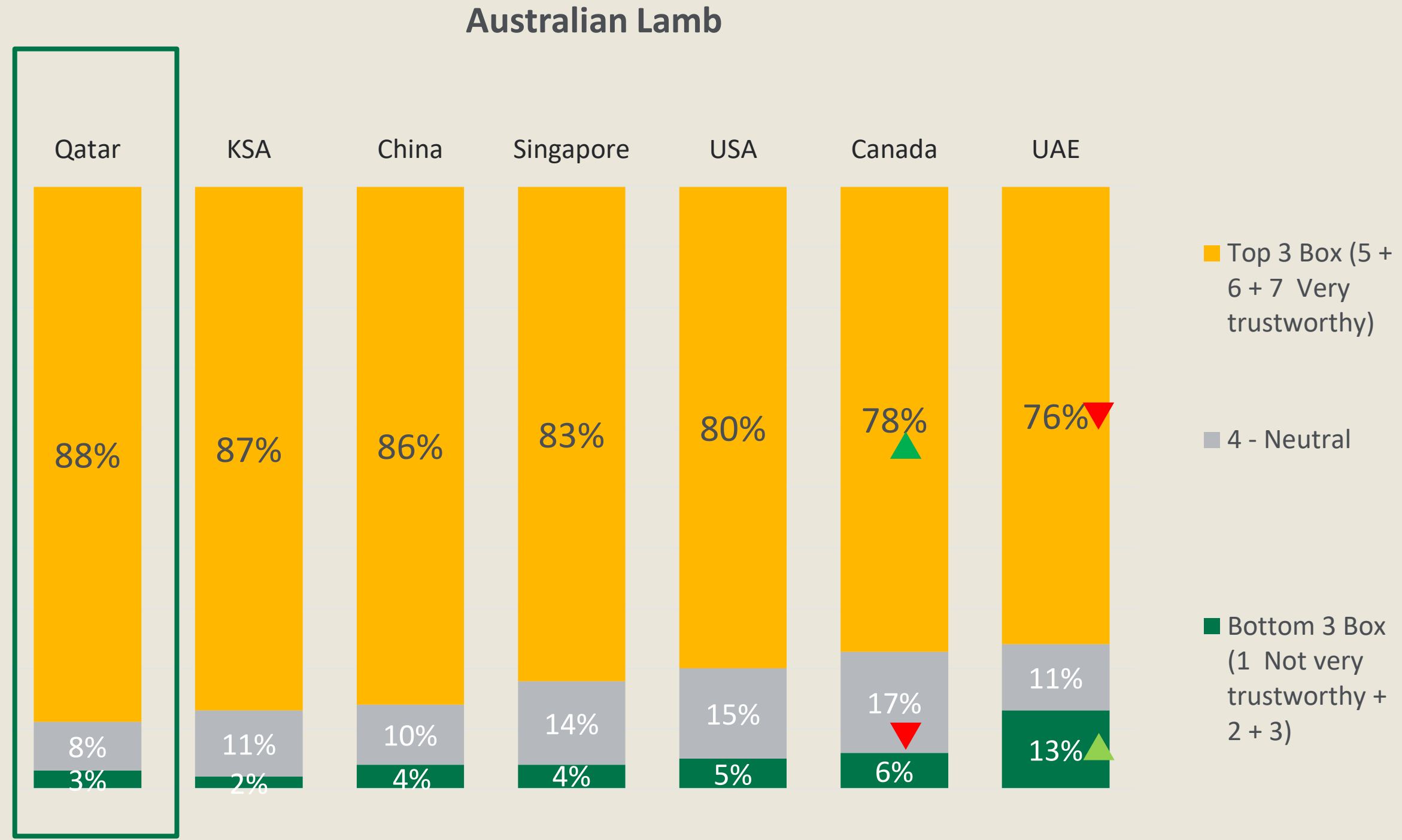


LBH1. Spontaneous Awareness, LBH2. Prompted Awareness, LBH3. Ever Eaten, LBH4. Eaten last year, LBH5. Eaten in the last 3 months, LBH6. Eaten last month, LBH8. Most often
 Base: '22 (n=234), '19 (n=241) – Bought lamb in past month or ever buy lamb

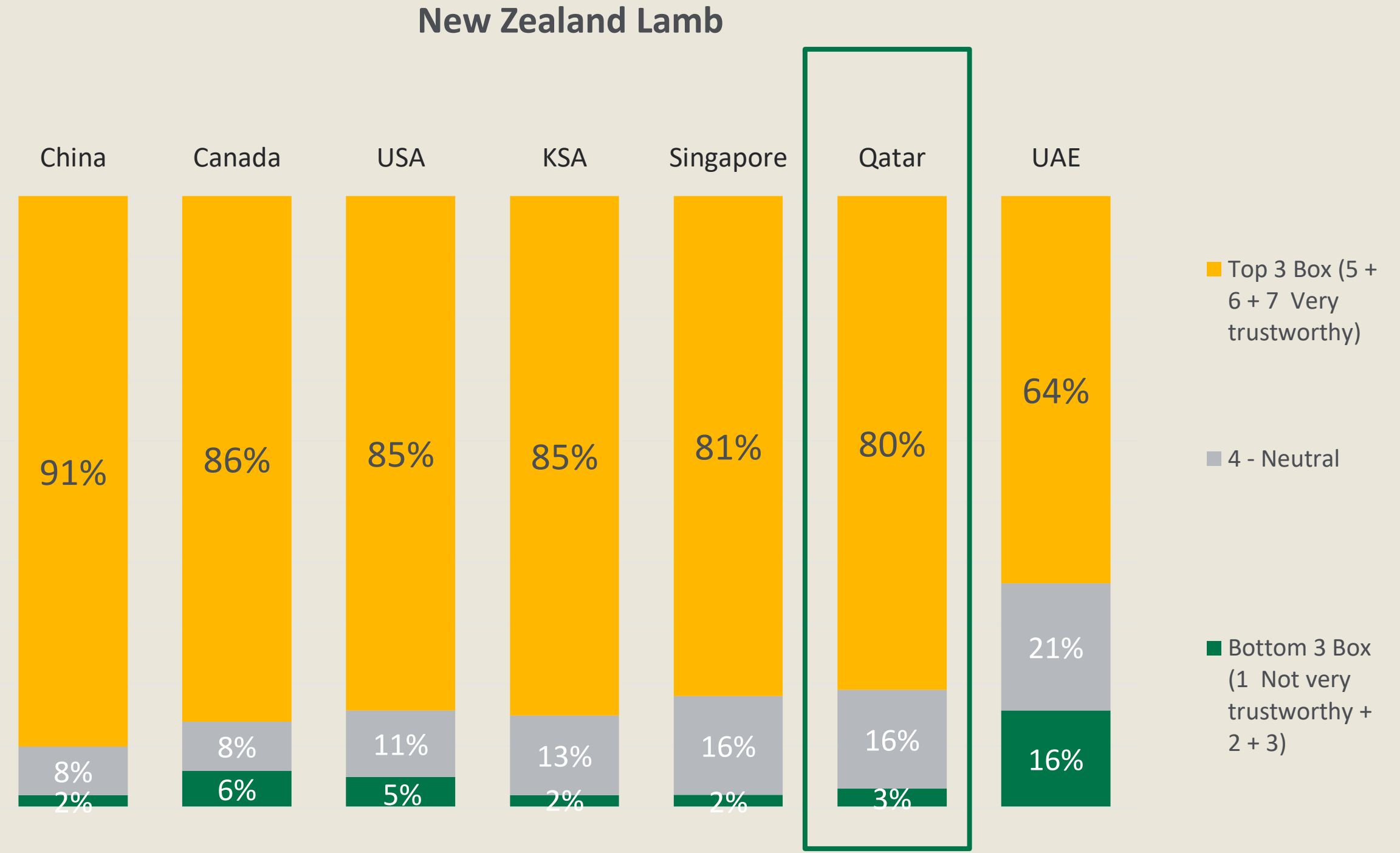
Australian lamb enjoys greater trust in Qatar than any other market (KSA on par). As a point of comparison, NZ lamb trails slightly in the MENA markets, but has established greater Trust elsewhere.



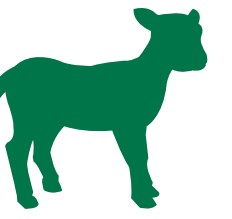
Trustworthy (Top 3 Box/Bottom 3 Box nets) – AU Lamb (All markets)



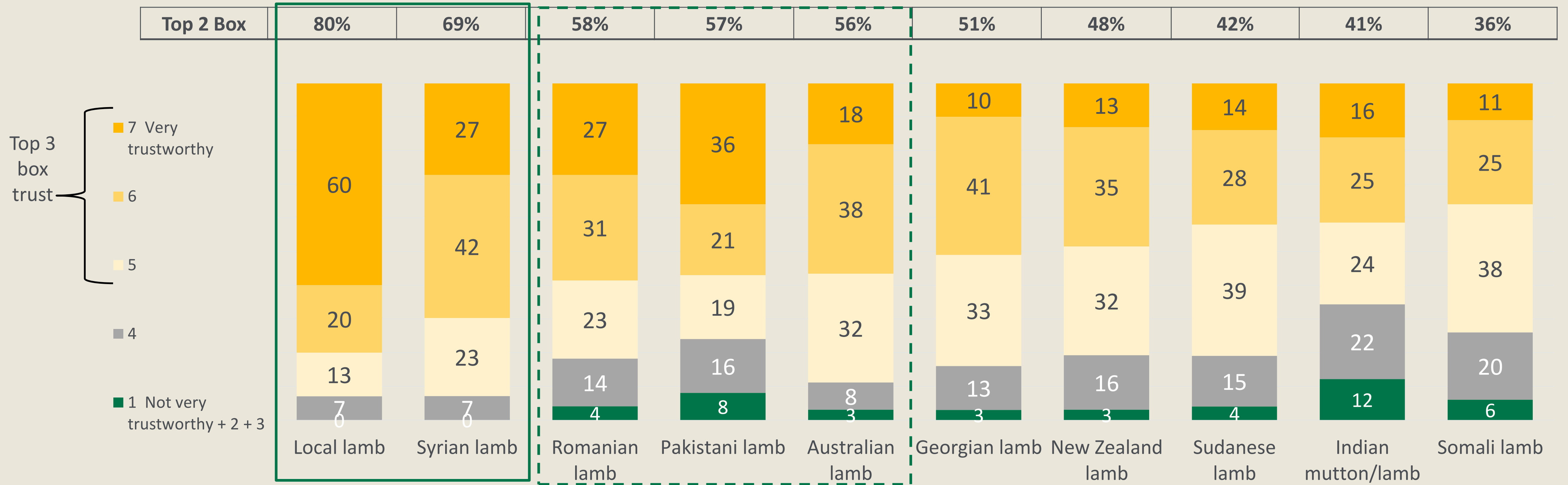
Trustworthy (Top 3 Box/Bottom 3 Box nets) – NZ Lamb (All markets)



But within the market, it is a more nuanced picture, with Pakistani and Romanian lamb having established similar levels of trust to Australian. Local and Syrian lamb stand apart from the rest.



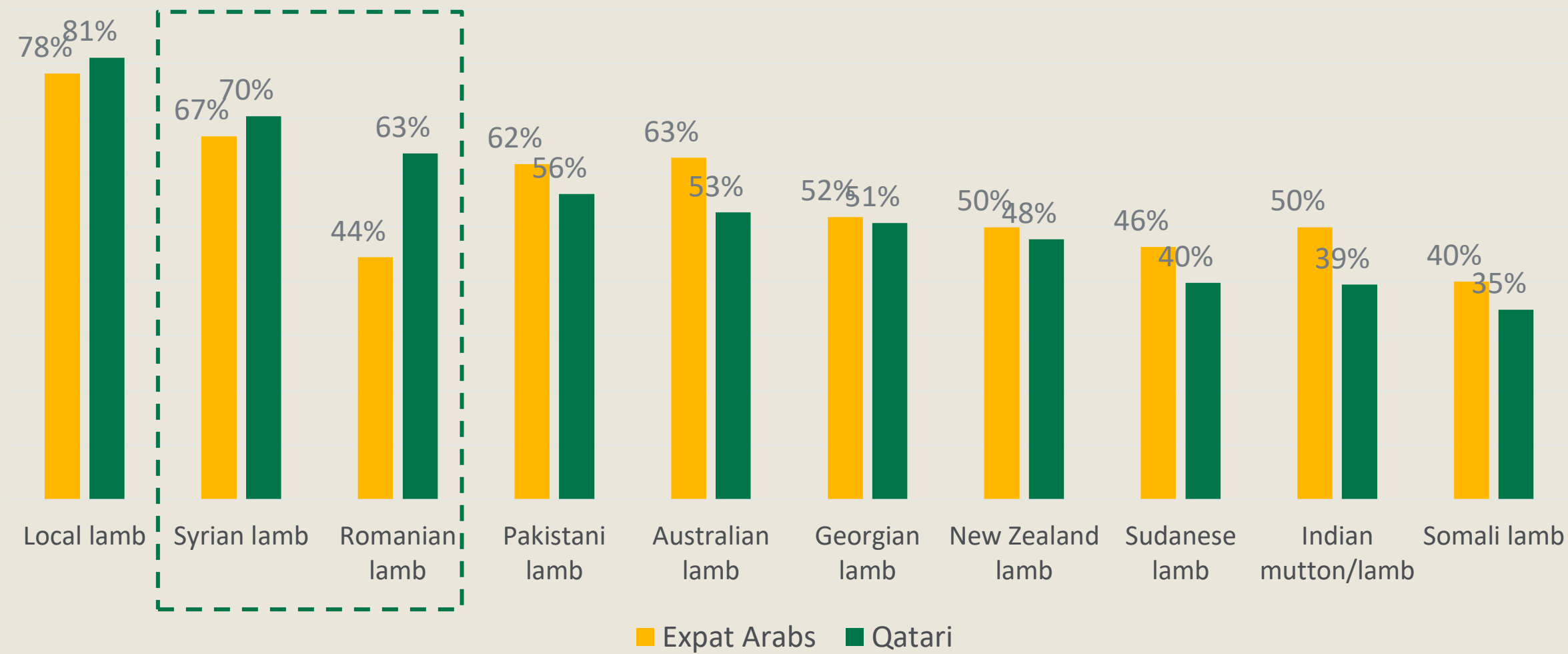
Trustworthy – COO Lamb



And there are some differences in where trust has been established. Only Syrian has established higher trust amongst high income, Romanian appears to have established more trust with Qataris.

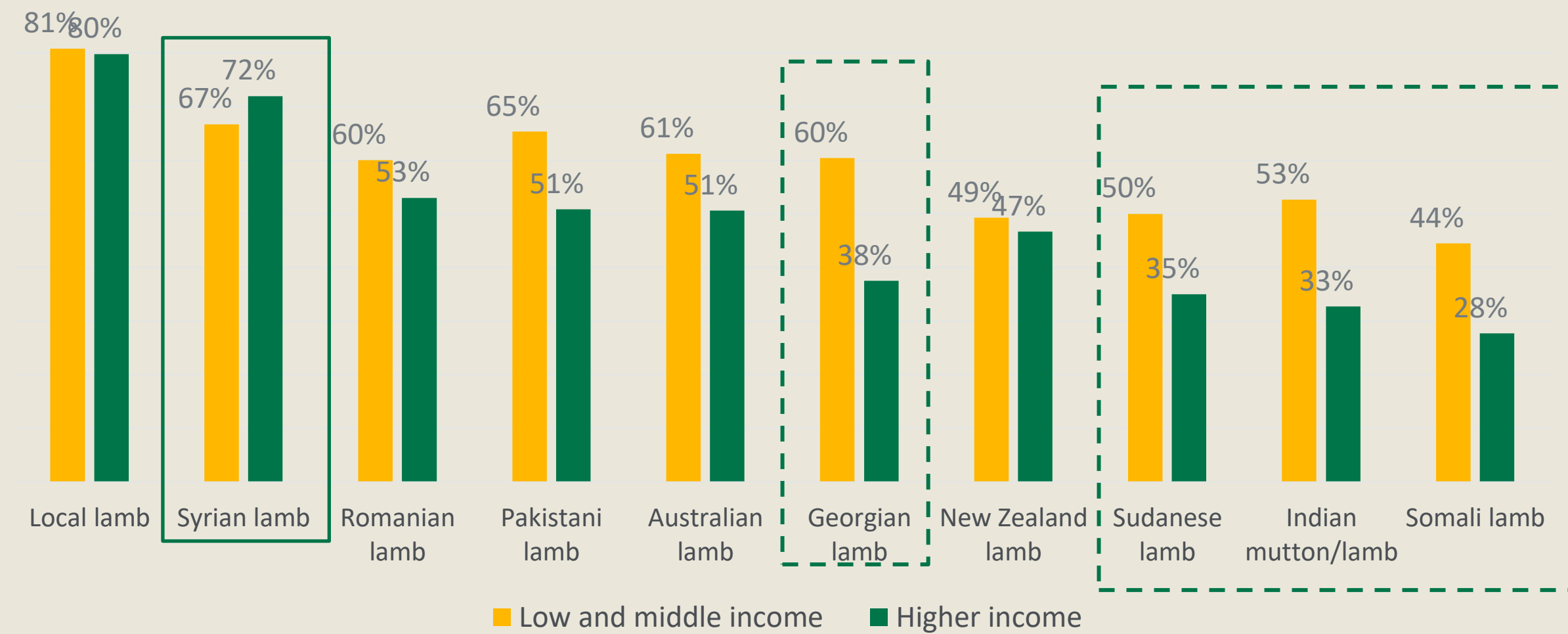


Nationality



Income

Trustworthy (Top 2 Box)

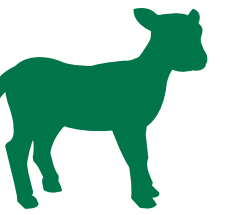


LAMB EQUITY & PERCEPTIONS



All questions in this section were asked of lamb buyers only (must have ever bought lamb). They also must have previously bought, or would consider buying, imported lamb.

We see some shifts in perceptions versus 2019. These impact how consumers see the role of each Lamb COO.



AUSTRALIAN LAMB

Fresh

Cheaper

Easy and convenient to purchase

Halal



LOCAL LAMB

Cheaper

Softens variety of cuts and favourite

Falls on all other associations



NEW ZEALAND BEEF

Cheaper
Fresh



SYRIAN LAMB

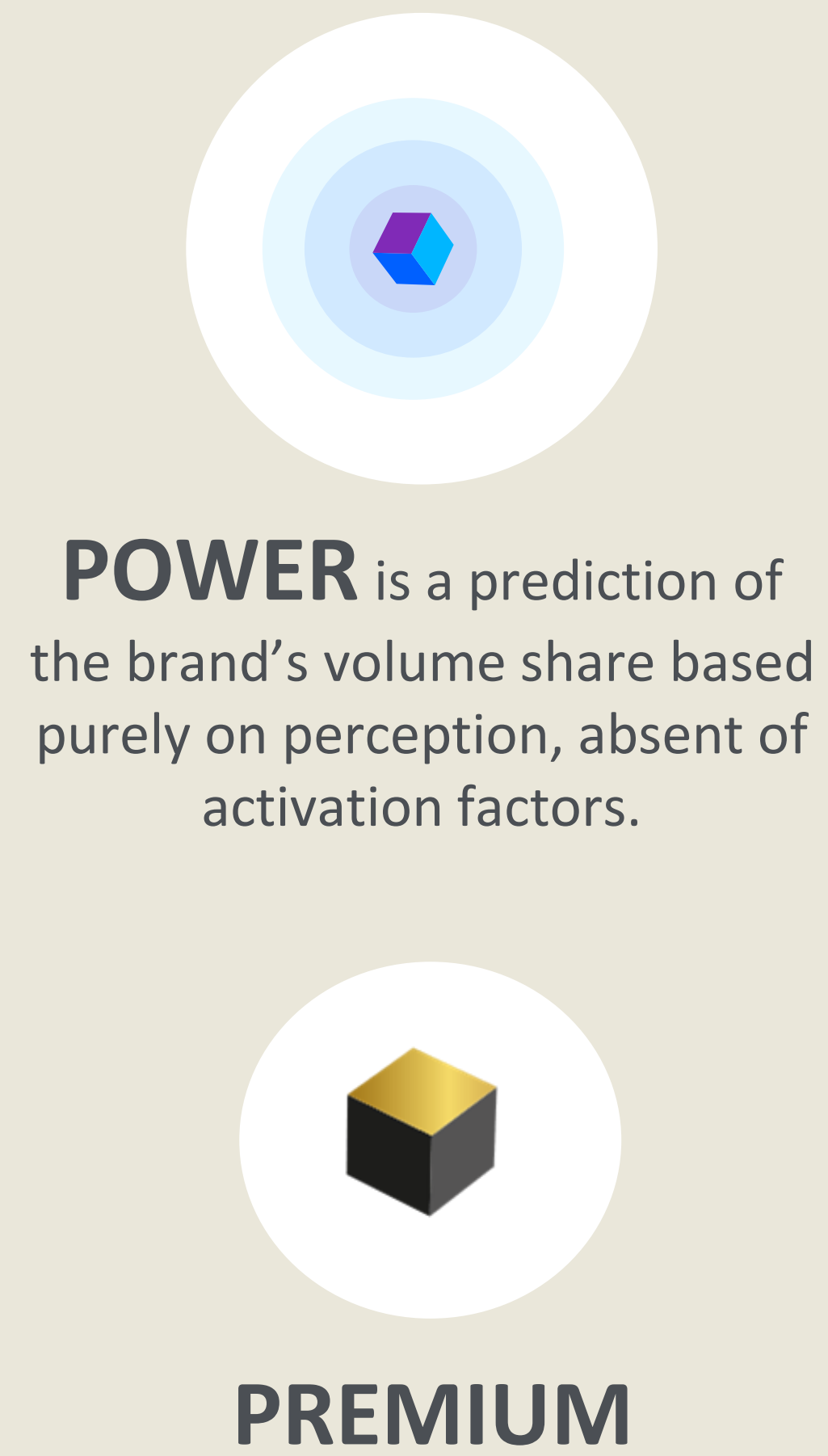
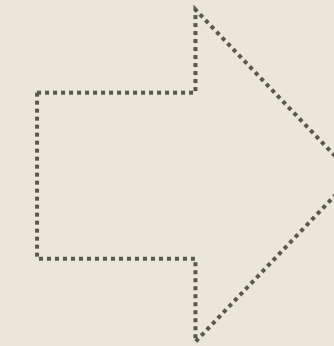
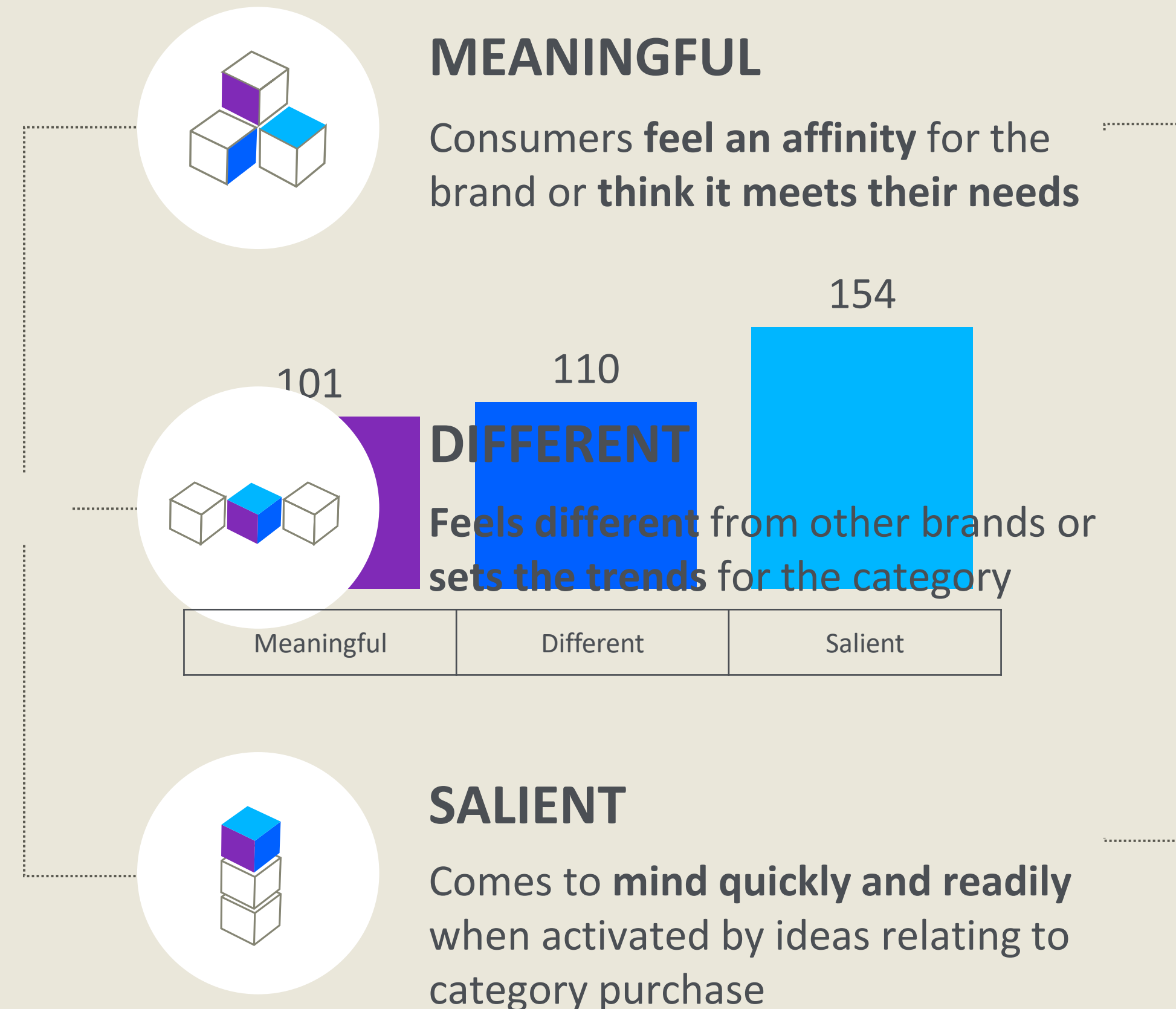
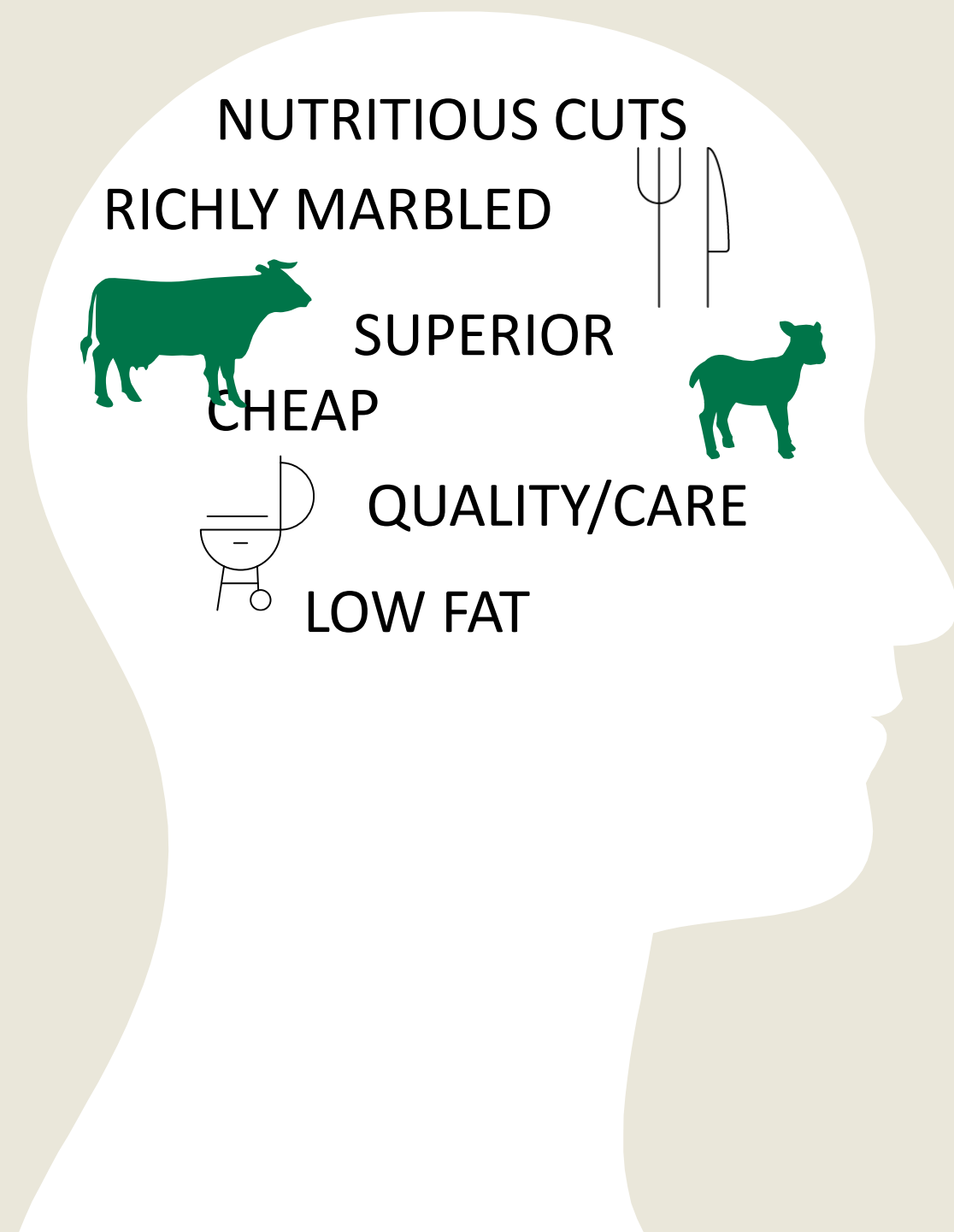
Stronger perceptions across all attributes



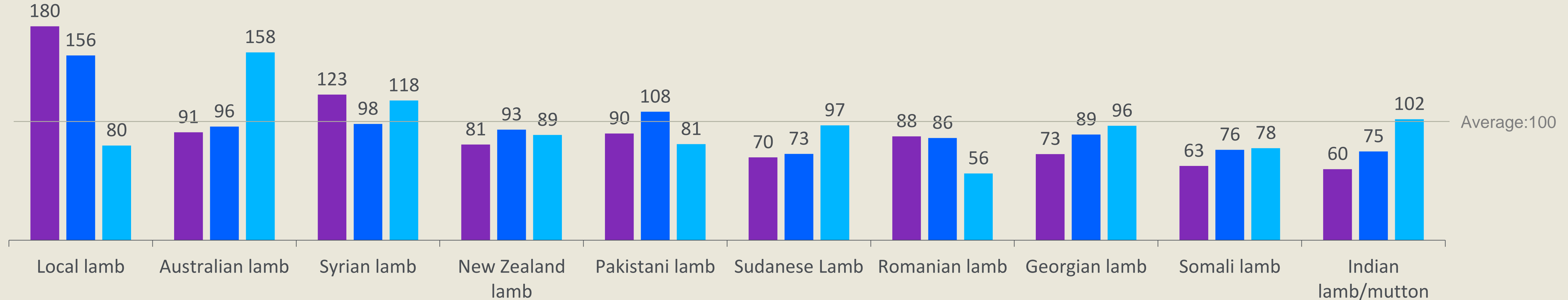
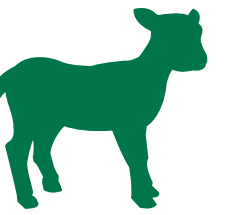
PAKISTANI LAMB

Stronger across most attributes

The elements of a successful brand or ensuring you are relevant, build an emotional connection, are differentiated from the crowd and mentally available when it matters.

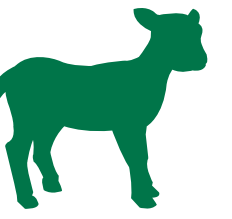


Local lamb is seen as relevant and different from the rest. AU lamb strong on visibility. Syrian lamb has good balance across all elements, resulting in its better performance in 2022.



Comparison vs. 2019 not applicable as the brand set has changed

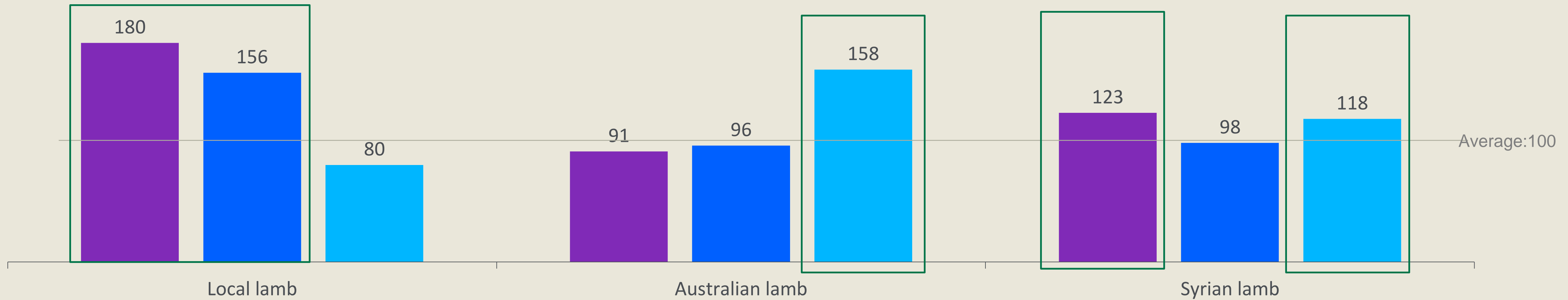
Of the three strongest Lamb types, they have established different elements of equity but own something that supports their position in consumers minds.



Feels relevant to Qatari consumers, but also offers something different

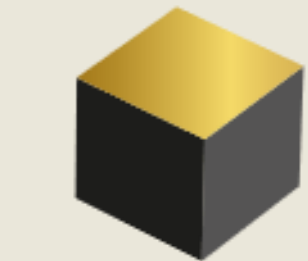
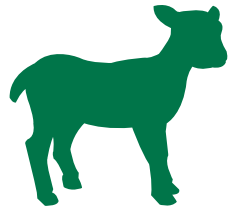
Comes to mind most readily, but then has less relevance and differentiation

Feels relevant to Qatari consumers, and has established some mental availability



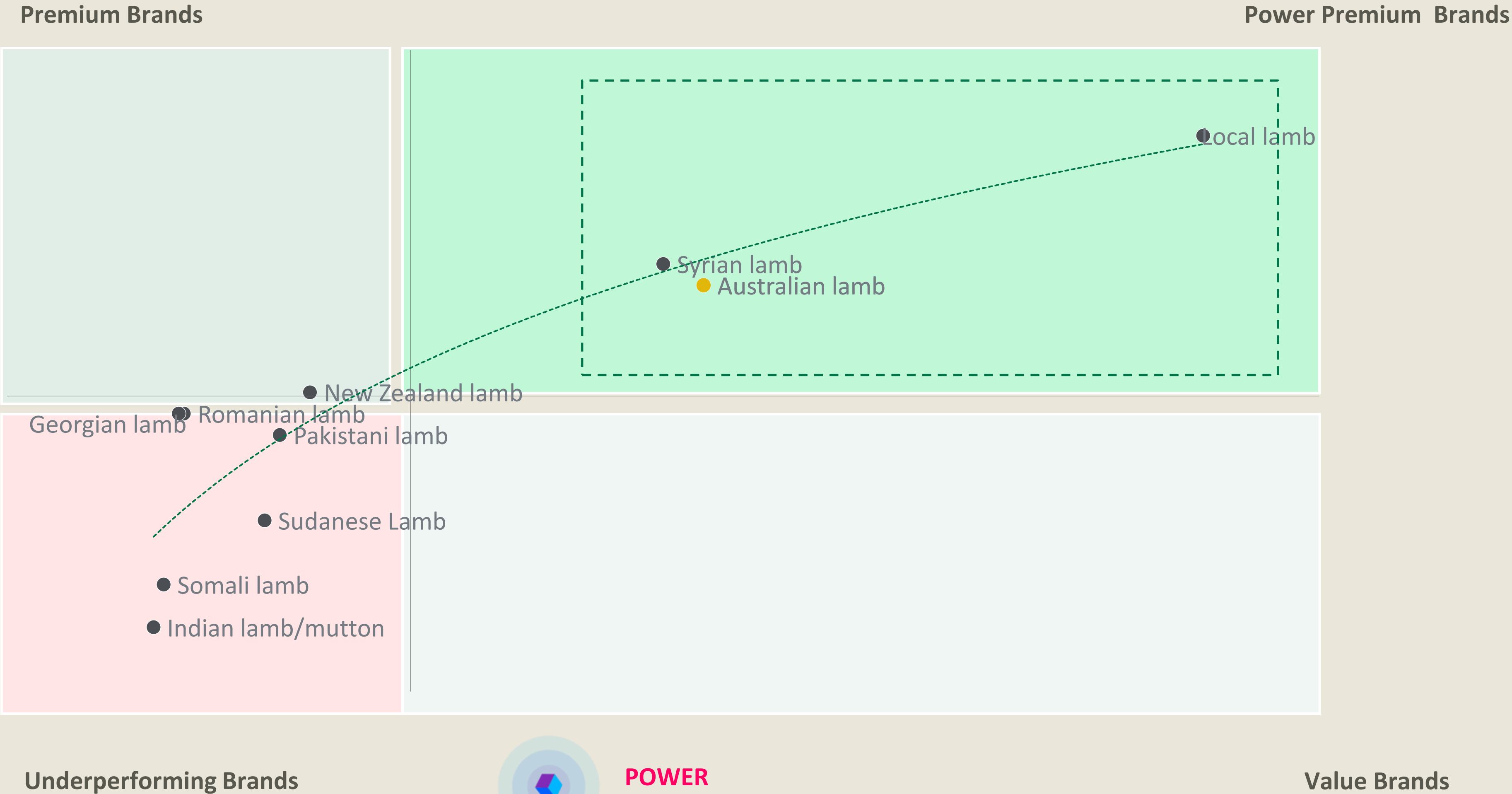
Comparison vs. 2019 not applicable as the brand set has changed

The result is that these three Lamb types/COO sit apart in the minds of consumers in Qatar, both on their likelihood to purchase, and their willingness to pay more.



PREMIUM/VALUE

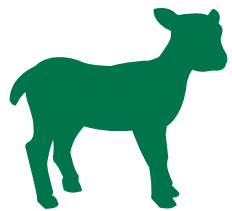
Are they willing to pay more for you?



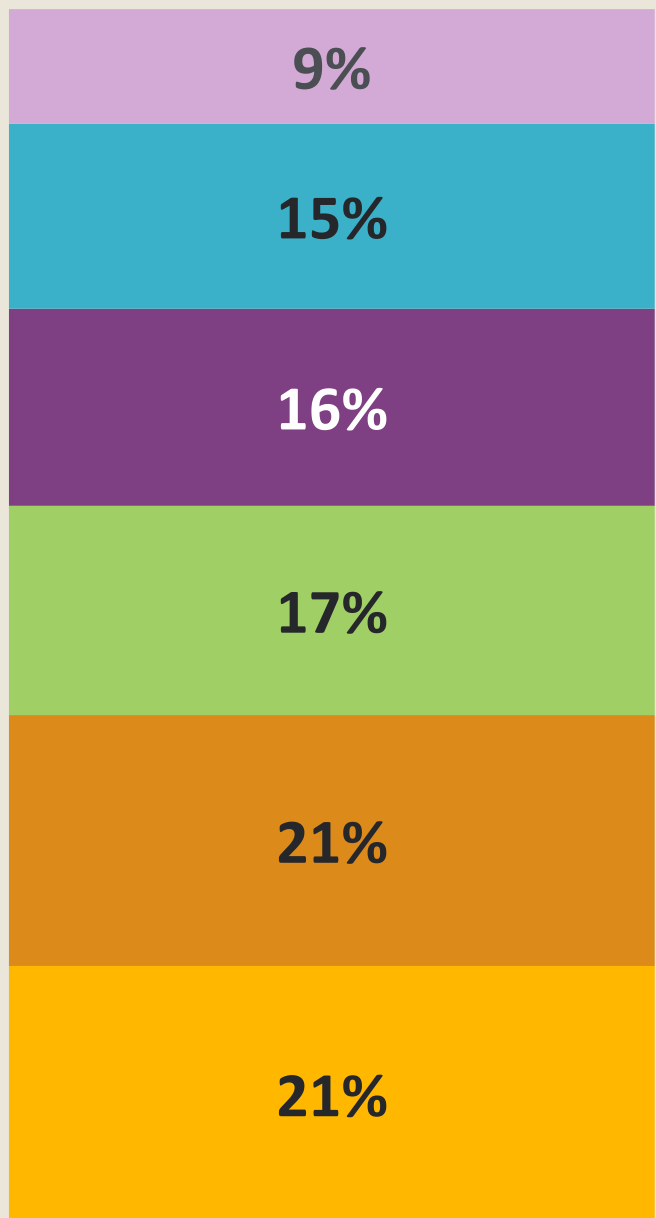
POWER

Are consumers more likely to choose you?

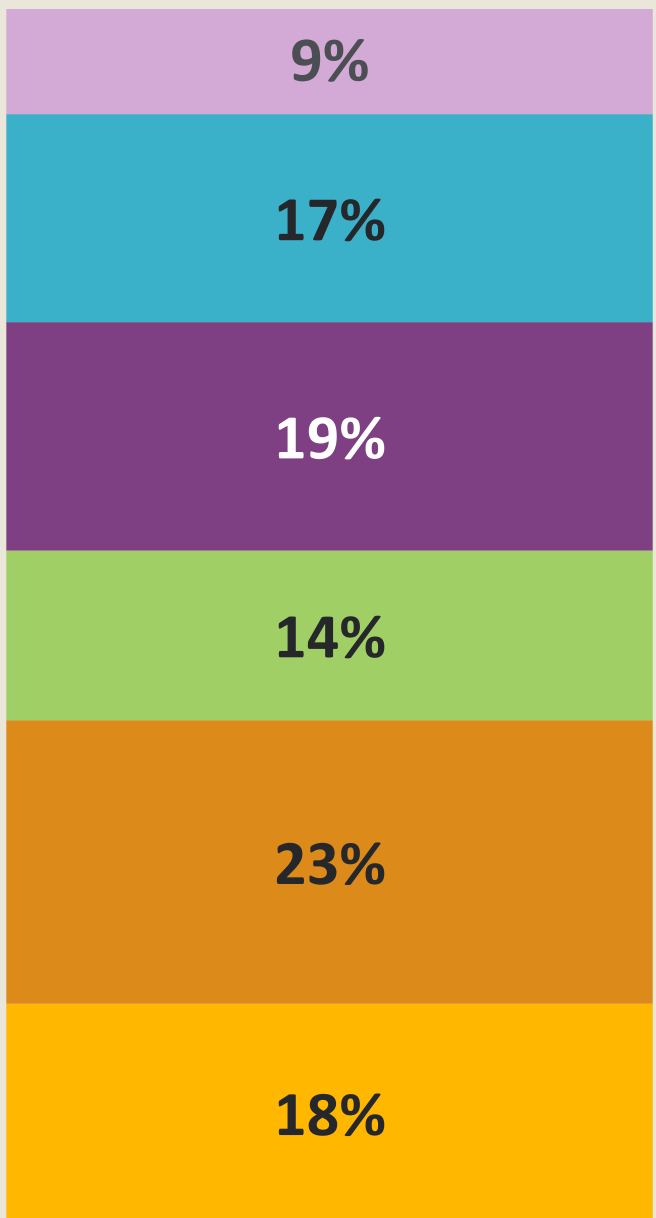
Similar to other markets in the ME region, overall product goodness and superior quality drives both Volume and Value, but there is a little more differentiation in what supports premium perceptions vs what will drive volume.



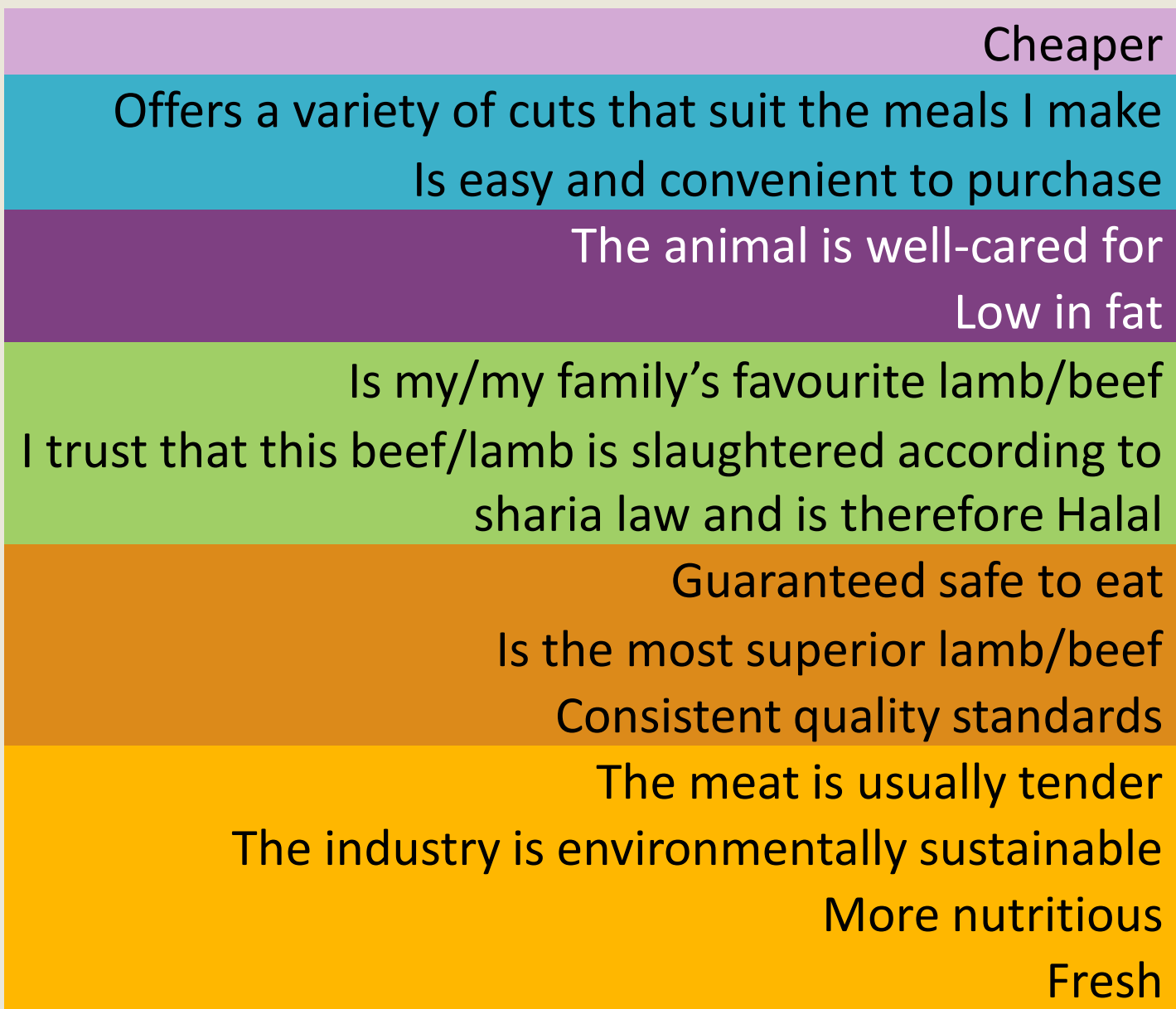
Power/Volume



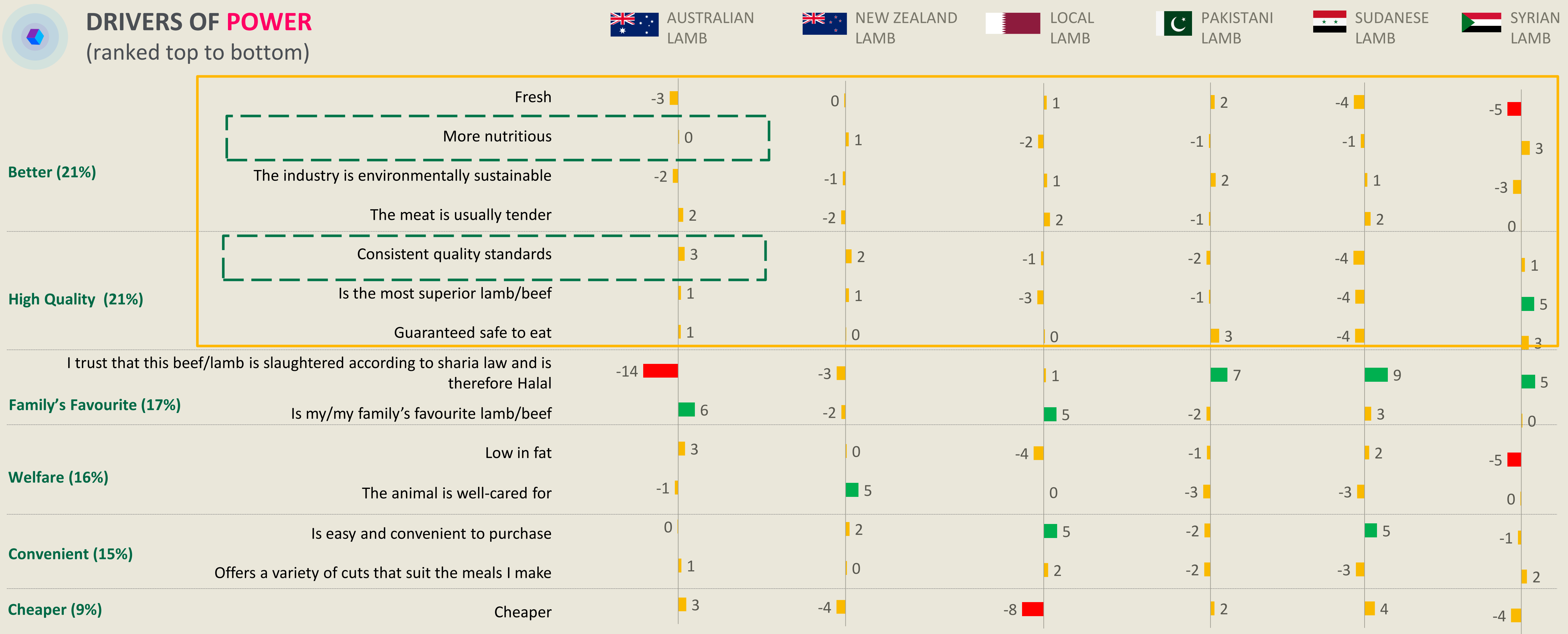
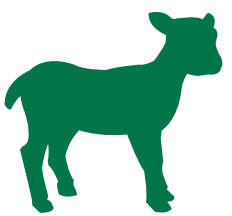
Premium/Value



■ BETTER
 ■ HIGH QUALITY
 ■ FAMILY'S FAVOURITE
 ■ WELFARE
 ■ CONVENIENT
 ■ CHEAP

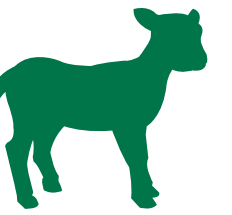


White space on the main drivers of brand equity – better and high quality. Syrian lamb has the most clearly defined profile, strength on halal and unique strength on superior. Opportunity for AU to build on a platform of consistent quality, as well as the white space on nutritious.



LBH9. Here are some things which people have said about lamb. We would like to know which of the following statements apply to beef from different countries of origin. You may choose as many or as few countries of origin as you wish. It doesn't matter if you don't buy any of them - it's your impressions we'd like. Base: (n=xxx). Attributes are grouped according to level of co-endorsement i.e. when respondents endorse one attribute for a brand, they are likely to endorse the others in the group. In this way the attributes are linked, then the groups are given an appropriate, summary name.
Base: '22 (n=234)

Continuing our focus consistent quality and by implication nutritious will support volume and premium perceptions, with the more sustainable processes of AU being a route to building both quality and implied BFY.



Top 5 Individual Associations to Grow - Volume & Value:
 (Ordered based on impact on building equity*)


Associations for AU to communicate



1. Fresh

Difficult to achieve for imported product

Build



2. More nutritious

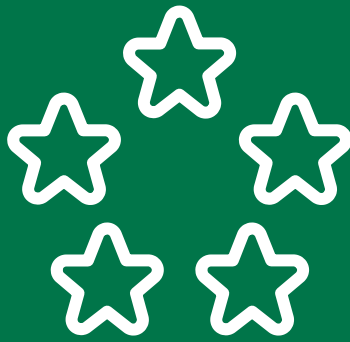
Implicit




3. Slaughtered according to sharia law

Difficult to achieve when competing vs. a local product

Build



4. Consistent quality standards



5. Sustainable = Premium

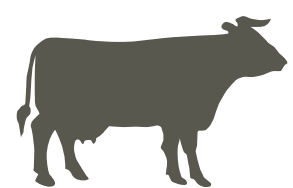
Safe (implicit)

More explicit

*These associations are simulated in the Meaningfully Different model to ascertain which will drive the greatest growth in Power and Premium

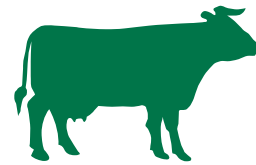
BEEF

BRAND HEALTH & PERCEPTIONS

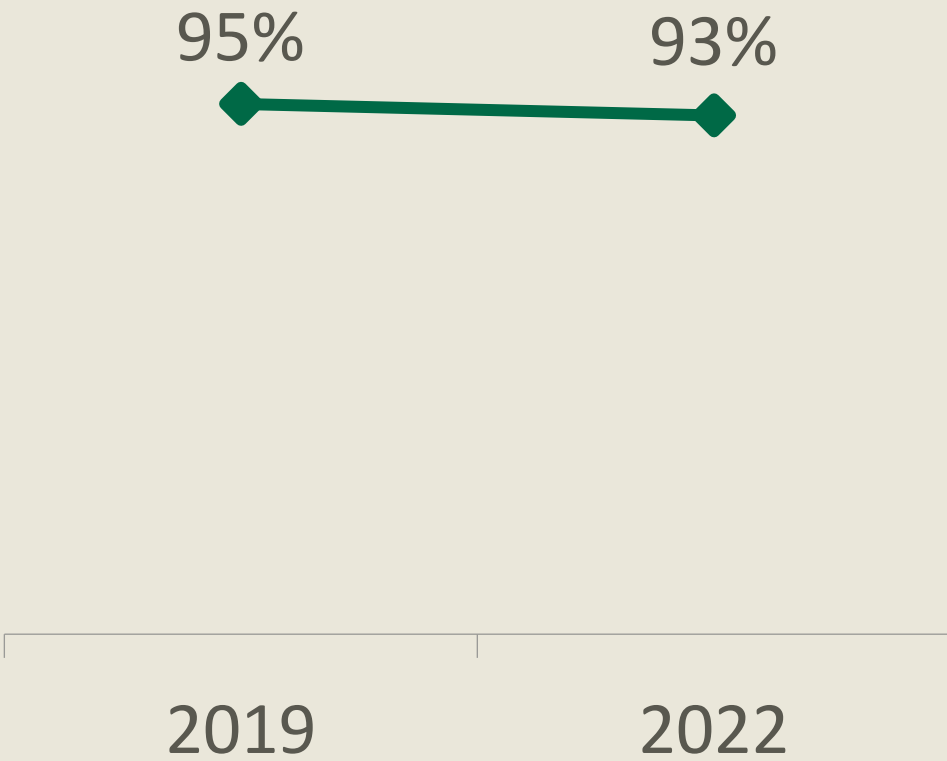


All questions in this section were asked of beef buyers only (must have ever bought beef). They also must have previously bought, or would consider buying, imported beef.

As with other ME markets, claimed knowledge of COO is high in Qatar. Claimed purchase of imported beef is somewhat lower and has dropped from fortnightly to a more monthly purchase in 2022.

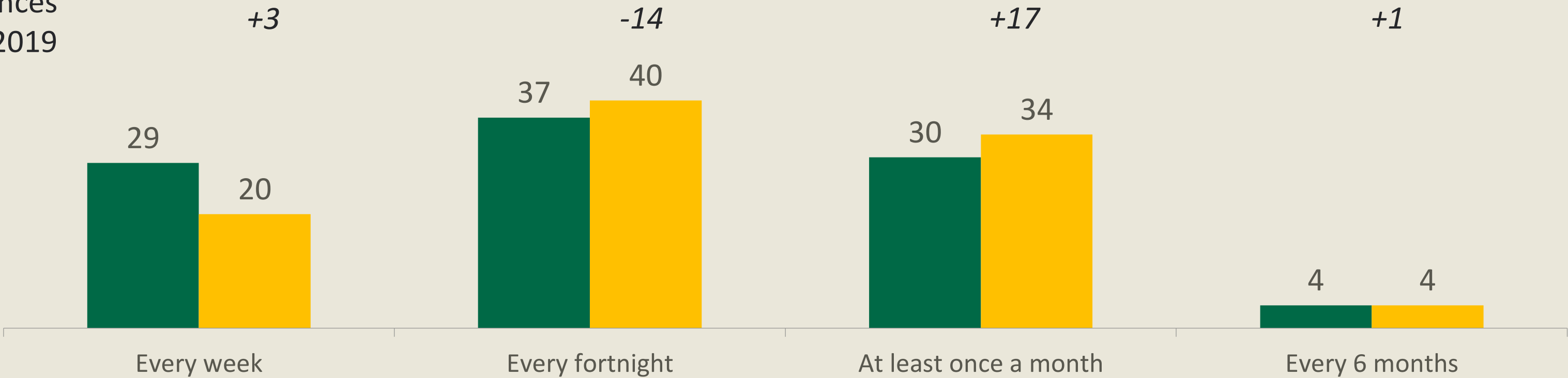


Know Country of Origin?

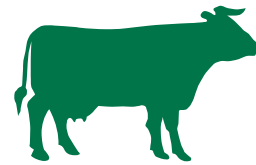


FREQUENCY OF BUYING LOCAL AND IMPORTED BEEF

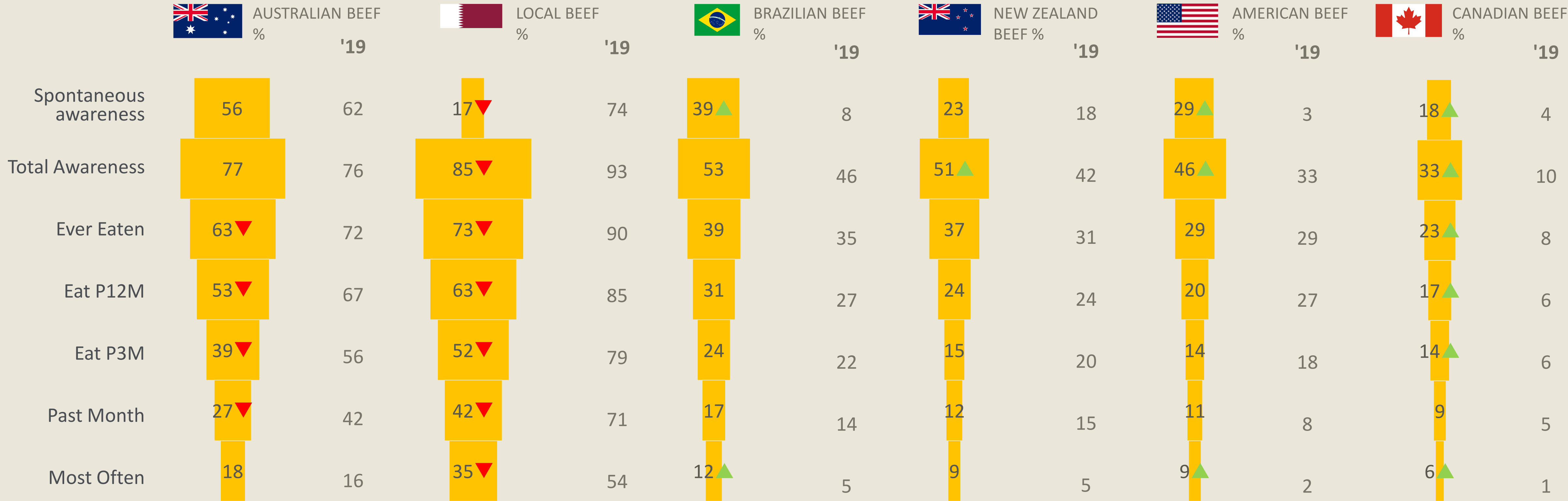
Differences vs 2019



Local beef remains the dominant player, followed by AU. Both see a softening in brand health; Some growth observed for other Beef COOs – Brazilian, American and Canadian.

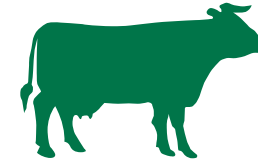


BRAND HEALTH – BEEF

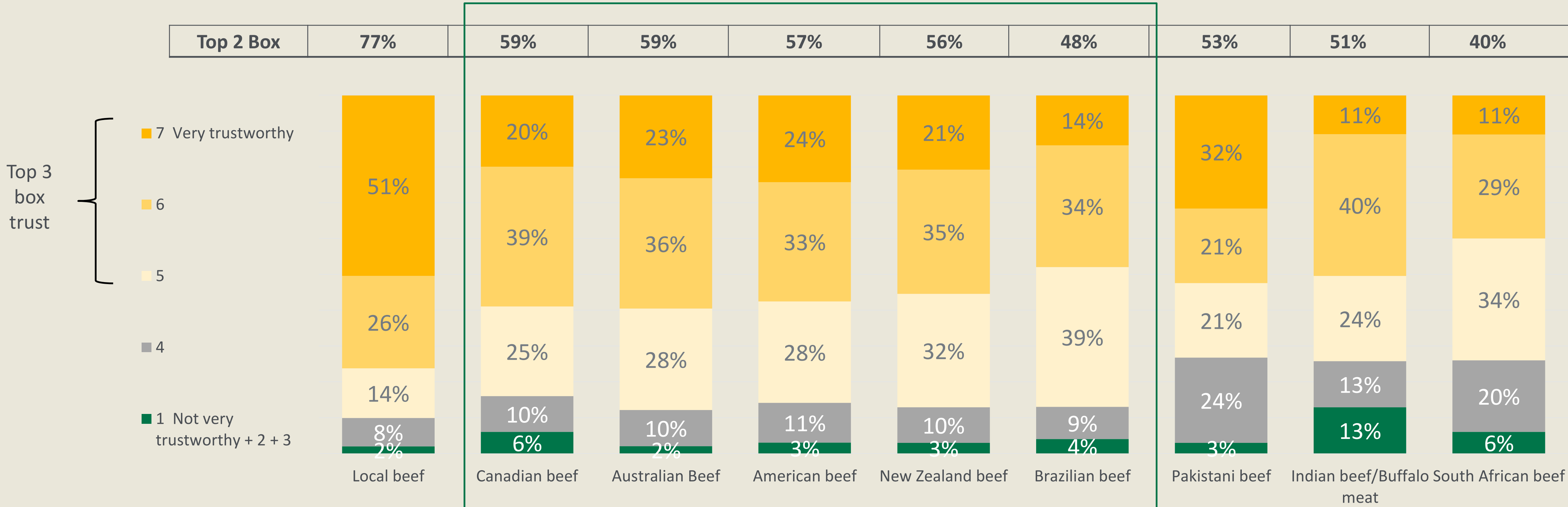


Largely similar across Qataris and Expat Arabs

We higher trust in Local beef, reflecting familiarity and the clear role it plays for consumers day-to-day. Imports are roughly on par with each other, with the exception of Brazilian which trails other imports.



Trustworthy - COO BEEF

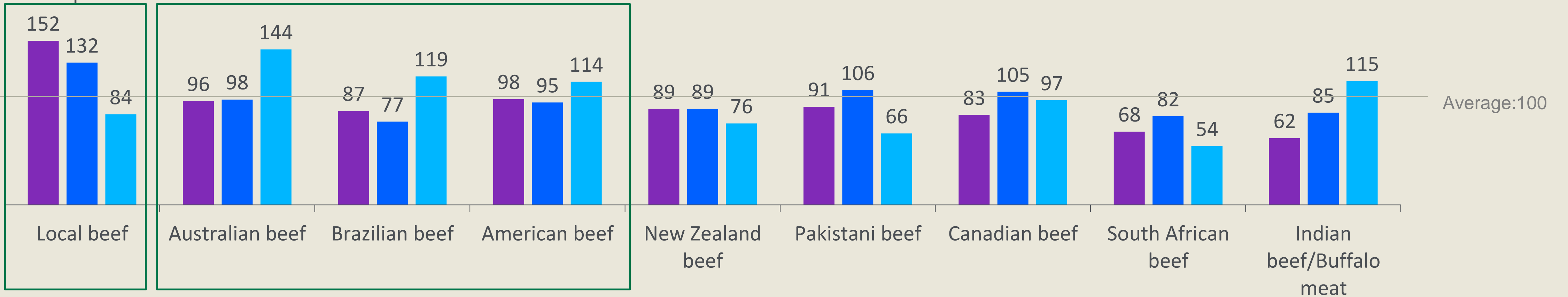


In line with its brand health, local beef has strong brand equity.

Imported beefs (including AU), while well known, are not as strong on relevance and differentiation.



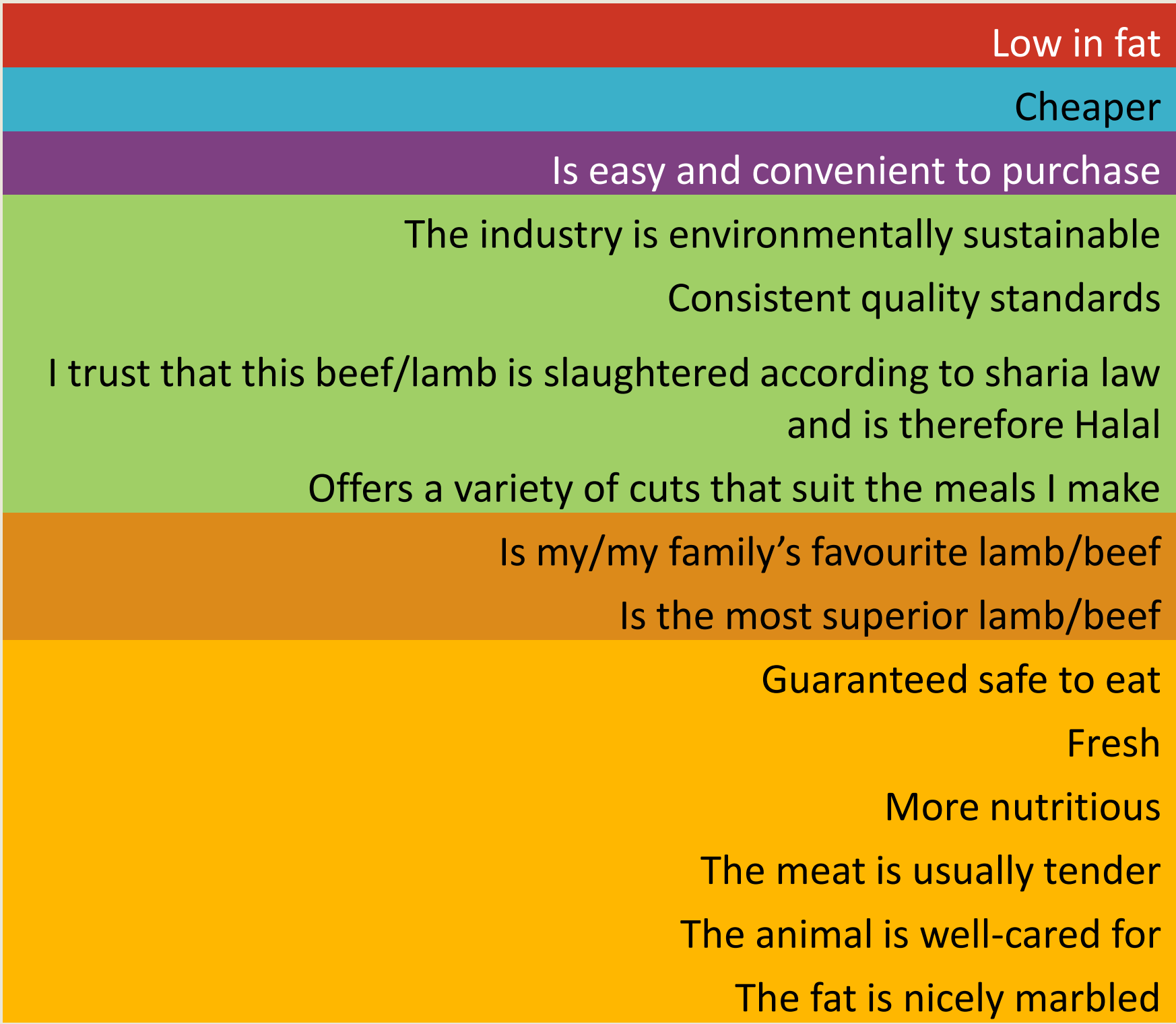
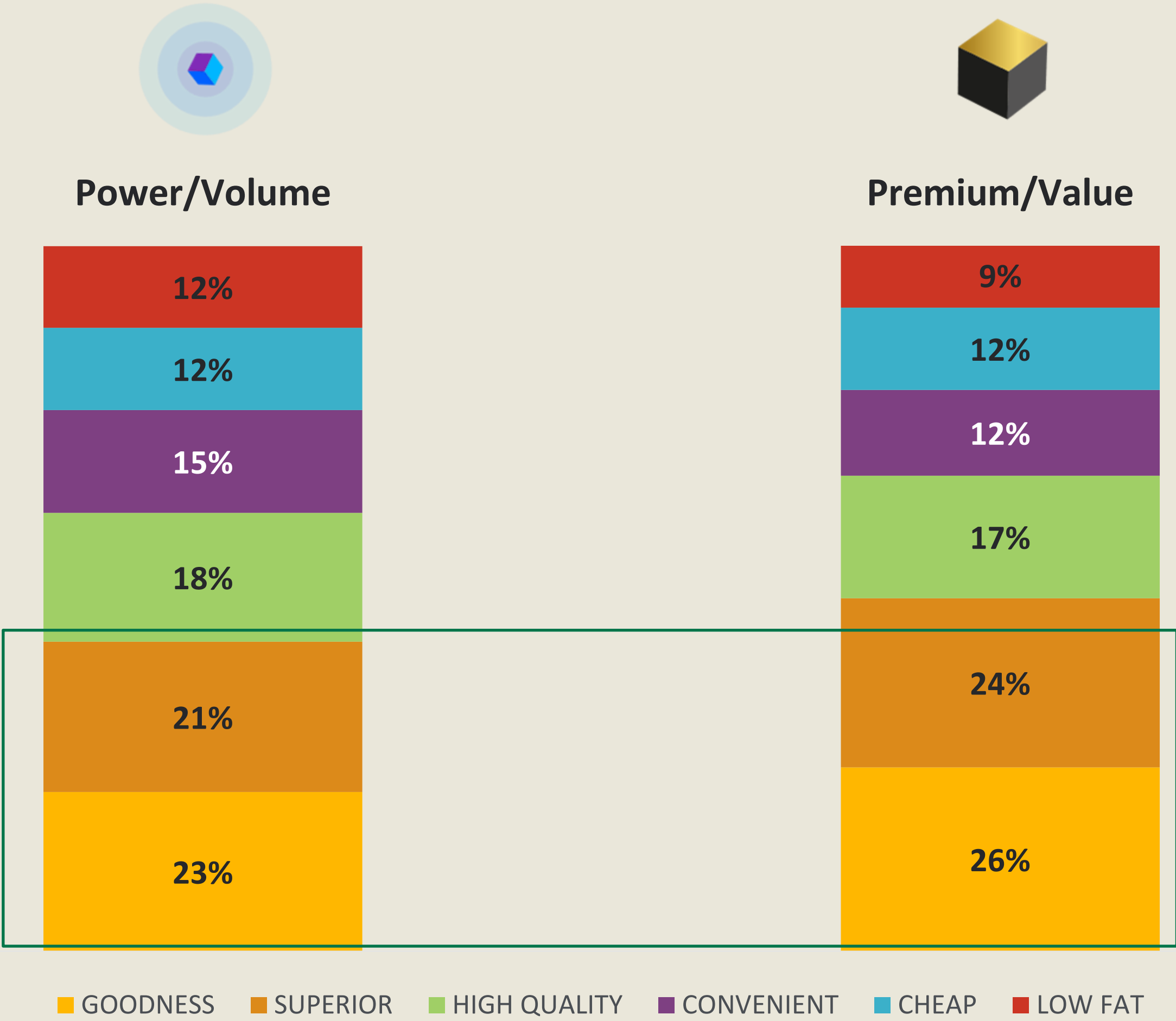
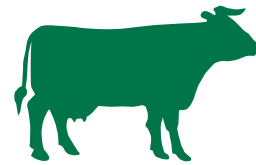
Local Beef has established strong relevance, and a role in Qatari's lives, as well as some obvious difference to other options.



Australian, Brazilian and American show similar profiles, and have established **mental availability** in the market

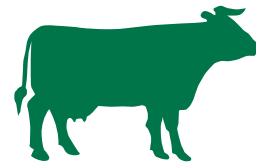
Comparison vs. 2019 not applicable as the brand set has changed

Overall goodness of the product and superior quality are the key drivers for both Volume and Value in Qatar.

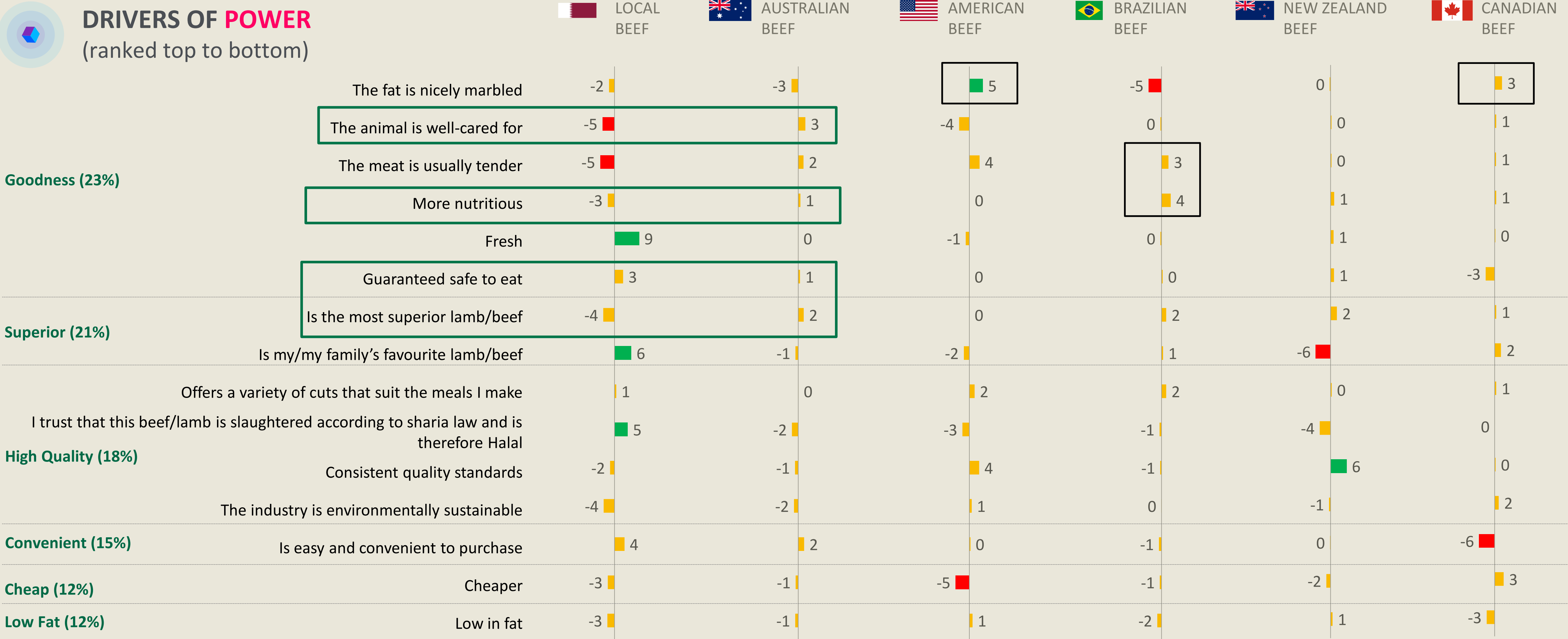


No significant differences in terms of factors driving meaning and differentiation

Currently Australian beef appears less defined than other imported COOs (or Local which owns all 'expected' perceptions – fresh/favourite/halal). Superior and Nutritious are white space opportunities. Consistent quality, which is often a focus for AU, currently pulls out for NZ.



DRIVERS OF POWER (ranked top to bottom)

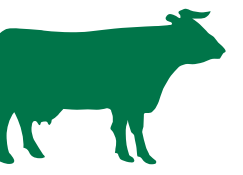


+5 or more = relative category strength
-5 or less = relative category weakness.

BBH9. Here are some things which people have said about beef. We would like to know which of the following statements apply to beef from different countries of origin. You may choose as many or as few countries of origin as you wish. It doesn't matter if you don't buy any of them - it's your impressions we'd like. Base: (n=xxx). Attributes are grouped according to level of co-endorsement i.e. when respondents endorse one attribute for a brand, they are likely to endorse the others in the group. In this way the attributes are linked, then the groups are given an appropriate, summary name.



High price perceptions go some way to explaining why North American products are currently perceived as Premium in the Qatar market.



Good Value
Brand equity supports current price, which is below average

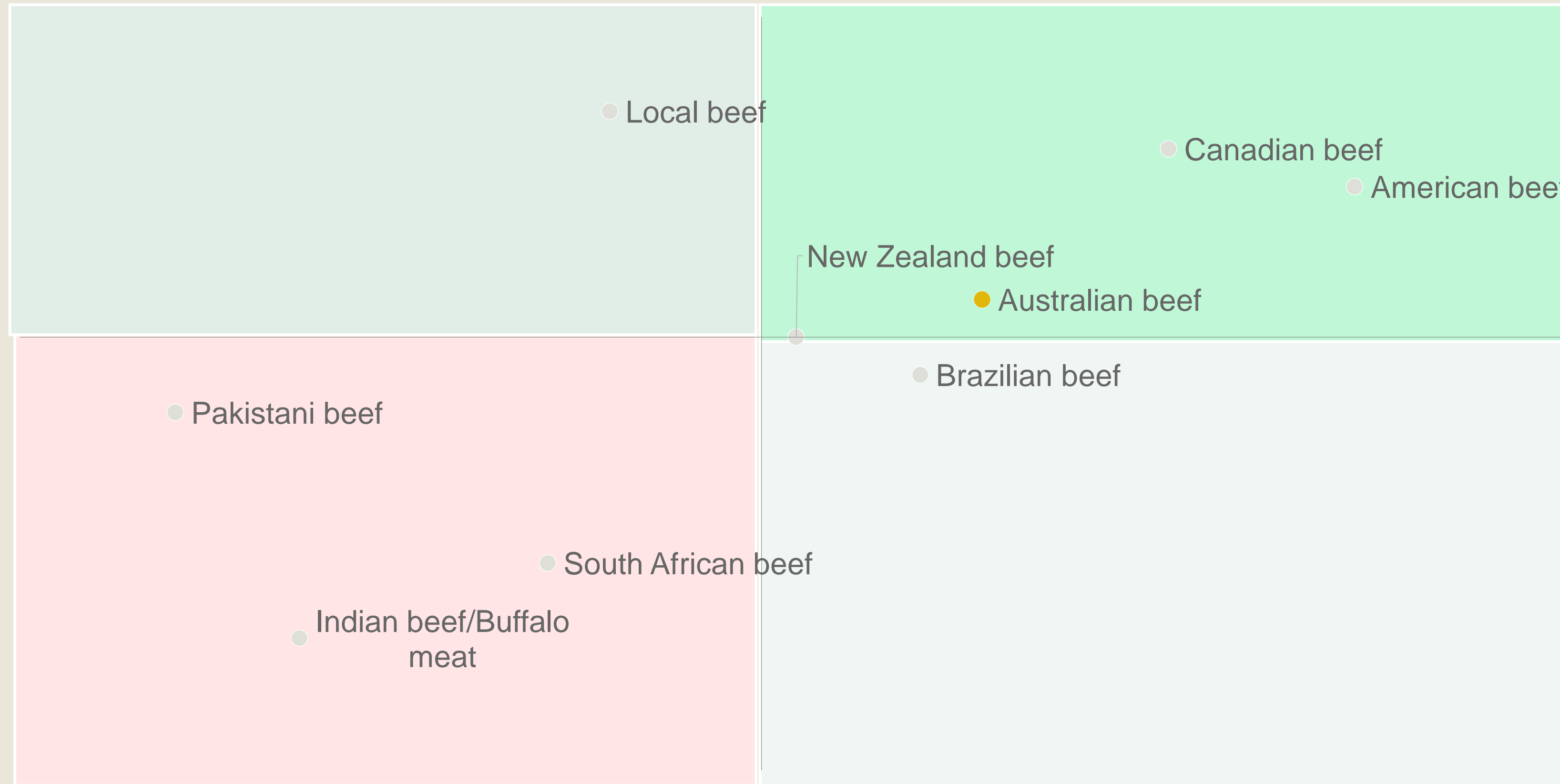


PREMIUM (VALUE)

Are they willing to pay more for you?

Price reliant

Below average price not supported by brand equity



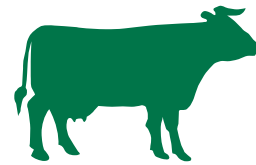
Justified Premium
Brand equity supports current price, which is above average

PERCEIVED PRICE

How much do they think you cost ?

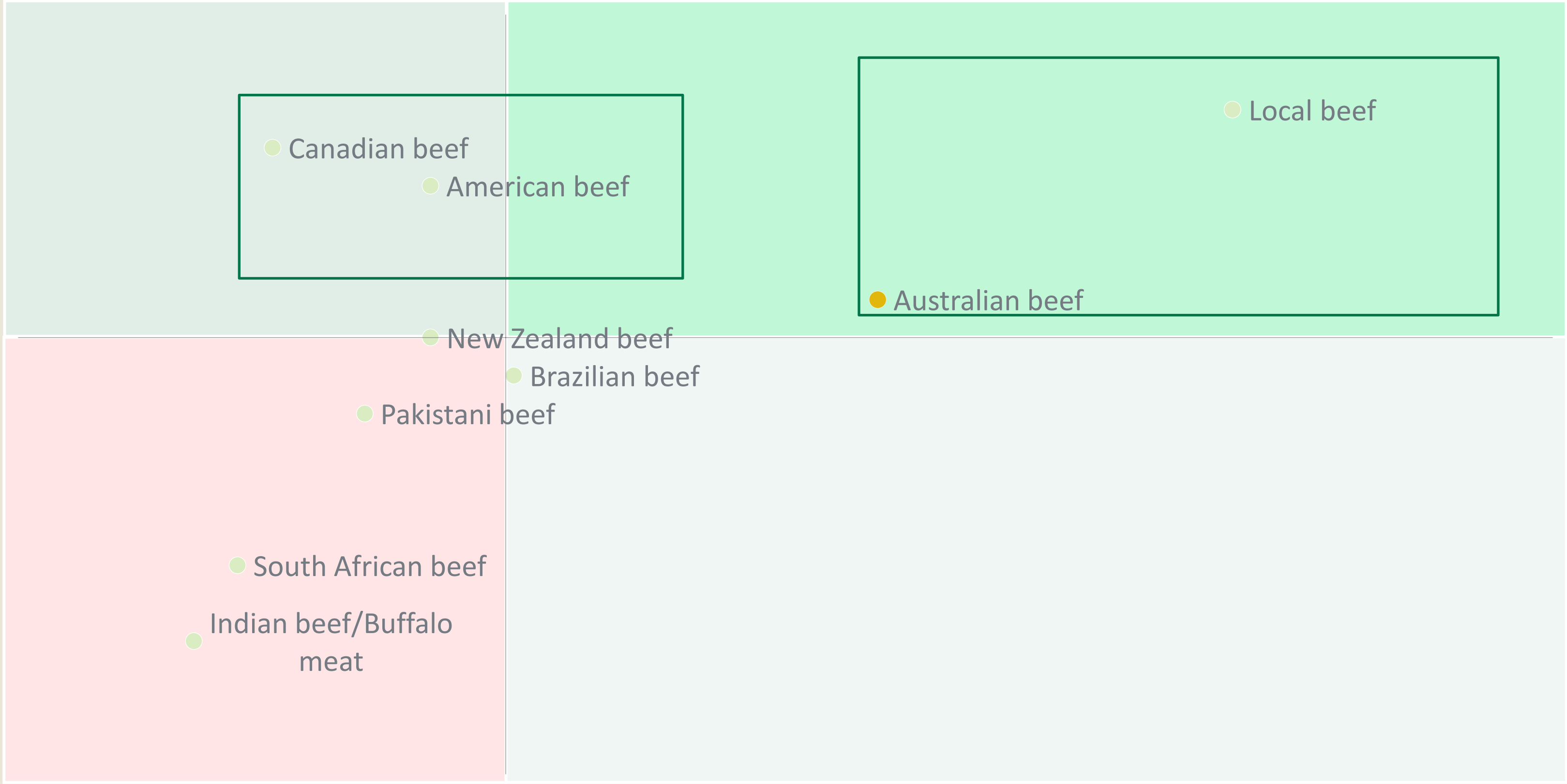
Not worth it
Above average price not supported by brand equity

In keeping with what we have seen in other markets, Local beef has strong brand Power and Premium, but Australian a clear #2 in Qatar.



PREMIUM/VALUE
Are they willing to pay more for you?

Premium Brands Power Premium Brands



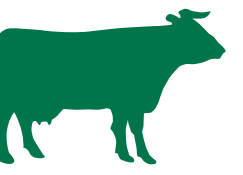
Underperforming Brands



POWER
Are consumers more likely to choose you?

Value Brands

Our best route to building greater relevance and premium perceptions will come from building perceptions of 'goodness' and hence be considered superior – helping AU grow volume and value.




Top 5 Individual Associations to Grow - Volume & Value:
(Ordered based on impact on building equity*)

Associations for AU to communicate



1.
My family's favourite beef




2.
Easy and convenient to purchase

Build



3.
Guaranteed safe to eat



4.
Beef is slaughtered according to sharia law

Build



5.
Is the most superior beef (Volume)
More nutritious (Premium)

Difficult to achieve when competing vs. a local product

Through supply

Implicit

Difficult to achieve when competing vs. a local product

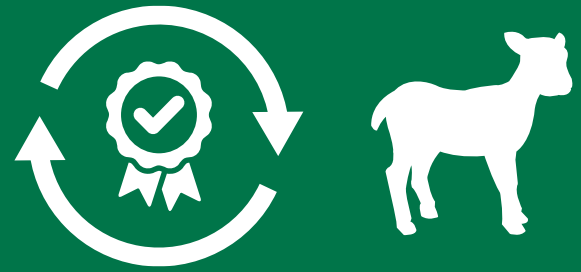
More explicit

*These associations are simulated in the Meaningfully Different model to ascertain which will drive the greatest growth in Power and Premium

WHAT NEXT FOR AU BEEF AND LAMB IN QATAR?



A quick summary of where we should focus to establish a strong position in Qatar



1. Build out consistent quality and nutritious perceptions to reinforce the associated premium perceptions.



2. Build up superior and nutritious which are currently white space, be aware of growing premium perceptions of NA product and NZ owning quality



3. Our clean, safe, rearing environment, as with other MENA markets, can be leveraged as reason to believe for safe, nutritious and higher quality

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